

"We Help Put America Through School"

# Federal Student Aid Modernization Partner

Bi-Weekly Task Order Status Report Period Ending: October 4, 2002



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#### MODERNIZATION PARTNER PROGRAM SUMMARY

|                               |   | MODERNIZATION PARTNER PROGRAM SUMMARI |  |  |   |  |             |                         |   |                           |   |   |                                |  |                         |
|-------------------------------|---|---------------------------------------|--|--|---|--|-------------|-------------------------|---|---------------------------|---|---|--------------------------------|--|-------------------------|
|                               | IA  | OD                                    | ICM/CRM-4FSA                                       | Common Se<br>Borro                     |   |  |             |                         | Financial I   | ntegrity                  |   |   |                                | eCommerce/V                                  | Veb Service             |
|                               | TO 77 WO 2 -<br>Common<br>Origination &<br>Disbursement | TO 102 - CPS<br>Support               | TO 77 WO 5 -<br>CRM4FSA<br>(Consistent<br>Answers) | TO 77 WO 3 - Direct<br>Loan eServicing | TO 99 - Common<br>Services for<br>Borrowers | TO 73 - FFEL<br>Lender Payment<br>Process Redesign | B - 43 4    | TO 83 - FMS Phase<br>IV | TO 86 - Electronic<br>Audited Financial<br>Statements | TO 88 - FMS<br>Operations | TO 94, WO 2 -<br>NSLDS<br>Reengineering<br>Definition Phase | TO 101 -<br>Electronic<br>Records<br>Management | TO 107 - CFO<br>Transformation | TO 77 WO 1 -SAIG<br>(FSA to the<br>Internet) | TO 79 - Port<br>Rollout |
| Task Order                    | Green<br>↔  | Green<br>↔                            |  | Green<br>↔                             | Green<br>↔                                  | Red  | Green<br>↔  | Green<br>↔              | Yellow <b>J</b>                                       | Green<br>↔                | Green<br>↔  | Green<br>↔                                      | Green<br>↔                     | Green<br>↔                                   | Green                   |
| Scope                         | Yellow<br>↔   | Green<br>↔                            |  | Green<br>↔                             | Green<br>↔                                  | Green<br>↔   | Green<br>↔  | Green<br>↔              | Green<br>↔  | Green<br>↔                | Green<br>↔  | Green<br>↔                                      | Green<br>↔                     | Green<br>↔                                   | Green<br>↔              |
| Schedule                      | Yellow<br>↔   | Green<br>↔                            |  | Yellow<br>↔                            | Green<br>↔                                  | Green<br>↔   | Yellow<br>↔ | Green<br>↔              | Green<br>↔  | Green<br>↔                | Green<br>↔  | Green<br>↔                                      | Green<br>↔                     | Green<br>↔                                   | Green<br>↔              |
| Cost                          | Yellow<br>↔   | Green<br>↔                            |  | Green<br>↔                             | Green<br>↔                                  | Green<br>↔   | Green<br>↔  | Green<br>↔              | Green<br>↔  | Green<br>↔                | Green<br>↔  | Green<br>↔                                      | Green<br>↔                     | Green<br>↔                                   | Green<br>↔              |
| Additional Task Order Metrics |   |                                       |  |  |   |  |             |                         |   |                           |   |   |                                |  |                         |

|        | Key  |  |  |  |  |  |  |
|--------|--|--|--|--|--|--|--|
| Green  | Low Risk - on schedule, no significant issues                    |  |  |  |  |  |  |
| Yellow | Moderate Risk - minor schedule slippage and/or manageable issues |  |  |  |  |  |  |
| Red    | High Risk - significantly impacts project schedule               |  |  |  |  |  |  |
| 1      | Better since last report   |  |  |  |  |  |  |
| 1      | Worse since last report  |  |  |  |  |  |  |
| ↔      | Same since last report   |  |  |  |  |  |  |

#### MODERNIZATION PARTNER PROGRAM SUMMARY

| 1002                          |                                 |  |                                | MODER                               | 12/111011                   | 171101111111             | i itodia ii              | VI DOIVIIVII                             | 1101   |                           |  |   |                                  |                        |
|-------------------------------|---------------------------------|--|--------------------------------|-------------------------------------|-----------------------------|--------------------------|--------------------------|--|--|---------------------------|--|---|----------------------------------|------------------------|
|                               | Workforce Alignment             |  |                                | Data Marts &<br>Data Arch           |                             |                          |                          |  |  |                           |  |   |                                  |                        |
|                               | TO 89 - Workforce<br>Transition | TO 95 - FSA<br>University Mod<br>Support | TO 115 - CIO<br>Transformation | T0 110 - FP Data<br>Mart Operations | TO 51 - Rational<br>Support | TO 69 - ITA Release<br>3 | TO 80 - EAI<br>Release 3 | TO 81 - Program<br>Mgmt. &<br>Leadership | TO 85 -<br>Business<br>Technology<br>Alignment | TO 87 - SLC<br>Deployment | TO 90 -<br>Enterprise<br>Configuration<br>Mgt. | TO 92 - Security<br>Policy &<br>Program Support | TO 108 - SAIG<br>System Security | TO 109 -<br>eSignature |
| Task Order                    | Green<br>↔                      | Green<br>↔                               | Yellow<br>↔                    | Green<br>↔                          | Green<br>↔                  | Green<br>↔               | Green<br>↔               | Green<br>↔                               | Green<br>↔                                     | Green<br>↔                | Green<br>↔                                     | Green<br>↔                                      | Green<br>↔                       | Green<br>↔             |
| Scope                         | Green<br>↔                      | Green<br>↔                               | Green<br>↔                     | Green<br>↔                          | Green<br>↔                  | Green<br>↔               | Green<br>↔               | Green<br>↔                               | Green<br>↔                                     | Green<br>↔                | Green<br>↔                                     | Green<br>↔                                      | Green<br>↔                       | Green<br>↔             |
| Schedule                      | Green<br>↔                      | Green<br>↔                               | Green<br>↔                     | Green<br>↔                          | Green<br>↔                  | Green<br>↔               | Green<br>↔               | Green<br>↔                               | Green<br>↔                                     | Green                     | Green<br>↔                                     | Green<br>↔                                      | Green<br>↔                       | Green<br>↔             |
| Cost                          | Green<br>↔                      | Green<br>↔                               | Green<br>↔                     | Green<br>↔                          | Green<br>↔                  | Green<br>↔               | Green<br>↔               | Green<br>↔                               | Yellow<br>↔                                    | Green<br>↔                | Green<br>↔                                     | Green<br>↔                                      | Green<br>↔                       | Green<br>↔             |
| Additional Task Order Metrics |                                 |  |                                |                                     |                             |                          |                          |  |  |                           |  |   |                                  |                        |

|          | Key   |
|----------|---|
| Green    | Low Risk - on sch(Low Risk - on schedule, no significant issues                   |
| Yellow   | Moderate Risk - mModerate Risk - minor schedule slippage and/or manageable issues |
| Red      | High Risk - signifiHigh Risk - significantly impacts project schedule             |
| <b>↑</b> | Better since last re Better since last report                                     |
| 1        | Worse since last reWorse since last report  |
| ↔        | Same since last re¡Same since last report   |



## TO 77 WO 2: Common Origination & Disbursement

**ITR: Katie Crowley** 

**FSA Project Sponsor: Kay Jacks** 

**FSA Project Lead: Rosemary Beavers** 

**Modernization Partner Project Lead: Chris Merrill** 

October 4, 2002



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- Overall Status
- Project Scorecard
- Integrated Timeline
- Major Risks
- Government & Project Dependencies

# FSA FEDERAL STUDENT AID We Help Put America Through School

#### **Overall Status**



COD completed the twenty third week of production. Additional 2002-2003 functionality was implemented and remaining functionality for 2002-2003 will be released through December 2002. Meanwhile, design phase continues for 2003-04 school year functionality (release 2.0). RFMS data conversion effort is underway.

| Project Funding                   | Dollar Amount    |
|-----------------------------------|------------------|
| IRB Approved Funding              | Share-in-Savings |
| Total \$\$ on Initial Contract    | Share-in-Savings |
| Contract Mod Amount(s)            | Share-in-Savings |
| Total \$\$ on Current<br>Contract | Share-in-Savings |

#### Major Accomplishments Since Last Meeting

- Completed twenty third week of production.
- Post implementation Verification is 85% complete for release 1.0, 54% complete for release 1.1. 14% complete for release 1.7 and 43% complete for release 1.8.
- Release 1.9 was implemented with some exceptions.
- Confirmed a 2.1 release on the second quarter of the 2003-2004 award year.
- Continued internal design session with TSYS for release 2.0

#### **Upcoming Activities / Target Dates**

- Continue to work on production issues
- Remaining 2002-2003 functionality will be implemented through the end of 2002. Remaining releases are 1.10 (10/18), 1.11 (11/15) and 1.12 (12/13).
- Review RFMS data conversion timeline with FSA
- TSYS to deliver the Functional Design documents for 2.0
- Schedule walkthrough design session with FSA for 2.0 release requirements

## **Project Scorecard**



| Category   | Status | Trend             | Status Comments  |
|------------|--------|-------------------|--|
| Task Order | G      | $\Leftrightarrow$ | The contract will be modified to add incentives and penalties for missing implementation dates and meeting service level agreements. to  |
| Scope      | Y      | <b>⇔</b>          | TSYS has begun creating design documents for the 2.0 release functionality to be implemented next year.  |
| Schedule   | Y      | <b>⇔</b>          | Monthly releases of remaining 1.x functionality were identified and published in a new release plan. The delay in implementing 1.X functionality will soon impact the implementation of Release 2.0, scheduled for 3/24. |
| Cost       | Y      | <b>⇔</b>          | The team continues to have more resources than expected on the team and some team members are working overtime. This is expected to continue to occur until the remaining 1.x items are implemented.                     |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



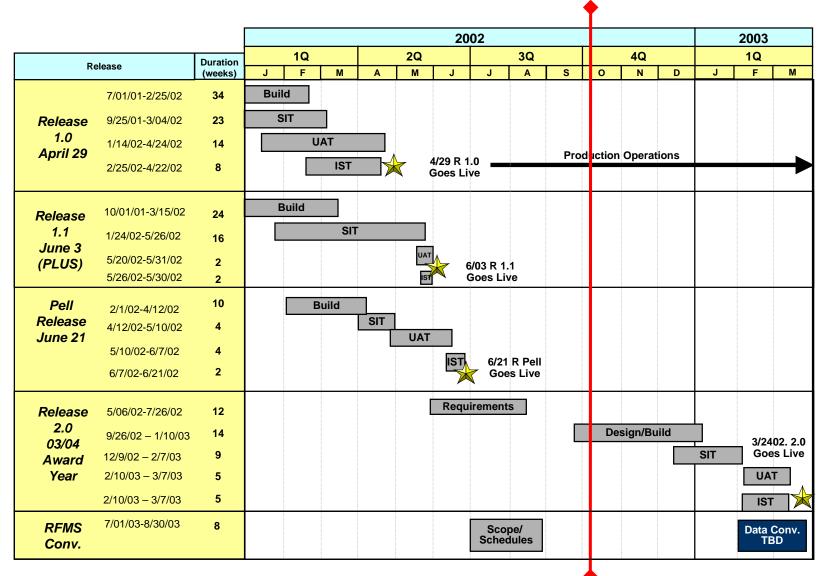
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



## **Integrated Timeline – One Year Horizon**







| Risk  | On Point  | Mitigating Actions  | Status   |
|---|---|---|--|
| Production Support  Numerous production problems still exist  | Marty Winslow<br>Joelyn Cail  | Continue to add additional resources to resolve production issues and make appropriate data fixes   | Numerous production<br>issues but the number is<br>trending down   |
| Development and Testing  Concurrent development efforts with remaining 02/03 releases along with 2.0 and conversion                     | James Crown<br>Bridgett Grier<br>Harris<br>Sibunruang,<br>Sharon Barfield | Continue to review scope of effort and compare to available resources   | <ul> <li>Scope of conversion and<br/>2.0 needs to finalized</li> <li>Remaining 02/03 items<br/>needs to be finished<br/>before 2.0 and conversion<br/>coding begins</li> </ul> |
| Data Conversion  RFMS data conversion may not be completed prior to ending of contract with RFMS. Also ACS development staff gone 9/30. | Chris Merrill<br>John Holroyd<br>Jeanie Sanders<br>James Crown            | <ul> <li>Weekly meetings are conducted with FSA and ACS to finalize scope</li> <li>Rosemary Beavers and Chris Merrill will periodically attend weekly conversion meetings to resolve scope issues</li> <li>Support contracts could be extended</li> </ul> | Scope of conversion is<br>not finalized  |
|   |   |   |  |



## **Government & Program Dependencies**

| Dependency                          | On Point      | Target Date | Impact on Cost and/or Schedule | Status Comments  |
|-------------------------------------|---------------|-------------|--------------------------------|--|
| Decisions made in a timely fashion. | Chris Merrill | ■ On Going  | Critical                       | Continuous emphasis placed on making timely decisions. |
|                                     |               |             |                                |  |
|                                     |               |             |                                |  |
|                                     |               |             |                                |  |



## TO 102 Central Processing System (CPS) Support

**ITR: Martin Renwick** 

**FSA Project Sponsor: Jeanne Saunders** 

FSA Project Lead: Jeanne Saunders / Nina Colón

Modernization Partner Project Lead: Yateesh Katyal / Nate Baker

October 4, 2002



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- Integrated Timeline
- Deliverables Schedule



## **Overall Status**



The FSA Modernization Partner team is supporting the FSA Students channel – Application Processing – to conduct a CPS Upgrade Analysis and perform the FAFSA 7.0/PIN performance test.

| Project Funding                   | Dollar Amount   |
|-----------------------------------|-----------------|
| IRB Approved Funding              | \$1,500,000     |
| Total \$\$ on Initial Contract    | \$500,000       |
| Contract Mod Amount(s)            | 1. \$999,674.47 |
| Total \$\$ on Current<br>Contract | \$1,499,674.47  |

Trend

#### Major Accomplishments Since Last Report

#### Week Ending 10/4/2002

- Submitted Deliverable 102.1.3 (FAFSA 7.0/PIN Test Plan, Scripts, and Environment)
- Executed first two cycles of FAFSA 7.0 performance test.
- Attended State agencies focus group to discuss upcoming XML ISIR implementation.
- Drafted CPS Upgrade deliverable sections and met with NCS to review sections drafted.
- Attended monthly ITA/EAI coordination meeting to discuss upcoming activities and their impact on ITA/EAI.
- Attended presentation on new IDC process that begins 1/1/03.
- Participated in Enterprise Assets integration meetings on student identifier & routing ID.

#### **Upcoming Activities / Target Dates**

- Prepare estimate for XML activities surrounding creation of the schema, performance testing, and rollout assistance.
- Continue drafting business cases for FY 03-04.
- Continue FAFSA 7.0 & FSA PIN Performance testing.
- Review draft sections of CPS Upgrade deliverable with FSA on Thursday October 10.



## **Project Scorecard**

| Category   | Status | Trend             | Status Comments   |
|------------|--------|-------------------|---|
| Task Order | G      | $\Leftrightarrow$ | Task Order has been awarded. Period of performance is August 15, 2002 to January 31, 2003.  |
| Scope      | G      | $\Leftrightarrow$ | Scope is defined for the task order.     CPS Upgrade Analysis     FAFSA 7.0 / PIN Performance Test  |
| Schedule   | G      | <b>⇔</b>          | <ul> <li>Deliverables:</li> <li>102.1.1 CPS Integration Support Status, 09/20/2002 (Submitted)</li> <li>102.1.2 CPS Upgrade Analysis, 11/01/2002</li> <li>102.1.3 FAFSA 7.0 / PIN Performance Test Planning, Scripts &amp; Environment, 09/30/2002 (Submitted)</li> <li>102.1.4 FAFSA 7.0 / PIN Performance Test Report, 12/31/2002</li> <li>102.1.5 FAFSA .0 / PIN ITA Support Report, 01/31/2003</li> </ul> |
| Cost       | G      | $\Leftrightarrow$ | Tracking to approved budget.  |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



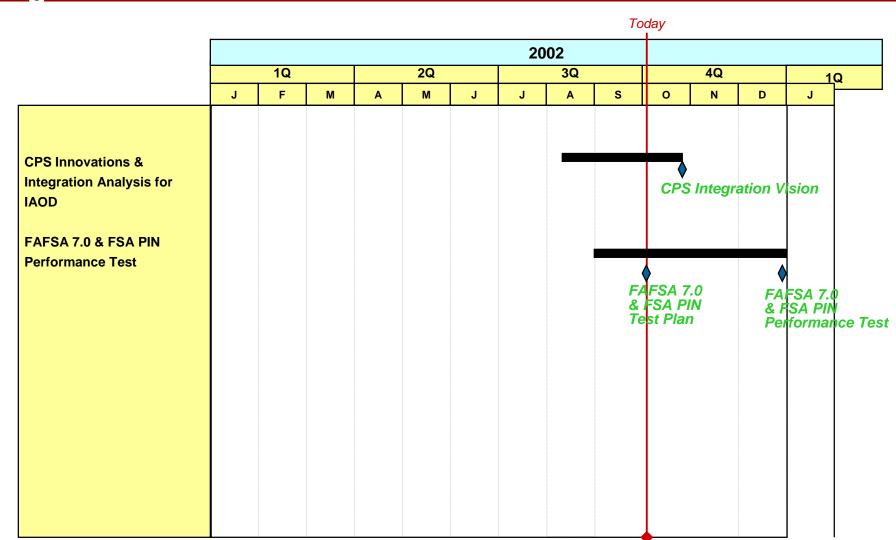
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



## **Integrated Timeline**



## Deliverable Schedule for TO 102 MOD 1 - CPS Reengineering Support

| Deliverable Number | Deliverable Name   | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|--|---------------------------|----------------------------------|-------------------------|
| 102.1.1            | CPS Integration Support Status                                 | 9/20/2002                 |                                  | 9/20/2002               |
| 102.1.2            | CPS Upgrade Analysis   | 11/1/2002                 |                                  |                         |
| 102.1.3            | FAFSA 7.0/PIN Performance Test Planning, Scripts & Environment | 9/30/2002                 |                                  | 9/30/2002               |
| 102.1.4            | FAFSA 7.0/PIN Performance Test Report                          | 12/23/2002                |                                  |                         |
| 102.1.5            | FAFSA 7.0/PIN ITA Support Report                               | 1/31/2003                 |                                  |                         |

Tuesday, October 08, 2002

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### **TO 77 WO 5 – CRM4FSA**

ITR: Martin Renwick/Katie Crowley

FSA Project Sponsor: Jennifer Douglas / Kay Jacks

FSA Project Lead: Dena Bates / Jane Holman Modernization Partner Project Lead: Kelly Tate

October 4, 2002



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- Government & Project Dependencies
- Key Issues & Decisions



#### **Overall Status**



The CRM4FSA team has received approval from FSA to keep a small core team in place in order to support FSA leadership and other modernization efforts while the project is in a "holding" period. The areas that the team will be focusing on include: supporting the Release 1 Pilot, maintaining the development environment along with the related software application products, ensuring that work progresses on certain enterprise assets that are also needed for current modernization efforts. These include: Common School ID, Common Student ID, Portals, Common Record and Consistent Data.

The CRM4FSA leadership team is continuing to work with the new FSA COO and leaders in the Students and Schools Channel to provide them with information on the CRM4FSA project as they need it.

| Project Funding                   | Dollar Amount |
|-----------------------------------|---------------|
| IRB Approved Funding              | \$8.2 Million |
| Total \$\$ on Initial Contract    | \$3,199,879   |
| Contract Mod Amount(s)            | \$4,999,385   |
| Total \$\$ on Current<br>Contract | \$8,199,264   |

#### Major Accomplishments Since Last Report

- Continued monitoring and gathering statistics on the Release 1 Pilot (10% call volume) in production. Overall Result: 10%+ additional callers get the help they need on the first attempt.
- Developed automation tools to streamline reporting activities for Release
   1 Pilot
- Prepared current development environment for Siebel upgrade
- Identified target functions for integration prototype
- Met with Common School ID (Routing ID) interim workgroup, drafted vision document for Common School ID (Routing ID) and started the analysis to understand the requirements and integration effort associated with Common School ID.
- Met with FSA working group and discussed objectives and approach for Performance Measures specific to CRM4FSA project.
- Participated in Students Channel weekly leadership meetings to discuss Common Student ID, Portals and Performance Measures.

#### **Upcoming Activities / Target Dates**

- Continue to monitor and assess the Release 1 Pilot (weekly)
- Roll Out Release 1.0 capabilities to remaining 90% of callers (TBD)
- Upgrade current development environment to new version of Siebel
- Identify target functions for integration prototype
- Continue to validate Common School ID (Routing ID) Requirements with FSA Integration group during interim period.
- Continue to validate Common Student ID Requirements with FSA Integration group during interim period.
- Continue to support the efforts to understand requirements and integration efforts across FSA for specific enterprise assets (Common Record, Data and Portals)

TO 77 - CRM4FSA

## **Integrated Timeline – Detailed Milestones**



We Help Put America Through School Release 2 2002 2004 Jan - Mar Apr - Jun Jul - Sep Oct - Dec Jul - Sep Oct - Dec Jul - Sep Oct - Dec Jan - Mar Apr - Jun Jan - Mar Apr - Jun PRE-Attdg./Attdg. (1)Telephony Cost Options Design ost Options Design Prompter Testing Deployment Complete Complete Build Comp. Comp. 800 4FEDAID (R1) ▲ 6/3 Design 9/6 11/15 2 Deployment Complete
PA&A Release IVR R&R (R2) Present IVR Requirements Testing Complete Complete Complete Complete 5/15▲ 6/30 3/1 (3) Desktop Requirements Design Build Complete Deployment Complete Requirements Start Deployment 5/1 1/31A Build 4 Requirements Design Complete Deployment Complete Complete 10/31▲ ▲11/13 3/2003 Training Complete Org./Training Start Train the Trainer (5) Tng. Strategy & Tng. Design Tig. Dev & Approach Complete ▲ 9/•ReqtsStart₄11/8 5/2003 Deployment Co **POST-Attending** 5/31 6/15 7 6/2002 Prompter Testing Cost Options Design Prompter Testing Complete CompleteBuild Comp. Comp. Deployment Complete Requirements 6 Build Distr. Job 5/16 800 4FEDAID (R1) Testing Telephony plete Complete ···7/25/200<mark>2</mark> Revised Target Deployment 3/2004 Pilot Complete/ 7 Desktop Deployment Complete
Complete
Complete 8 .410/31 Requirements Start 5/1 Requirements Complete Testing 6/15 ▲ 🙀 Q2/2004 Start Deploy ▲ 9/2004 9 Complete DLCC, DLSS (R5) Deployment Complete ▲ 11/7 Start Train the A 2/2004 10 ng. f ev a Org./Training Complete 6/22 Start Train the A 9/2004 8/22 (11) Trainer Training Complete Tng. Design Tng. Dev & Complete **Delivery Partners** 9/5▲ Build 11/2003 Deployment (12) Testing Desiar Schools, 800 Schools 800 Fin Ptr, IVR R&R Telephony Complete Complete Complete Complete 6/15 A Q2/2004 Start ▲ 9/15 Design **▲**1/15 Desktop / Org./Tng A 6/1 Requiremen Deployment Complete Requirements Build see Post Attending R5 - 5/2003 rest Complete 8/2003 (14) Ombudsman Requirements Requirements Deployment Complete Desktop Complete 5/1▲ ▲ 5/13 Start Train the Train 8/2003 A 6/29 A 8/29 TR. Approach CompleteR. Design Org./Training Ombudsman (R3) Training Complete 12/2002 Deployment Complete 11/2003 16 **FSA** Requirements Start Requirements Complete Design Complete tart Deployment 5/2003 Test Complete 8/2003 Deployment Complete 7/31 🛦 (17) Desktop Requirements Requirements Design Complete 18) 5/2003 Data Structure/Mapping Complete **▲**11/30 9/30 Requirements Requirements Start Complete 10/31 10/31 9/2 10/31 Requirements Requirements ▲ 6/30 19 Deployment Design Build Deployment Complete Complete 10/31 Complete 12/2002 **▲11/13** 20 Start Trainingraining Complete Tng. Strategy & Tng. Design Trig. Dev & Ėnv 5/1▲ ▲5/13 Start Training ▲8/2003 Training Complete 21 Tng Design Student ROs. CIM (R3) Org./Training **▲** 1/13 10/24▲ ▲ 11/7 Start Training ▲ 2/2004 11/7 22 Tng. Tng. Dev & Env. Complete 23) Complete **▲** 8/22 **▲** 9/2004 CIM Org. 6/15▲ CIM Staffing Plan Com CIM Org. Approval Package Completeng. Approach Complete Tng. Dev & Env. Complete Tng. Design Complete Design Complete 5/10 🔺 ▲ 5/31 8/2 3/2003 7/2003 8/2003 1/2003 Communication & FSA Change R1 Comm R1 Comm Plan R3 Comm Mktg Plan R2 Comm R2 Comm Plan R4 Comm R3 Comm Plan R4 Comm Plan R5 Comm Plan Agents Kickoff Strat & Det Exec Complete Strat & Det Exec Complete Sponsorship Complete Strat & Det Exec Complete Strat & Det Exec Complete Strat & De Workplan Selected Constraints 6/2003 Complete
DMC\$ Re-engineerine Servicing 9/30/2004 PBO Succes

> Peak Business Cycle (Inbound Calls) R1, R2, R3, R4, R5 = Consistent Answers Release



## **Government & Program Dependencies**

| Dependency  | On Point  | Target Date | Impact on Cost and/or Schedule   | Status Comments  |
|---|-----------|-------------|--|--|
| DMCS Replacement: ■ CRM4FSA Release 3 is dependent on the DMCS replacement application (Interface for Consistent Answers)   | ■ Bone    | ■ On Hold   | DMCS Replacement<br>schedule delays could<br>impact the Release 3<br>implementation.                                     | • On Hold  |
| FSA Portal initiatives:  R2 – limited overlap with Student and FP Portal  R3 – Some functional overlap with All Portals  R4 – Limited overlap with Schools Portal | ■ Mahoney | • TBD       | <ul> <li>Involvement across<br/>initiatives is required to<br/>clearly define scope<br/>and maintain schedule</li> </ul> | Have developed plan that outlines what will be done with Portals over the next few months. |
|   |           |             |  |  |
|   |           |             |  |  |

**Note:** These were current known dependencies at the time of the stop work order. When CRM4FSA begins to move forward again, this chart will be updated and revised as necessary.



## **Key Issues & Decisions**

| Issue / Decision Required  | On Point | Target Date | Impact on Cost and/or Schedule  | Status Comments   |
|--|----------|-------------|---|---|
| Callers not in default frequently select the option routing them to DCSIC.      Misdirected Pilot callers account for 40-50% of DCSIC's daily average of 500 calls | ■ Eberle | • TBD       | Impacts the pilot<br>statistics and a small<br>percentage of DCSIC<br>customers | <ul> <li>Options to resolve include removing the DCSIC toll free number from the Pilot reducing overall pilot misdirected calls or changing the centralized scripting menu.</li> <li>Will resolve once we determine the schedule for rolling out Release 1 capabilities to remaining 90% of callers.</li> </ul>   |
| Release 1 Pilot Hang-ups in the IVR Approximately 12% of callers are hanging up before reaching the call center  | ■ Eberle | • TBD       | No Cost Impact or<br>Schedule Impact  | <ul> <li>Discussed on 09/11/2002 and 09/18/2002 checkpoint call with Op Partners and FSA</li> <li>Preliminary analysis shows less than 1% of callers are lost between MCI and Convergys</li> <li>Approximately 1-2% of callers are lost between Convergys and Call Centers</li> <li>Most of the callers hang up in the first 10-15 seconds of a call (6% of 12%)</li> <li>Further analysis is being done on best practice baselines and detailed caller checkpoints to determine what steps should be taken.</li> </ul> |
|  |          |             |   |   |

**Note:** These are current issues related to the Release 1 Pilot of CRM4FSA. When the CRM4FSA project begins to move forward again, this chart will be updated and revised to highlight all key issues that are being addressed.



## 77 WO3 - Direct Loan eServicing

**ITR: Martin Renwick** 

FSA Project Sponsor: Sybil Phillips FSA Project Lead: Dan Hayward

**Modernization Partner Project Lead: Kerry Trahan** 

October 4, 2002



## **Overall Status**



Continued to resolve First Live Batch issues encountered by eCRM users, and with the EBPP/EC, Self-Service, and CSR Web Access functionality.

Continue Roll-out of eCRM to additional user on 10/07/02.

Trend

Data Reconciliation – Only ~15K data discrepancies remain of the ~294K initially identified.

| Project Funding                   | Dollar Amount |
|-----------------------------------|---------------|
| IRB Approved Funding              | SIS           |
| Total \$\$ on Initial Contract    | SIS           |
| Contract Mod Amount(s)            | SIS           |
| Total \$\$ on Current<br>Contract | SIS           |

#### Major Accomplishments Since Last Meeting

#### EBPP/EC

- Continued to troubleshoot eDocs out of memory issue.
- CSR development for CSR Enrollment temporarily delayed to out of memory errors.

#### **eCRM**

- eCRM Pilot users along with support users continued to take calls from borrowers.
- Continued to train users on CRM.
- Data Reconciliation Cleaned ~15K borrower reference discrepancies in Siebel.

#### **Upcoming Activities / Target Dates**

#### EBPP/EC

Continue to address eDocs Out of Memory issues.

#### **eCRM**

- Continue to modify and run reconciliation process.
- Roll eCRM out to more CSR's.
- Validate FLB's that were moved into Production.
- Configure and test Resonate on user desktops.
- Establish a pilot end date.



## **Project Scorecard**

| Category   | Status | Trend    | Status Comments   |
|------------|--------|----------|---|
| Task Order | G      | <b>⇔</b> | Task Order was awarded on November 1, 2001.   |
| Scope      | G      | <b>⇔</b> | EBPP/EC: Aggregator began production operations on 7/29.     CRM: Marketing efforts continuing:   |
| Schedule   | Y      | <b>⇔</b> | CRM: ePhone delays interrupting planned savings stream for General Forbearances. eCRM Pilot delays being addressed. Working against a plan to expand pilot in August. |
| Schedule   | G      | <b>⇔</b> | No Cost Issues at this time.  |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



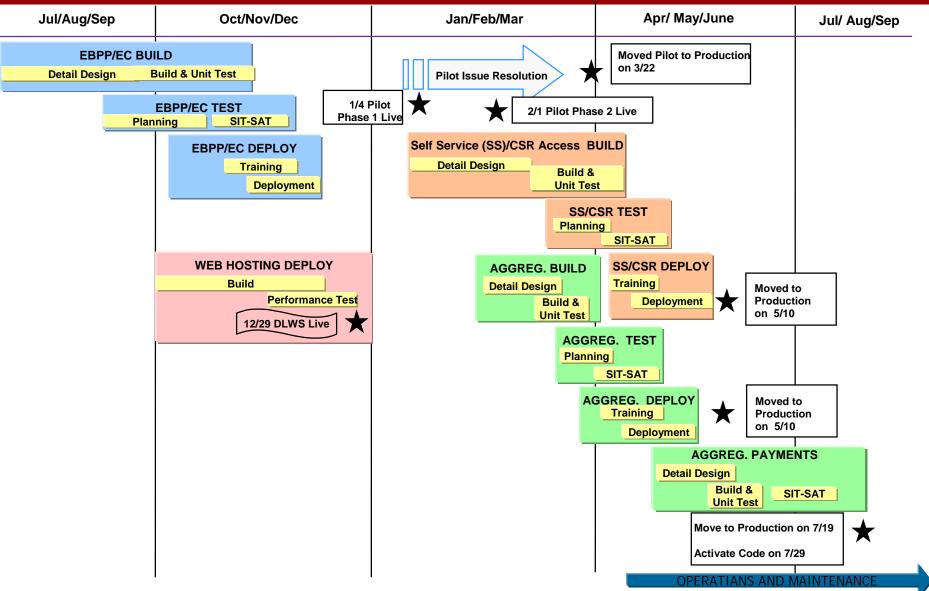
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan

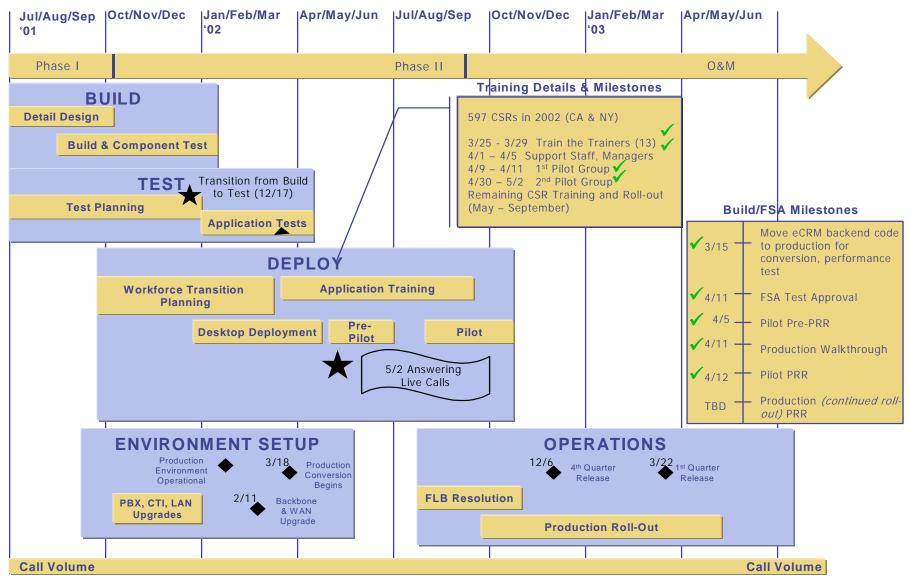


## **EBPP/EC - Integrated Timeline**





## **eCRM** - Integrated Timeline





## **Operations & Maintenance Transition Status**

| Technical     | 1   |                                   | 1 |                       |          |                 |   |
|---------------|-----|-----------------------------------|---|-----------------------|----------|-----------------|---|
| Component     |     | Task                              |   | Target Date           | Ac       | tual Comp. Date | Status Comments                                 |
| Batch         |     | Documentation/Training on         |   | 6/6/2002              |          |                 | Training and Documentation In-Progress          |
| Interfaces    |     | code/programs/scripts for Batch   |   |                       |          |                 |   |
|               |     | interfaces (Updated               |   |                       |          |                 |   |
|               |     | Design/DataMap)                   |   |                       |          |                 |   |
|               |     | AutoSys Job Run Instructions      |   | 5/24/2002             | ✓        | 5/24/2002       | Sat with Prod Ctrl for training and monitoring  |
|               |     | ·                                 |   |                       |          |                 | of AutoSys schedulers (5/29)                    |
|               |     | Data Integrator Transition        |   | 6/19/2002             | ✓        | 09/02/02        |   |
|               |     | O&M environment configuration     |   | 6/29/2002             |          |                 | Env configured and brought back online for      |
|               |     | (AutoSys, MQ Series, Data         |   |                       |          |                 | testing and development. Autosys and DI         |
|               |     | Integrator)                       |   |                       |          |                 | configuration remain outstanding.               |
|               |     | Code Migration Procedures         |   | 6/15/2002             | ✓        | 9/03/02         | Document draft completed                        |
|               |     | Resolution of Pilot FLB Issues    |   | Ongoing               |          |                 | Pilot and FLB Identification end dates TBD      |
|               |     |                                   |   | through Pilot         |          |                 |   |
| Online        |     | Updated Design/DataMap            |   | 5/31/2002             | ✓        | 5/31/2002       |   |
| Interfaces    |     | NT Server Stop/Restart            |   | 5/31/2002             | ✓        | 5/31/2002       |   |
|               |     | Procedures                        |   |                       |          |                 |   |
| Tech Arch     |     | Siebel Technical Architecture     |   | 6/15/2002             | ✓        | 6/15/2002       | Online Interface portion complete. This will be |
|               |     | Guide                             |   |                       |          |                 | a living document                               |
|               |     | Returned leased/AGC equipment     |   | 6/24/2002             | ✓        | 7/03/2002       |   |
| MQ Series     |     | Borrower Contacts/COM             |   | 6/14/2002             | ✓        | 6/14/2002       | Received outline for TOC. Draft document due    |
|               |     | Adapter Documentation             |   |                       |          |                 | 6/10.   |
|               | 1_  | (Updated Design/Data Map)         | _ |                       | ١,       |                 |   |
|               |     | Implement Failover on             |   | Date TBD              | <b>✓</b> | 8/23/2002       | Additional IBM resource required                |
|               |     | Production Boxes                  |   | 0 /00 /0000           | ١,       | 0 /40 /0000     | G I I INGY O I O I I O I I I                    |
|               |     | O&M environment configuration     |   | 6/29/2002             | <b>~</b> | 6/18/2002       | Completed MW configuration of Dev and Test      |
|               |     | (migrate MQ/MQSI code)            | _ | 0 /14 /0000           | ,        | 0 /14 /0000     | environments.                                   |
|               |     | Code Migration Procedures         |   | 6/14/2002             | <b>\</b> | 6/14/2002       |   |
|               |     | Enhanced Error Handling           |   | 6/7/2002<br>6/21/2002 | <b>✓</b> | 8/23/2002       |   |
| CTI/VRU       |     | Dynamic Memory Allocation Updated |   | 5/17/2002             | <b>√</b> | 5/31/2002       |   |
| CII/VKU       | -   | Design/Troubleshooting Tips       |   | 3/17/2002             | *        | 3/31/2002       |   |
| Siebel        |     | Training of Siebel Config/Online  |   | 5/31/2002             | <b>✓</b> | 5/31/2002       |   |
| Configuration | -   | O&M resource                      | _ | 3/31/2002             | *        | 3/31/2002       |   |
| Configuration |     | Updated Design/DataMap/           |   | 5/31/2002             | /        | 5/31/2002       | Received updated Design and Troubleshooting     |
|               | ] _ | Troubleshooting Tips              | • | J/ 31/ 2002           | •        | J/ 31/ LUUL     | tips 6/3  |
|               |     | Training on Siebel Test           |   | 6/7/2002              | \ \      | 9/27/02         | ups o/ o  |
|               | -   | Procedures                        | - | 0/1/2002              | •        | 5/ 21/ 02       |   |
|               |     | Siebel Anywhere Approach Plan     |   | 5/31/2002             | <b>/</b> | 5/31/2002       | Add'l working sessions to be scheduled          |
|               | _   | Siebel Ally where Approach I fall | _ | J/ J1/ 2002           |          | 5/ 51/ £00£     | Add I working sessions to be seneddied          |
| Project       |     | Security Plan                     |   | 6/28/02               | ✓        | 7/19/02         | Meetings ongoing with S. Piper (FSA) and J.     |
| Management    |     | -                                 |   |                       |          |                 | Norris; Date to be changed as a result of       |
|               | 1   |                                   |   |                       |          |                 | postponed meetings                              |

## **Communications Plan Summary**

| (As of July  | 3, 2002)  |   |  |  | We Help Pu   | t America Through School  |
|--|---|---|--|--|--|---|
| June   | July  | August  | September  | October  | November/December  | TBD   |
| <ul> <li>Online Advisor Flash Marketing – COMPLETED</li> <li>CSR Confirmation/ Request of borrower e-mail address during inbound calls – COMPLETED</li> <li>Reinstitute "Enroll Now" e-mails to initial non-EDA and EDA borrowers, Continue with e-mail marketing - COMPLETED</li> <li>Change navigation on enrollment page to make easier for borrowers to understand (Step1, Step 2) COMPLETED</li> <li>Advertise EC with EDA web page COMPLETED</li> <li>Advertise EC with EDA web page COMPLETED</li> <li>Advertise EC with EDA web page - PENDING ED APPROVAL</li> <li>Add EBPP/EC tag line to all eGAIN response e-mails sent by DLSC - PENDING ED APPROVAL</li> </ul> | Send "Enroll Now" e-mails to 5000 non-EDA borrowers and 5000 EDA borrowers with new, easier text - COMPLETED  Begin "Enroll Now" e-mails to remaining borrowers with e-mail addresses on the system-based on results of either using old text or new text — Target Completion in August  Include EBPP/EC stuffers in all BILLs for one month (all 4 cycles) beginning with 2nd billing cycle in July — DEPENDENT ON GO/NO GO DECISION BY STEERING COMMITEE  Implement On Hold Message about EBPP/EC for VRU at end of July  Advertise EBPP/EC on Dept of Education Websites (e.g., Students Portal) | Include EBPP/EC stuffers in Welcome Letters beginning in August, continuing through peak in September  Include EBPP/EC stuffers in all First Bills (starting with 2nd billing cycle)  Target marketing message on all BILL, correspondence, and remittance envelopes  Have CSRs advertise EBPP/EC product on all appropriate calls  Create ability of CSRs and/or VRU to initiate borrower enrollment in EBPP/EC  Begin obtaining listing of email addresses on file with NCS and compare to our system's records  FAFSA online | Automation of email marketing upon receipt of new email address (Phase 2)      Include EBPP/EC stuffers in Quarterly Interest Statements (September Month End)      SAIG Communication System Broadcast Message      Info Pak for Schools financial aid office (poster, FAQ, article for school paper)      FastFax for schools      DLSC Outreach Messages to Schools | DLWS Task     Order 91 -     Redesign web     site to promote     EBPP/EC on all     pages (includes:     general borrower     information page     to confirm/obtain     email address,     simplify     navigation     process, allow     borrower to     initiate enrollment     without a PIN, online demo of     EBPP/EC     product) | Letter Reengineering Effort: Add marketing on BILLs, letters, and Statements under the "What's New at Direct Loans" section  Letter Reengineering Effort: Add email address verification under "Important Information about your Loan" section  Letter Reengineering Effort: Email Address change indicator and field to be included on remittance stubs  CAMS: Distribute information at conferences or to schools  Include EBPP/EC Stuffer with SEPX/SEPY materials (End of Nov to December) | <ul> <li>Promote EBPP/EC on Entrance Counseling site.</li> <li>Advertisements, online or paper (e.g. US News, Symplicity)</li> <li>Include in the delivery of all PIN emails/letters to borrowers a tag line at the bottom of message/notice that advertises EBPP/EC</li> <li>Work with NCS to conduct a Mass Mailing of PINs to DL borrowers. Include in their mail, the EBPP/EC stuffer material</li> <li>Automatic conversion of DL borrowers to EBPP/EC</li> <li>Links to DL Site/Promotions</li> </ul> |



## **Major Risks**

| Risk  | On Point                              | Mitigating Actions   | Impact on Cost and/or Schedule   | Status   |
|---|---------------------------------------|--|--|--|
| All Borrowers Tab needs to be modified to show less information | T. Taylor<br>D. Hayward<br>H. Stevens | <ul> <li>Have developed approach to<br/>removing the all borrowers tab<br/>from most CSR views.</li> </ul> | <ul> <li>Resulting costs         will be addressed         through the         maintenance/         enhancement         process</li> </ul> | <ul> <li>All borrowers tab<br/>has been<br/>removed.<br/>Awaiting<br/>Department sign-<br/>off.</li> </ul> |

77 WO3 – Direct Loan eServicing



## **Key Issues & Decisions**

| Issue / Decision Required   | On Point                | Target Date | Impact on Cost and/or Schedule | Status Comments   |
|---|-------------------------|-------------|--------------------------------|---|
| DECISION: Need to target a pilot end date.  | T. Taylor<br>M. Brady   | 4/29/2002   |                                | <ul> <li>All Critical FLB's have been resolved and all Failover testing is complete.</li> <li>Data Reconciliation approach has been established and data clean-up has begun.</li> </ul> |
| ePhone implementation. We have identified the requirements for implementing ePhone. Need to schedule General Forbearance Over the Phone prior to July 2003. | T. Taylor<br>T. Kendall | 7/31/02     |                                | Currently determining what requirements are out-of-scope as part of this release.   |
| eDocs Out of Memory error. We have yet to receive a resolution from eDocs for this problem which causes the production servers to crash.                    | K. Trahan               | 7/31/02     |                                | Continuing to work with eDocs to resolve issue. The eDocs web servers are being rebooted daily to prevent borrower impact.  |

8



#### **TO 99 – Common Services for Borrowers**

**ITR: Martin Renwick** 

**FSA Project Sponsor: Jennifer Douglas** 

FSA Project Lead: Sybil Phillips

**Modernization Partner Project Lead: Kerry Trahan** 

October 4, 2002



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# F E D E R A L STUDENT AID We Help Put America Through School

## **Overall Status**



- Overall Kick-off meeting for Action Teams held on 9/20
- All 6 individual Action Teams have held initial kick-off meetings where set weekly meeting times were established
- Trend
- Deliverable 99.1.1 Project Charter was approved by FSA on 9/26

| Project Funding                   | Dollar Amount  |
|-----------------------------------|----------------|
| IRB Approved Funding              | \$3,751,000.00 |
| Total \$\$ on Initial Contract    | \$3,154,436.94 |
| Contract Mod Amount(s)            |                |
| Total \$\$ on Current<br>Contract | \$3,154,436.94 |

#### Major Accomplishments Since Last Meeting

- An overall kick-off meeting for all Action Team members was held on 9/20 at Union Center Plaza. Core Team members introduced Common Services for Borrowers and outlined the participation required by each of the Action Team Members.
- All individual Action Teams have held initial kick-off meetings where set weekly meeting times were established. Several Action Teams have held second or third meetings as well.
- Deliverable 99.1.1 Project Charter was approved by FSA on 9/26.
- FSA approved proposed extension date of 10/9/2002 for Deliverable 99.1.2 – Strategy (Business Analysis 1)

#### **Upcoming Activities / Target Dates**

- Regular Transformation Working Group session scheduled for 10/8/2002 from 9:30am to 10:00am.
- Overall CSB Team Status meeting is scheduled for 10/15/2002. Each Action Team will be responsible for giving a brief update as to where they currently stand on their effort, specifically with respect to the current environment and identification of common functions and opportunities.
- Bring Industry Experts into relevant Action Team discussions.



#### **Project Scorecard**

| Category   | Status | Trend             | Status Comments   |
|------------|--------|-------------------|---|
| Task Order | G      | $\Leftrightarrow$ | Task Order was awarded on August 21, 2002.  |
| Scope      | G      | $\Leftrightarrow$ | Additional resources from Collections have been identified to fill in gaps on the Customer<br>Service/Account Maintenance Entitlements Action Team as well as the Risk Management/Legal<br>Proceedings Action Team. |
| Schedule   | G      | <b>⇔</b>          | <ul> <li>Deliverable 99.1.1 – Project Charter was approved by FSA on 9/26.</li> <li>FSA approved the proposed extension date of 10/9/02 for Deliverable 99.1.2 – Strategy (Business Analysis 1)</li> </ul>          |
| Cost       | G      | <b>⇔</b>          |   |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



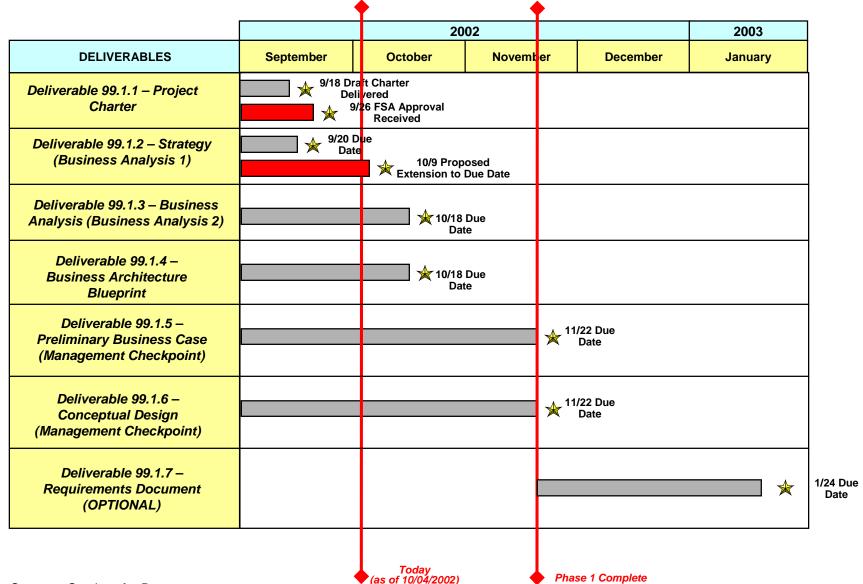
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



#### **Integrated Timeline**



## Deliverable Schedule for TO 99 WO1 - Common Servicies for Borrowers Visioning & Planning

| Deliverable Number | Deliverable Name                                | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|---|---------------------------|----------------------------------|-------------------------|
| 99.1.1             | Common Services Project Charter                 | 8/30/2002                 | 9/13/2002                        | 9/18/2002               |
| 99.1.2             | Common Services Strategy                        | 9/20/2002                 | 10/9/2002                        |                         |
| 99.1.3             | Business Analysis                               | 10/18/2002                |                                  |                         |
| 99.1.4             | Common Services Business Architecture Blueprint | 10/18/2002                |                                  |                         |
| 99.1.5             | Preliminary Business Case for Common Services   | 11/22/2002                |                                  |                         |
| 99.1.6             | Conceptual Design for Common Services           | 11/22/2002                |                                  |                         |

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#### **TO 73 Lender Payment Process Redesign**

ITR: Bill Walsleben

FSA Project Sponsor: Johan Bos-Beijer FSA Project Lead: Johan Bos-Beijer

Modernization Partner Project Lead: Kasey Congdon

October 4, 2002



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# F S A F E D E R A L STUDENT AID We Help Put America Through School

#### **Overall Status**



The LaRS application was released to the community on 10/1. LaRS has successfully processed over 200 invoices in production.

| Project Funding                   | Dollar Amount                            |
|-----------------------------------|--|
| IRB Approved Funding              | \$ 2,372,000                             |
| Total \$\$ on Initial Contract    | \$2,171,996.15                           |
| Contract Mod Amount(s)            | \$839,089.88 Mod 1<br>\$511,139.50 Mod 2 |
| Total \$\$ on Current<br>Contract | \$3,522,225.53                           |

#### Trend



#### Major Accomplishments Since Last Meeting

- Submitted change request for the 9/30 implementation.
- Continued to conduct Lender/Servicer LAP, OPA and Security Form out reach effort.
- We have received 2925 LAP applications as of 10/4, and 2609 were converted to LaRS.
- We have received 1498 FMS Security Forms.
- We have received OPAs covering 2973 LIDs.
- Assisted FP Financial Transactions team in entering 10/1 interest rates from Treasury into LaRS.

#### **Upcoming Activities / Target Dates**

- Continue to assist Lenders and Servicers with LAP, OPA and Security Form submission.
- Continue to perform LAP to LaRS migration.
- Conclude Mellon bank Funds Remittance file testing; testing of two of the three transaction types has been completed; testing is anticipated to be finalized by 10/11.
- Began to assist the FMS Help Desk in responding to user calls.



#### **Project Scorecard**

| Category   | Status | Trend             | Status Comments   |
|------------|--------|-------------------|---|
| Task Order | R      | 1                 | <ul> <li>Task order Mod 2 has been partially awarded by FSA. The remainder of 2002 funding was awarded<br/>on 9/25. One deliverable due in FY2003, Deployment Acceptance (73.1.5), has not yet been awarded.<br/>Project is currently at risk.</li> </ul>     |
| Scope      | G      | <b>⇔</b>          | Additional scope is now covered by the modified task order.   |
| Schedule   | G      | $\Leftrightarrow$ | <ul> <li>We released LaRS to the community on schedule.</li> <li>Funds remittance functionality is not fully implemented at this time. Manual workarounds are in place for the portions of the functionality which have not yet been fully tested.</li> </ul> |
| Cost       | G      | $\Leftrightarrow$ | Current costs and projects are covered by the modified task order.  |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



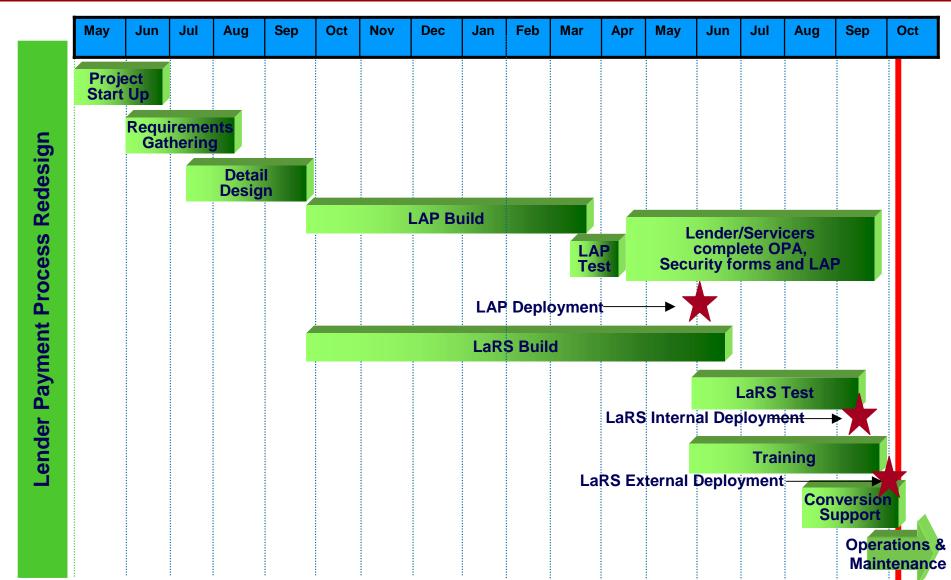
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



#### **Integrated Timeline**





## **Major Risks**

| Risk  | On Point                            | Mitigating Actions  | Impact on Cost and/or Schedule   | Status  |
|---|-------------------------------------|---|--|---|
| Mellon Bank did not meet the schedule for delivering automated funds remittance data to FSA.  | Jen Alden                           | A contingency plan is in place.   | The contingency plan requires manual data entry of some remittance data; impact is on FP Financial Transactions staff who are performing the data entry. | Testing is continuing; two of the three transaction types have been successfully tested. We anticipate completing the testing by 10/11.   |
| ED-FSA may receive a high number of paper-based submissions initially, due to the need for Servicers to alter their systems and possibly renegotiate their contracts with the Lenders | Bill Walsleben/<br>Kasey<br>Congdon | Work through FP and the various lender/servicer organizations to emphasize the benefits of electronic submission, and to track how many are planning to use paper-based initially and how many will move to electronic submission as soon as they are able to resolve any technical and contractual issues. | This could increase initial operations costs.  | The Mod Partner team, FSA headquarters staff, and the regions have all been contacting community members who have not yet submitted all materials. We are focusing on the top 100 lenders, the servicers, and the non-serviced lenders. |
|   |                                     |   |  |   |



## **Government & Program Dependencies**

| Dependency   | On Point | Target Date                           | Impact on Cost and/or Schedule  | Status Comments   |
|--|----------|---------------------------------------|---|---|
| LaRS production release is dependent on FMS AR being in production. Implementation for both systems is planned to be concurrent.               | FMS      | 10/1/2002<br>(9/9/2002<br>internally) | Schedule slippage<br>by either team will<br>affect the other.           | The release occurred concurrently, and this issue is closed.  |
| The Lender community will have the option of submitting LaRS data via File Transfer; the File Transfer functionality will be developed by NCS. | FMS      | 10/1/2002                             | A delay in development of the file transfer could delay implementation. | File transfer functionality has been successfully tested and implemented on schedule in production. This issue is closed. |
|  |          |                                       |   |   |
|  |          |                                       |   |   |

#### Deliverable Schedule for TO 73-R1 Lender Payment Process Redesign (TO 73)

| Deliverable Number | Deliverable Name                                       | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|--|---------------------------|----------------------------------|-------------------------|
| 73.1.1             | Lender Payment Process Design                          | 8/3/2001                  |                                  | 8/3/2001                |
| 73.1.2             | Lender Payment Process Development Sign-Off            | 6/14/2002                 | 6/27/2002                        | 6/27/2002               |
| 73.1.3             | Lender Payment Process Testing Acceptance              | 9/30/2002                 |                                  | 8/30/2002               |
| 73.1.4             | Lender Payment Process Production Readiness Review     | 9/30/2002                 |                                  | 8/30/2002               |
| 73.2.1             | Lender Payment Process Community Road Map              | 6/21/2002                 |                                  | 6/20/2002               |
| 73.2.2             | Lender Application Process Production Readiness Review | 6/21/2002                 |                                  | 6/21/2002               |
| 73.3.1             | Lender Reporting Sys Tech Designs                      | 6/21/2002                 |                                  | 6/21/2002               |

Tuesday, October 08, 2002

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#### TO 77 WO 4 – FARS Retirement

ITR: William Walsleben

FSA Project Sponsor: Sybil Phillips, Linda Paulsen

FSA Project Lead: Dan Hayward

Modernization Partner Project Lead: Scott McConaghie

October 4, 2002



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#### **Overall Status**



Trend

The CMDM Transition Team is successfully supporting the current functionality in the CMDM. In parallel, we continue to work through CMDM Phase III. CMDM Phase III was contingent on the FMS and CFO schedule of processing DLSS IF010 data. Our status remains yellow as the schedule slipped due to the delay in the full implementation of DLSS Accounting in FMS, as well as the delay caused by the recent Audit Requests which required special processing to occur to meet the deadlines.

| Project Funding                   | Dollar Amount |
|-----------------------------------|---------------|
| IRB Approved Funding              | SIS           |
| Total \$\$ on Initial Contract    | SIS           |
| Contract Mod Amount(s)            | SIS           |
| Total \$\$ on Current<br>Contract | SIS           |

#### Major Accomplishments Since Last Meeting

- Continued interfacing with FMS Operations to process Oct-August financial data.
- Loaded July & August data into Production.
- Continuing to generate Nov-Jul monthly aggregate data to move into Production.
- Production Support Tasks for the CMDM. Support CMDM Power Users in developing data requests.
- Received 1 new SIRs, 1 were resolved (existing SIRs and new SIRs), 13 SIRs are outstanding (not postponed or rejected).

#### **Upcoming Activities / Target Dates**

- Continue CMDM Operations under separate Task Order (TO 113 – pending award)
- Continue tasks for CMDM Phase III deployment.
- Currently aggregating August in Production.
- Currently aggregating December data in Test, and will move into Production when complete.
- Support all on-going Credit Mgmt Data Mart Operations.
- Production Support Tasks for the CMDM. Support CMDM Power Users in developing data requests
- Upgrade Microstrategy to v7i.



#### **Project Scorecard**

| Category   | Status | Trend             | Status Comments  |
|------------|--------|-------------------|--|
| Task Order | G      | <b>⇔</b>          | Technical and Cost Proposal signed by FSA. SIS Awarded.  |
| Scope      | G      | $\Leftrightarrow$ | No scope issues  |
| Schedule   | Y      | <b>⇔</b>          | CMDM Phase III not complete. The schedule slipped for delivery of CMDM Phase III catch-up due to the delay in the full implementation of DLSS Accounting in FMS, as well as the delay caused by the recent Audit Requests. |
| Cost       | G      | <b>⇔</b>          | No cost issues   |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



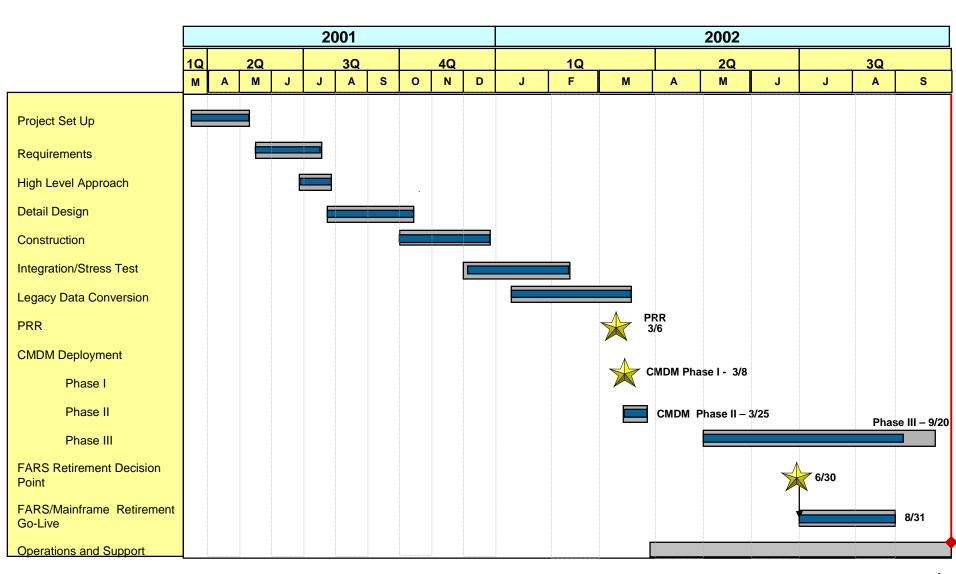
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



#### **Integrated Timeline**





## **Major Risks**

| Risk  | On Point            | Mitigating Actions   | Impact on Cost and/or Schedule  | Status  |
|---|---------------------|--|---|---|
| Completion of Phase III CMDM Deployment  Ability to load FMS data from November 2002 – July 2002 due to data not being up to date in FMS. | Scott<br>McConaghie | <ul> <li>Developed Draft Schedule</li> <li>Working with CFO to determine<br/>FMS reconciliation and closing<br/>schedule.</li> </ul> | <ul> <li>Increased Project<br/>Costs</li> <li>Loss in Savings</li> <li>Project Schedule<br/>delayed.</li> </ul> | <ul> <li>Open</li> <li>Oct-Nov</li> <li>complete.</li> <li>Working to</li> <li>complete through</li> <li>July.</li> </ul> |
|   |                     |  |   |   |
|   |                     |  |   |   |
|   |                     |  |   |   |

TO 77 WO 4 – FARS Retirement



#### TO 83 - FMS Phase IV

ITR: Bill Walsleben

FSA Project Sponsor: Vicki Bateman FSA Project Lead: Shirley Singleton

**Modernization Partner Project Lead: Todd Elliott** 

October 4, 2002



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#### **Overall Status**



Implemented the final release of Accounts Receivable/LaRS. Began processing LaRS forms from the community through AP and AR. Completed the Enhancement

| Project Funding                   | Dollar Amount                                     |
|-----------------------------------|---|
| IRB Approved Funding              | \$6.5million                                      |
| Total \$\$ on Initial Contract    | \$6,512,386.43                                    |
| Contract Mod Amount(s)            | \$ (15,177.14)<br>\$ 2,697,675.76<br>\$174,700.00 |
| Total \$\$ on Current<br>Contract | \$9, 369, 585.47                                  |

Trend



#### Major Accomplishments Since Last Meeting

- Received additional testing files from Mellon Bank for the ACH file transfer
- Completed all outstanding items from PRR in preparation for the Sept 29<sup>th</sup> release for AR/LARS.
- Completed FMS user training preparation for AR.

Release II

- Implemented Patch Set H
- Logged and tracked LaRS security forms and distributed user IDs

#### **Upcoming Activities / Target Dates**

 Monitor system processing for LaRS/AR functionality and address any issues – Through 10/31

TO 83 – FMS Phase IV



#### **Project Scorecard**

| Category   | Status | Trend             | Status Comments  |
|------------|--------|-------------------|--|
| Task Order | G      | $\Leftrightarrow$ | Task order extended until 10/31.   |
| Scope      | G      | $\Leftrightarrow$ | Modification #3 provides for post production and year end close support.               |
| Schedule   | G      | <b>⇔</b>          | The Mellon Bank ACH interface is behind schedule; all other FMS tasks are on schedule. |
| Cost       | G      | $\Leftrightarrow$ | A modification to the Task Order was approved  |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



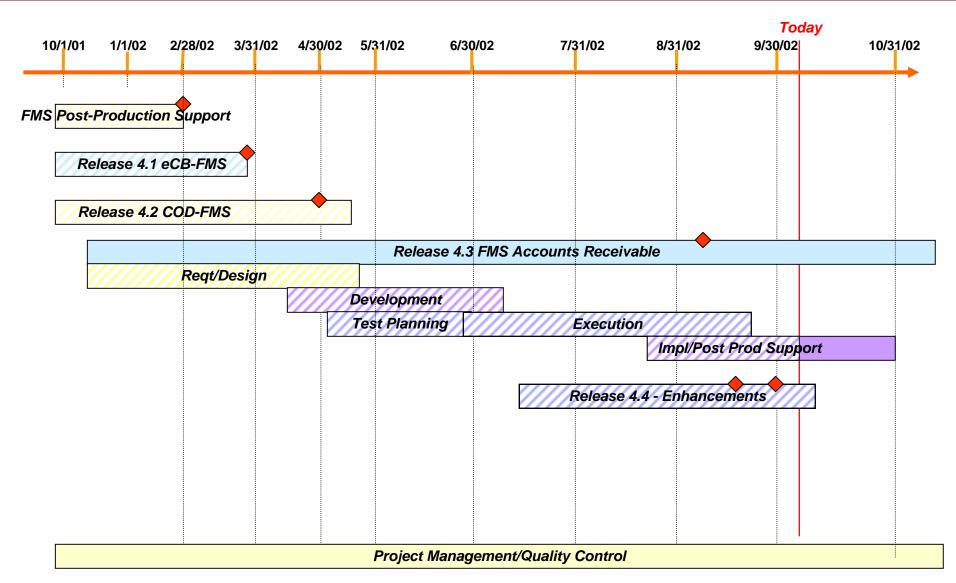
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



#### **Integrated Timeline**





## **Government & Program Dependencies**

| Dependency  | On Point  | Target Date                | Impact on Cost and/or Schedule   | Status Comments   |
|---|-----------|----------------------------|--|---|
| Mellon Bank is on point to<br>develop an interface with FMS<br>for financial data | Jen Alden | October 1 -     production | <ul> <li>Financial<br/>transactions will<br/>not be able to get<br/>into FMS without<br/>this interface</li> </ul> | <ul> <li>Mellon has implemented the check<br/>processing functionality</li> <li>The ACH processing functionality is still<br/>being tested – Target By 10/31</li> </ul> |
|   |           |                            |  |   |
|   |           |                            |  |   |
|   |           |                            |  |   |

TO 83 - FMS Phase IV



## **Key Issues & Decisions**

| Issue / Decision Required   | On Point  | Target Date | Impact on Cost and/or Schedule  | Status Comments   |
|---|-----------|-------------|---|---|
| Mellon Bank has not completed its setup with SAIG and has not provided a file via the automated interface | Jen Alden | Sept 25     | This automated interface is required to ensure secure transfer of files. Without it, significant paper processes will be required | <ul> <li>The Check Processing functionality was implemented successfully</li> <li>The ACH processing functionality is still being tested with a target implementation date of 10/31/02</li> </ul> |
|   |           |             |   |   |
|   |           |             |   |   |

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#### Deliverable Schedule for TO 83-Financial Management System - Phase IV

| Deliverable Number | Deliverable Name                                   | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|--|---------------------------|----------------------------------|-------------------------|
| 83.1.1             | FMS Phase IV Project Work Plan                     | 2/5/2002                  |                                  | 2/12/2002               |
| 83.1.10            | FMS Phase IV Training Support Materials            | 5/15/2002                 |                                  | 5/21/2002               |
| 83.1.11            | FMS Phase IV Transition Report                     | 6/14/2002                 | 7/15/2002                        | 7/18/2002               |
| 83.1.2             | Requirements Matrix for COD                        | 2/5/2002                  |                                  | 2/4/2002                |
| 83.1.3             | Release 4.1-Test Plan                              | 2/5/2002                  |                                  | 2/4/2002                |
| 83.1.4             | Release 4.2-Test Plan                              | 2/5/2002                  |                                  | 2/4/2002                |
| 83.1.5             | Release 4.1-Production Readiness Review            | 3/19/2002                 | 3/26/2002                        | 3/29/2002               |
| 83.1.6             | Release 4.2-Production Readiness Review            | 3/26/2002                 | 5/1/2002                         | 5/2/2002                |
| 83.1.7             | Release 4.3-Test Plan (Optional)                   | 8/15/2002                 |                                  |                         |
| 83.1.8             | Release 4.3-Production Readiness Review (Optional) | 6/14/2002                 |                                  |                         |
| 83.1.9             | FMS Phase IV Transition Plan                       | 4/12/2002                 | 5/10/2002                        | 5/10/2002               |
| 83.2.1             | Release 3.4 Test Plan                              | 3/19/2002                 |                                  | 3/21/2002               |
| 83.2.2             | Release 3.4 Product Readiness Review               | 3/19/2002                 |                                  | 3/21/2002               |
| 83.3.1             | FMS/FMSS End-to-End System Test Documentation      | 8/2/2002                  |                                  | 8/2/2002                |
| 83.3.2             | FMS Release 4.3 Test Plan                          | 8/2/2002                  |                                  | 7/25/2002               |
| 83.3.3             | FMS Release 4.3 Production Readiness Review        | 9/7/2002                  |                                  | 9/5/2002                |
| 83.3.4             | FMS Release 4.4 Production Readiness Review        | 8/15/2002                 | 9/30/2002                        | 9/30/2002               |
| 83.3.5             | FMS/CMDM Data Transfer Review                      | 8/2/2002                  |                                  | 8/2/2002                |

Tuesday, October 08, 2002

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## **TO 86 – Electronic Audited Financial Statements**

**ITR: Katie Crowley** 

**FSA Project Sponsor: Kay Jacks** 

FSA Project Lead: Randy Wolff / Ti Baker

**Modernization Partner Project Lead: Gene Murphy** 

October 4, 2002

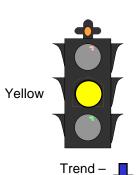


#### **Table of Contents**

- Overall Status
- Project Scorecard
- Integrated Timeline
- Major Risks
- Government & Project Dependencies
- Deliverables Schedule



#### **Overall Status**



Scope

- Release 1.0 scope refinement and schedule adjustment; approved by CCB.
- Software Development in Progress First checkpoint completed.
- Deployment Planning
  - Examine approach ( mandatory electronic school submission ) with
    - Jeff Baker ( Policy )
    - OIG
    - OGC
    - OPE
  - · Plan for OMB involvement

| Project Funding                   | Dollar Amount        |
|-----------------------------------|----------------------|
| IRB Approved Funding              | \$2,100,000          |
| Total \$\$ on Initial Contract    | \$1,207,761.91       |
| Contract Mod Amount(s)            | \$892,170.31 – Mod 1 |
| Total \$\$ on Current<br>Contract | \$2,099,932.22       |

#### Major Accomplishments Since Last Meeting

- Contract
  - Current TO (#86) ended Sept. 30 New TO (#116) funding granted until end of first quarter to coincide with next deliverable (#116.1.1) – code development and test script development.
  - Statement of Objectives received by Mod Partner for Build and Prep for Deployment work - Technical Proposal updated to reflect funding and deliverable updates/options.
- Scope
  - CCB approval of schedule modifications to accommodate new Release 1.0 requirements - No further requirement or scope modifications anticipated
- Development
  - eZ-Audit software development continues First development checkpoint/validation with IV&V and client - October 1.
  - PEPS & Acorde interface approaches / options defined in detail
  - Submitted Test Approach and Plan (deliverable 86.2.2b) 9/30.
- Deployment Planning
  - Regulatory ( Negotiated Rulemaking requirement ) in review
  - Workforce model to support system developed
  - Training approach for both schools and CMO developed

#### **Upcoming Activities / Target Dates**

- Reach decision on Negotiated Rulemaking / Deployment strategy.
- Meet with PEPS to confirm data model and interface transactions/mechanics
- Communication/Outreach Release of Carol Cataldo Newsletter article ( end of September ).
- Quality Control Function other Workforce Impacts ongoing.
- EAC Participation timeline for inputs and roles.



#### **Project Scorecard**

| Category   | Status | Trend    | Status Comments  |
|------------|--------|----------|--|
| Task Order | Y      | •        | <ul> <li>Approved partial funding for Task Order (#116) - provides for work through Application (Code) Delivery – 12/20/02.</li> <li>Additional funding will be required for post 12/30 work.</li> </ul>   |
| Scope      | G      | <b>⇔</b> | <ul> <li><u>Current Task Order (#86)</u> provides for requirements definition, preliminary and detailed tech designs, a non-interactive prototype, and a test approach &amp; plan. All deliverables on time.</li> <li><u>New Task Order (#116)</u> provides for application (code) and test script development. Application test execution and test results and application deployment are currently optional (due to funding).</li> </ul>   |
| Schedule   | G      | *        | <ul> <li>Deliverable #1 – Vision delivered and approved w/in schedule.</li> <li>Deliverable #2 – Requirements Document approved by client 4/16.</li> <li>Deliverable #3 – Preliminary Design approved by client 5/31.</li> <li>Deliverable #4 – Functional Design – approved by client 8/21.</li> <li>Deliverable #5 – Detailed Technical Design and Test Approach –         <ul> <li>Partial Delivery (#86.2.2) submitted 8/19</li> <li>Final delivery (#86.2.2b) submitted on 9/30.</li> </ul> </li> </ul> |
| Cost       | G      | <b>⇔</b> | Work is being performed within Task Order budget allowances.   |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



#### **eZ-Audit End-to-End Timeline**

10/1/2002

|                               |                | 2002     |                       |               |         |                     |           |        |          | 2003           |               |            |             |                  |                 |
|-------------------------------|----------------|----------|-----------------------|---------------|---------|---------------------|-----------|--------|----------|----------------|---------------|------------|-------------|------------------|-----------------|
|                               |                | 1Q       |                       |               | 2Q      |                     |           | 3Q     |          | 4Q             |               |            |             | 1Q               |                 |
|                               | J              | F        | М                     | Α             | М       | J                   | J         | Α      | s        | 0              | N             | D          | J           | F                | М               |
| Planning – Project Initiation |                | ✓ Kic!   | koff 1/               |               |         |                     |           |        |          |                |               |            |             |                  |                 |
|                               | 1              |          | <b>₹</b>              |               |         | Definit             |           |        |          |                |               |            |             |                  |                 |
| Requirements Definition       | 4              |          |                       | NCI           | f       | ments 3             |           |        |          |                |               |            |             |                  |                 |
| Baseline Requirements         | 4              |          |                       | ×             | ✓Rec    | qts Bas             | elined    | 1 4/16 |          |                |               |            |             |                  |                 |
|                               | 4              |          |                       |               |         |                     |           |        |          |                |               |            |             |                  |                 |
| Application Design Phases     | 4              |          |                       |               | Apr     | plicatio            |           |        | 5/       | /4 <b>=</b>    |               |            |             |                  |                 |
| Preliminary Design            | 4              |          |                       |               | *       | Pren                | mina      |        | sign 5/1 |                |               |            |             |                  |                 |
| Functional Design             | 4              |          |                       |               |         |                     |           | ✓Fur   | nctiona  | al Desi        | gn 7/1        | <b>.</b> 5 |             |                  |                 |
| Detailed Technical            | 4              |          |                       |               |         |                     |           |        |          |                |               | 9 TT/      |             |                  | 0/7/            |
| - HTML Prototype              | 4              |          |                       |               |         |                     |           | V      | Tech     | Arch /         | Design        | 1 & HJ     | IML P       | rototy           | ype <i>8/19</i> |
| Test Approach & Plan          | 4              |          |                       |               |         |                     |           |        | <b>√</b> | ./1            | A-ctor.       | · Test P   |             | 120              |                 |
| Tool Apploadil a Lian         | 4              |          |                       |               |         |                     |           |        |          | ▼ 1 <b>V</b> / | laster        | 1 est r    | lan y       | /30              |                 |
| Application Development       | 4              |          |                       |               |         |                     |           |        | Δ,       | nnlinat        | ion De        | evelopm    | mont        |                  |                 |
| Build –                       | 4              |          |                       |               |         |                     |           |        |          |                |               | ٨          | ٨           |                  |                 |
| Unit and Assembly tested      | 4              |          |                       |               |         |                     |           |        | B        | uild 9         | $\sqrt{4-12}$ | 2/20 🎾     |             |                  |                 |
| Test –<br>System Test         | 4              |          |                       |               |         |                     |           |        |          |                |               | Tost       | 1/1 2       | 2/28             |                 |
| Performance Test              | 4              |          |                       |               |         |                     |           |        |          |                |               | 1 est 1    | /1 - 2/     | 40 ps            |                 |
| User Acceptance Test          | 4              |          |                       |               |         |                     |           |        |          |                | 4 70 70 7     | 194 01     | Dalia       | 1/               | 1/02            |
| Application Delivery          | 4              |          |                       |               |         |                     |           |        |          |                | Appu          | tcanon     | Deuv        | v <b>ery 4/1</b> | ./03 /          |
| Deployment & Stabilization    | 1 , ,          | ·!!4.    |                       | III.          | 1l- a   |                     |           |        |          |                |               |            |             |                  |                 |
| Support                       | <b>/</b> - 117 | idicate: | es on sc<br>d italics | neaule<br>NOT | task cu | mpietic<br>flv fund | on<br>led |        |          |                |               |            | <b>Th</b> 1 | rough /          | <i>6/20/03</i>  |



## **Major Risks**

| Risk   | On Point             | Mitigating Actions   | Impact on Cost<br>and/or Schedule                             | Status  |
|--|----------------------|--|---|---|
| Ability to Secure<br>Required Regulatory<br>Changes                                | Randy Woff           | Modernization Partner will: Clearly communicate decisions required as well as timeline for resolution Work with FSA to egnage OPE and OMB (as necessary) FSA will: Identify and engage all external stakeholders Adhere to rapid decision making schedule  | Impact: Med<br>Likelihood: Med<br>(Upgraded from<br>Low)      | Requirements for Regulations changes in debate. Fed Register update only an alternative. OPE & OMB briefing developed; discussed with Kay Jacks 5/9. Communication / outreach focus initiated ( early June)   |
| Essential requirements grows beyond existing resources, schedule and budget allow. | Mod Partner &<br>FSA | Modernization Partner will:  Educate reqts definition team members of reqts categorization process; document process.  Assess work efforts for requirements  Validate with stakeholders any recommendations for re-classifications  FSA will:  Adhere to the strict categorization guidelines  Determine an escalation / decision process.  Focus on scope control (case resolution) | Impact: High<br>Likelihood: Low                               | Release 1.0 scope confirmed<br>with Configuration Control<br>Board ( CCB ) at 9/18 session.   |
| Lack of Consensus / Buy – In with Stakeholders                                     | Mod Partner &<br>FSA | Modernization Partner will:  | Impact: High<br>Likelihood: Low                               | Full understanding of<br>Functional Design is critical to<br>development effort.     FSA Stakeholders involved<br>throughout reqs and design<br>process via formal 2 day reqs<br>and design (JAD) sessions<br>School Focus Group engaged<br>March '02     Auditors engaged May '02     Focus on communications and<br>outreach. |
| Delayed delivery or lack of required implementation funding                        | Mod Partner &<br>FSA | Modernization Partner & FSA will:  Secure available funding via timely submission and award of proposals  Submit financial data in appropriate business cases ( both FSA and Dept. of ED ).  | Impact: High<br>Likelihood: High<br>(upgraded from<br>Medium) | FY '03 funding - pending Adequate funding on FY '03 placemat for build. Identified as a priority for completion in FY '03 – by both FSA and OPE.  |



## **Major Risks**

| Risk  | On Point                     | Mitigating Actions   | Impact on Cost and/or Schedule | Status   |
|---|------------------------------|--|--------------------------------|--|
| eRM Ability to Deliver ontime (December '02) eZ-Audit Required Electronic Capture and Storage of eZ-Audit Submitted Electronic File Attachments | Randy Wolff /<br>Gene Murphy | Modernization Partner will:  Clearly communicate decisions required as well as timeline for resolution  Integrate and mange required eRM initiatives as part of the eZ-AUdit workplan  FSA will:  Identify and engage required stakeholders  Adhere to rapid decision making schedule  | Impact: Low<br>Likelihood: Low | Duplicate storage in eZ-Audit considered; cost assessment deems this approach to have negligible impact to eZ-Audit. EZ-Audit will not deliver automated interface with eRM in Release 1.0. Data preparation for later integration with eRM will be completed in Release 1.0. Decision communicated to eRM ( Jiji Alex ) |
| FSA Ability to Effectively Utilize eZ-Audit Electronic Submission   | Randy Wolff /<br>Ti Baker    | Modernization Partner will: Clearly articulate the delivered capabilities of the eZ-Audit system Drive to resolution on business process changes. Draft a transformation plan for Case & HR Mgmt. FSA will: Define & Implement business processes which align with delivered capabilities. Define & Implement effective personnel strategies to augment system deployment. | Impact: Low<br>Likelihood: Med | Business Process definition in enough detail to define system design; documentation & procedure development remains.     Required FSA workforce support for QA and eZ-Audit processing identified; but will require implementation.  |
|   |                              |  |                                |  |
|   |                              |  |                                |  |



## **Government & Program Dependencies**

| Dependency  | On Point                   | Target Date | Impact on Cost and/or Schedule   | Status Comments  |
|---|----------------------------|-------------|--|--|
| Decision on Negotiated<br>Rulemaking              | Randy Wolff                | 10/15       | Cost and Schedule<br>Impacts for Build<br>should be<br>negligible.   | <ul> <li>Impact to FSA business processes could be significant if requirement for Negotiated Rulemaking decision is now reached.</li> <li>This would impact electronic submission requirement for schools.</li> </ul>  |
| Communication Plan –<br>Execution                 | Laura Harcum<br>& Ti Baker | On-going    | Minimal impact to implementation schedule; key contributor to school compliance and ability to meet financial objectives | <ul> <li>Plan provided by Mod Partner</li> <li>Tailoring and execution the responsibility of FSA; Mod Partner to assist in implementation of plan.</li> <li>Communication execution started 9/1/02.</li> </ul>   |
| Funding Authorization to Proceed                  | Randy Wolff                | 10/1        | Funding and resulting<br>work interruption<br>will severely impact<br>both cost and<br>schedule.                         | <ul> <li>Minimum required funding, anticipated savings, and relationship to DRCC contract documented and provided for budget decision 9/26</li> <li>IRB of 9/18 cancelled; decision postponed.</li> <li>Budget approach provided to Bruce Claiborne and Victoria Edwards on 9/19.</li> </ul> |
| FY '03 Stabilization Support & Operations Funding | FSA                        | 11/1        | Does not impact Build<br>and Deployment<br>Prep Activities as<br>identified in pending<br>Task Order 116                 | Stabilization support activities required upon release of application to production environment – scheduled for 4/1/03.     Use of DRCC savings to self-fund this effort.  |



## **Government & Program Dependencies**

| Dependency   | On Point                 | Target Date                        | Impact on Cost and/or Schedule                           | Status Comments  |
|--|--------------------------|------------------------------------|--|--|
| Static eZ-Audit Help Text<br>Development                   | FSA / Ti Baker           | 9/1<br><b>Revised to</b><br>10/15. | Text required for completion of Graphical User Interface | <ul> <li>Action assigned 8/5; school data entry field<br/>definitions. These definitions to also be used for<br/>Case (FSA) system users.</li> </ul> |
| Security and Terms & Conditions ( T&C's ) Text Development | FSA / Barbara<br>Johnson | 9/1<br><b>Revised to</b><br>10/15. | Text required for completion of Graphical User Interface | <ul> <li>Action assigned 8/5.</li> <li>Mod Partner to use "boiler plate" FSA text until provided with further details.</li> </ul>                    |
|  |                          |                                    |  |  |

## Deliverable Schedule for TO 86-Electronic Audited Financial Statements & Compliance Reports (EAFS)

| Deliverable Number | Deliverable Name                            | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|---|---------------------------|----------------------------------|-------------------------|
| 86.1.1             | Vision Document                             | 2/4/2002                  |                                  | 2/4/2002                |
| 86.1.2             | Requirements Document                       | 3/20/2002                 |                                  | 3/20/2002               |
| 86.1.3             | Preliminary Design                          | 5/15/2002                 |                                  | 5/15/2002               |
| 86.2.1             | Functional Design                           | 6/30/2002                 | 7/15/2002                        | 7/17/2002               |
| 86.2.2a            | Detailed Tech Design Document and Prototype | 8/19/2002                 |                                  | 8/19/2002               |
| 86.2.2b            | Test Plan & Approach                        | 9/30/2002                 |                                  |                         |

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#### **TO 88 – FMS Application Maintenance**

ITR: Bill Walsleben

FSA Project Sponsor: Vicki Bateman FSA Project Lead: Shirley Singleton

**Modernization Partner Project Lead: Todd Elliott** 

October 4, 2002



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# F S A F E D E R A L STUDENT AID We Help Put America Through School

#### **Overall Status**



Completed Mock Year-End Close on FMS. Completed code changes required for COD account mapping changes and completed account mapping setup on the system. Continued processing files weekly to FMSS.

| Project Funding                   | Dollar Amount  |
|-----------------------------------|----------------|
| IRB Approved Funding              | \$0            |
| Total \$\$ on Initial Contract    | \$3,687,843.58 |
| Contract Mod Amount(s)            | \$996,272.06   |
| Total \$\$ on Current<br>Contract | \$4,684,115.64 |

#### Major Accomplishments Since Last Meeting

- Sent two additional weekly files for September
- Maintained normal operations schedule for all programs
- Continued to support the Reconciliation effort with FMS data, a dedicated reconciliation instance and ADI training
- Completed the mass allocation process testing for year end close

#### **Upcoming Activities / Target Dates**

- Send final September data to FMSS 10/7
- Complete Year End Close processing 10/11
- Continue to process daily files into FMS Ongoing
- Provide ongoing DBA, development and functional support -Ongoing.



### **Project Scorecard**

| Category   | Status | Trend             | Status Comments  |
|------------|--------|-------------------|--|
| Task Order | G      | <b>⇔</b>          | Task Order continues to meet goals and objectives.         |
| Scope      | G      | $\Leftrightarrow$ | No changes in scope  |
| Schedule   | G      | <b>*</b>          | All project metrics targets have been achieved or exceeded |
| Cost       | G      | <b>\$</b>         | Project financials are in line with expectations.          |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



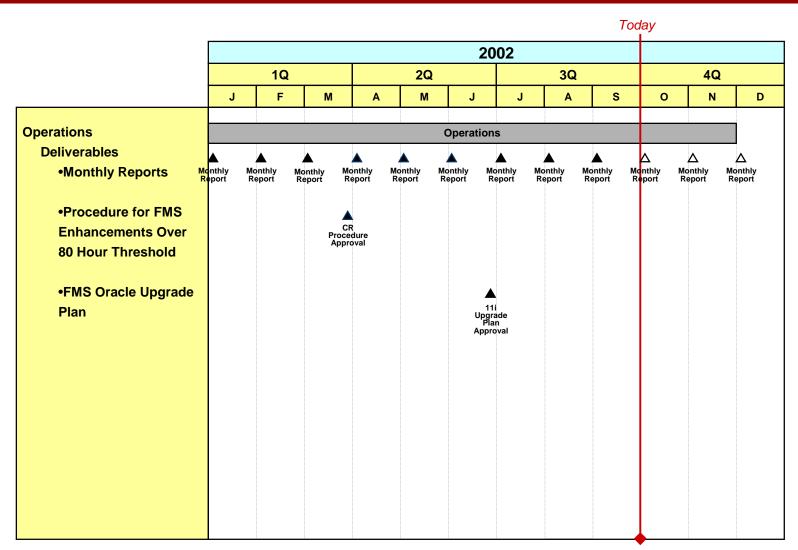
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



#### **Integrated Timeline**





## **Major Risks**

| Risk   | On Point                      | Mitigating Actions  | Impact on Cost<br>and/or Schedule   | Status  |
|--|-------------------------------|---|---|---|
| Close coordination between FSA CFO, OCFO and Headquarters Budget Service is required to ensure systems are in synch for year end close | Todd Elliott,<br>Brian McCann | <ul> <li>Teams have been meeting to<br/>address updates/changes</li> <li>Detailed schedule has been<br/>created to track actions</li> </ul> | <ul> <li>Lack of<br/>coordination will<br/>adversely affect<br/>the completion of<br/>year end close</li> </ul> | <ul> <li>Mass allocation<br/>results have been<br/>shared between<br/>FSA and<br/>Headquarters</li> </ul> |
|  |                               |   |   |   |
|  |                               |   |   |   |
|  |                               |   |   |   |

## Deliverable Schedule for TO 88- FMS Operations

| Deliverable Number | Deliverable Name                             | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|--|---------------------------|----------------------------------|-------------------------|
| 88.1.1a            | FMS Application Operations Monthly-Dec 2001  | 3/11/2002                 |                                  | 3/12/2002               |
| 88.1.1b            | FMA Application Operations Monthly-Jan 2002  | 3/11/2002                 |                                  | 3/12/2002               |
| 88.1.1c            | FMS Application Operations Monthly-Feb 2002  | 3/11/2002                 |                                  | 3/12/2002               |
| 88.1.1d            | FMS Application Operations Monthly-Mar 2002  | 4/7/2002                  |                                  | 4/7/2002                |
| 88.1.1e            | FMS Application Operations Monthly-Apr 2002  | 5/7/2002                  |                                  | 5/7/2002                |
| 88.1.1f            | FMS Application Operations Monthly-May 2002  | 6/7/2002                  |                                  | 6/7/2002                |
| 88.1.1g            | FMS Application Operations Monthly-June 2002 | 7/7/2002                  |                                  | 7/7/2002                |
| 88.1.1h            | FMS Application Operations Monthly-July 2002 | 8/7/2002                  |                                  | 8/7/2002                |
| 88.1.1i            | FMS Application Operations Monthly-Aug 2002  | 9/7/2020                  |                                  | 9/7/2002                |
| 88.1.1j            | FMS Application Operations Monthly-Sep 2002  | 10/7/2002                 |                                  |                         |
| 88.1.1k            | FMS Application Operations Monthly-Oct 2002  | 11/7/2002                 |                                  |                         |
| 88.1.1I            | FMS Application Operations Monthly-Nov2002   | 12/7/2002                 |                                  |                         |
| 88.1.2             | FMS Enhancement Procedures                   | 3/11/2002                 | 3/29/2002                        | 4/11/2002               |
| 88.1.3             | FMS Oracle Upgrade Plan                      | 6/30/2002                 |                                  | 6/28/2002               |

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## TO 94, WO 3 – NSLDS II Reengineering Detailed Design

**ITR: Elisabeth Schmidt** 

FSA Project Sponsor: Harry Feely FSA Project Lead: Mike Fillinich

**Modernization Partner Project Lead: Eric Stackman** 

October 4, 2002



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#### **Overall Status**



- Delivered Detailed Design (94.3.2), representing ~2/3 of the designs
- Configuration of development hardware at the VDC is complete
- Prepared answers to key questions asked by FSA leadership
- Issue: At the latest need October 14, 2002 approval given to VDC for Hardware order

| Project Funding                   | Dollar Amount                                 |
|-----------------------------------|---|
| IRB Approved Funding              | \$3,100,000                                   |
| Total \$\$ on Initial Contract    | \$249,891.69                                  |
| Contract Mod Amount(s)            | \$1,099,323.67 (WO 2)<br>\$1,749,951.00 (WO3) |
| Total \$\$ on Current<br>Contract | \$3,099,166.36                                |

#### Major Accomplishments Since Last Meeting

- Delivered NSLDS II Detail Design. This series of draft designs represent approximately 70% of the final design packages which are scheduled for delivery on 11/8/02
- Coordinated efforts of CSC and IBM to establish a development environment at the VDC.
- Major components of development environment setup on schedule.
- Completed setup of prototype NSLDS II EDW database.
- Rolled on additional DBA and Informatica resources.

#### **Upcoming Activities / Target Dates**

- Continue work on detailed design:
  - Program specifications
  - Logical database design
  - Extract, Transformation, and Loading
- Answer FSA leadership questions and shape NSLDS proposal for development, according to agreed upon approach
- Form Integrated NSLDS round table group to facilitate two way communication with key stakeholders and interface system owners



## **Project Scorecard**

| Category   | Status | Trend             | Status Comments   |
|------------|--------|-------------------|---|
| Task Order | G      | <b>*</b>          | Work Order #3 – Detailed Design – awarded via TO #94 WO3.   |
| Scope      | G      | <b>⇔</b>          | <ul> <li>NSLDS legacy system continues to undergo changes. The NSLDS II design team must gain an understanding of the changes in process and detailed knowledge of any future changes planned.</li> <li>Scope of TO#94, WO3 is clear—Complete detail design and begin coding activities. The current design scope does <b>not include</b>: design of XML type interfaces with CPS, the creation of an XML ISIR, or modifying NSLDS II to include FY04/05 rules in preparation for a January 1, 2004 release.</li> </ul> |
| Schedule   | G      | <b>⇔</b>          | <ul> <li>All contracted deliverables are on schedule. Although green is indicated, the September 13<sup>th</sup> date planned for Test and Production hardware purchase authorization for CSC has past. If the hardware purchase is not authorized by October 14<sup>th</sup> then the NSLDS II development schedule will begin to slip, and will require mitigating actions, which will compress the testing schedules.</li> </ul>   |
| Cost       | G      | $\Leftrightarrow$ | <ul> <li>The revised business case / value proposition calls for funding of \$12M in FY03. The current 300B has requests has \$5M in FY03, which is insufficient to complete the construction and implementation in FY03 as planned.</li> <li>An operational funding gap estimated at \$130K is required for the systems that will perform intersystem test with NSLDS II. Systems interfacing with NSLDS may require these funds to enable their portion of the test.</li> </ul>                                       |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost

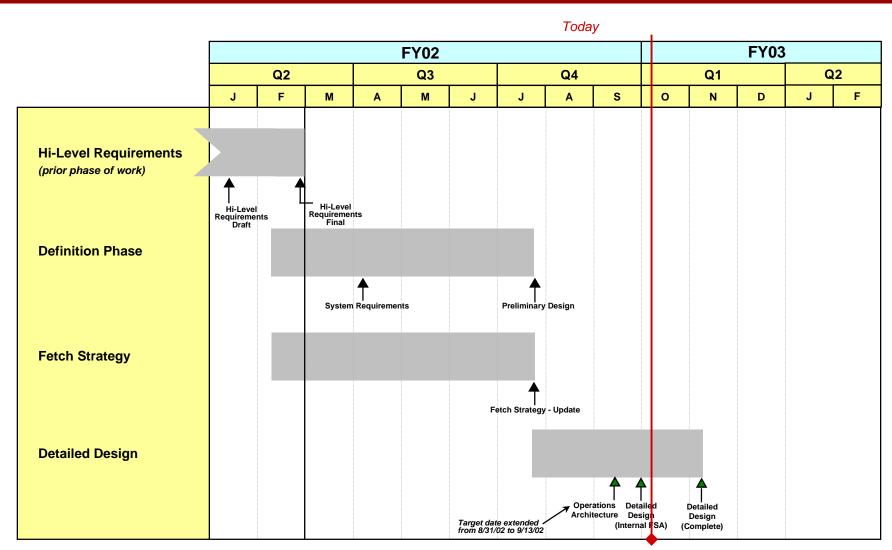


Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost





### **Integrated Timeline**





## **Key Issues & Decisions**

| Issue / Decision Required  | On Point                     | Target Date      | Impact on Cost and/or Schedule  | Status Comments   |
|--|------------------------------|------------------|---|---|
| ATP for HW and SW Acquisition – There is likely to be a delay in setting up the test and production environments at the VDC unless FSA provides CSC with an ATP (or a mod to an existing contract) by October 14, 2002 | H. Feely<br>M. Fillinich     | Revised to 10/14 | Potential schedule and<br>cost Impact to<br>NSLDS II<br>implementation                                      | FSA is waiting for a proposal from CSC for these services.  |
| NSLDS II steering Committee - Engaging Executives and NSLDS Users Outside of FSA – There has been a 6+ week delay in meeting with external users and executives due to scheduling conflicts                            | M. Fillinich                 | Revised to 11/1  | Further delays may impact ability to gain sufficient community momentum / acceptance of NSLDS II FY03 plans | FSA is waiting for the funding approval for development is made, prior to engaging the NSLDS users outside of FSA. Once FY03 funding has been approved, meetings with many of these individuals – specifically, FPs and schools will be scheduled.  |
| FY03 Funding – Revised estimates reflect an increase in funding requirements for FY03 from \$5M to \$12.0M.  | M. Fillinich,<br>E. Stackman | 9/19             | Potential schedule and cost Impact to NSLDS II implementation   | Business case have been updated. 300B is updated and has been submitted to OMB. The current 300B reflects \$5M required for FY03 and additional funds the following FYs. \$12M of FY03 funds required to deliver NSLDS II in FY03. If executed at \$5M, the FY03 delivery date is unachievable. |

#### Deliverable Schedule for TO 94WO1 - NSLDS II Reengineering High-Level Req Definition

| Deliverable Number | Deliverable Name                         | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|--|---------------------------|----------------------------------|-------------------------|
| 94.1.1a            | Hing-Level Business Requirements - Draft | 4/15/2002                 |                                  | 4/5/2002                |
| 94.1.1b            | High-Level Business Requirements-Final   | 4/22/2002                 |                                  | 4/5/2002                |
| 94.2.1             | System Requirements - Drafts             | 4/5/2002                  |                                  | 4/8/2002                |
| 94.2.2             | Preliminary Design                       | 6/30/2002                 | 7/19/2002                        | 7/19/2002               |
| 94.2.3             | Fetch Strategy Review - Update           | 6/30/2002                 | 7/19/2002                        | 7/19/2002               |
| 94.3.1             | Operations Architecture - Draft          | 8/31/2002                 | 9/13/2002                        | 9/13/2002               |
| 94.3.2             | Detailed Design - Internal FSA           | 9/30/2002                 |                                  | 9/30/2002               |
| 94.3.3             | NSLDS II Detailed Design                 | 11/8/2002                 |                                  |                         |

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## **TO 101– Electronic Records Management Phase II**

ITR: Bill Walsleben

FSA Project Sponsor: Kay Jacks

**FSA Project Lead: Denise Merchant** 

Modernization Partner Project Lead: Jiji Alex

Oct 4, 2002



#### **Table of Contents**

- Overall Status
- Project Scorecard
- Integrated Timeline
- Key Issues & Decisions
- Deliverables Schedule

# F E D E R A L STUDENT AID We Help Put America Through School

#### **Overall Status**



- Task order modifications being finalized.
- FY03 plans being validated.
- Operations Deliverable submitted.

| Project Funding                   | Dollar Amount |
|-----------------------------------|---------------|
| IRB Approved Funding              | \$750 k       |
| Total \$\$ on Initial Contract    | \$749,942.42  |
| Contract Mod Amount(s)            | -             |
| Total \$\$ on Current<br>Contract | \$749,942.42  |

## $\iff$

#### Major Accomplishments Since Last Meeting

- Briefed Kay Jacks on status, upcoming activities.
- Requirements specification deliverable approved.
- Mods. to TO validated by users.
- IPT meeting scheduled to discuss and prioritize activities for FY03.

#### **Upcoming Activities / Target Dates**

- Submit revised TO101 proposal to accommodate date changes and modified deliverables.
- Prioritize FY03 activities.



## **Project Scorecard**

| Category   | Status | Trend             | Status Comments  |
|------------|--------|-------------------|--|
| Task Order | G      | <b>⇔</b>          | Task order awarded.  Modification to this TO is being prepared. Waiting for final submissions from sub-contractor. |
| Scope      | G      | $\Leftrightarrow$ | San Francisco CMO regional office implementation added to TO.  |
| Schedule   | G      | <b>⇔</b>          | Revised schedule included in modified TO.  |
| Cost       | G      | <b>⇔</b>          | Actual costs within plan.  |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



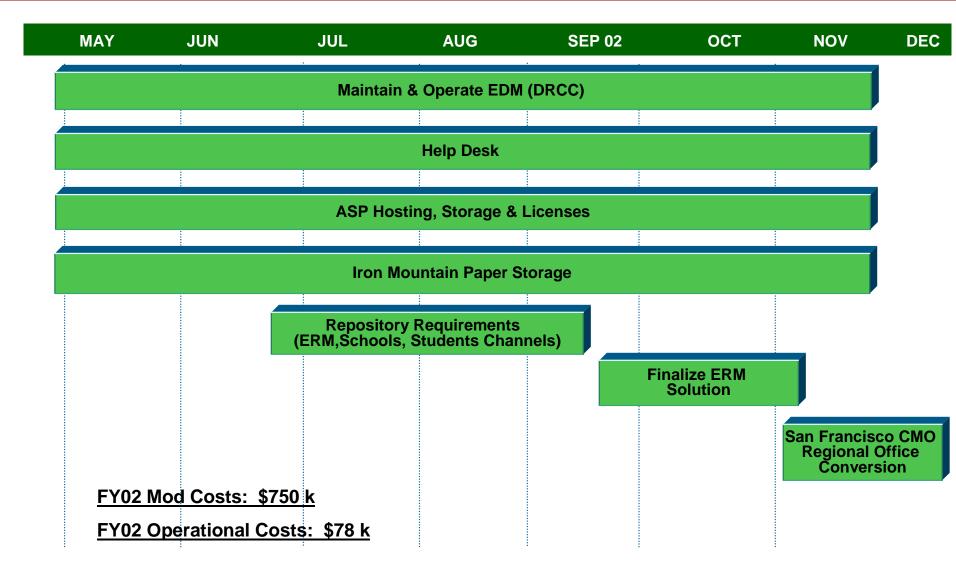
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



#### **Integrated Timeline**





## **Key Issues & Decisions**

| Issue / Decision Required   | On Point      | Target Date | Impact on Cost and/or Schedule         | Status Comments  |
|---|---------------|-------------|--|--|
| San Francsico regional office conversion and deployment costs needs to be included in TO. | Denise / Jiji | 10/15/2002  | TO modified using existing FY02 funds. | Being worked. Meetings held with<br>Geneva Coombs(Schools) and Fred<br>(OGC) - 8/19 and 8/30. Confirmed<br>with Kay Jacks (10/3).<br>Waiting for revised subcontractor |
|   |               |             |  | proposals.   |
|   |               |             |  |  |
|   |               |             |  |  |
|   |               |             |  |  |
|   |               |             |  |  |
|   |               |             |  |  |
|   |               |             |  |  |

#### Deliverable Schedule for TO 101-Electronic Records Management (ERM) Phase II

| Deliverable Number | Deliverable Name                            | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|---|---------------------------|----------------------------------|-------------------------|
| 101.1.1            | ERM Acquisition Plan                        | 6/10/2002                 |                                  | 6/15/2002               |
| 101.1.2a           | Operational Status Reports - June 2002      | 6/30/2002                 |                                  | 7/12/2002               |
| 101.1.2b           | Operational Status Reports - September 2002 | 9/30/2002                 |                                  |                         |
| 101.1.3            | ERM Help Desk Procedures                    | 6/30/2002                 |                                  | 7/10/2002               |
| 101.1.4            | FSA ERM Product Overview                    | 7/30/2002                 | 10/15/2002                       |                         |
| 101.1.5            | Repository Requirements Specification       | 8/15/2002                 |                                  | 9/9/2002                |
| 101.1.6            | Repository Design Specification             | 9/20/2002                 |                                  |                         |

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#### **TO 107- CFO Transformation**

ITR: Bill Walsleben

**FSA Project Sponsor: Victoria Bateman** 

FSA Project Lead: Cynthia Heath

**Modernization Partner Project Lead: KC Abadian** 

October 4, 2002

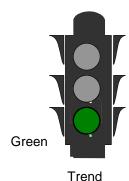


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- Deliverables Schedule



#### **Overall Status**



Significant efforts in support of year-end close:

- Validated all journals and batches within FMS
- Reclassed conversion and relationship balances to agree to FMSS
- Aligned budgetary and proprietary accounting in FMS for sources and uses for direct loans
- Aligned accounting for grant programs using expenditure methodology
- Posted all proposed cash adjustments, accruals (except Aug & Sep IF010 error files), reconciliation adjustments; other adjustments

| Project Funding                   | Dollar Amount  |
|-----------------------------------|----------------|
| IRB Approved Funding              | \$0            |
| Total \$\$ on Initial Contract    | \$1,169,056.49 |
| Contract Mod Amount(s)            | \$0            |
| Total \$\$ on Current<br>Contract | \$1,169,056.49 |

#### Major Accomplishments Since Last Meeting

- Completed adding FMSS Source Codes to 1st quarter reconciliations for 4253.
- Changed 2<sup>nd</sup> & 3<sup>rd</sup> quarter reconciliaitons in fund 4253 for post close entries made in June.
- Restated 4251 Q1 through Q3 fund reconciliations to reflect late FMS-ED posting.
- Completed August Fund 4251 FMS-ED to FMSS reconciliation with source codes...
- Completed reconciliation of GA Form 2000 balance to FMS Trial Balance for accounts 134000 & 135000 for July & August 2002 (Q4).
- Completed August reconciliations (FMS-Post to FMSS) for Fund 4253.
- Restated 4251, 0230 for Q1 through August fund reconciliation to reflect late FMS-ED posting.
- Completed cross-footing of GA Form 2000 balance to FMS Trial Balance for accounts 134000 & 135000 for July & August 2002 (Q4). Includes preparation of all accompanying workpapers.
- Verified receivable sub-account ADI conversion entries went into FMS Pre & Post.
- Processed and Posted 34 LO batches from COD and 10 LO batches from GAPS.

#### **Upcoming Activities / Target Dates**

- Ongoing processing of Pell transaction files to and from GAPS to FMS, which
  includes (1) daily processing of Pell transaction files (obligations, deobligations,
  payments) from FMS to GAPS; (2) Processing (several times a week) of
  acknowledgement files of Pell transactions from GAPS to FMS; (3) Daily
  processing of Pell payments through FMS to colleges, universitites, trade
  schools, etc;
- Complete September reconciliations for fund 4253.
- In process of completing reconciliation of September 30, 2001 ending balance for VFA's (725, 748, 755) using FSA FMS Form 2000 detailed activity and Form 2000 Quarterly report (MR-32-P and MR-32-I).
- Restate 0230 and 4251 Q1 through August fund reconciliation to reflect late FMSS posting.
- Complete Ernst & Young auditor research request regarding account 218000 in Funds 4251 & 0230.
- Help resolve Perkins difference in DCS/FMS reconciliation.
- Reconcile MR-32 principal and interest (Form 2000 activity) with MR-32 reported by all Guaranteed Agencies as of 6/30/02.

TO 107 – CFO Transformation



## **Project Scorecard**

| Category   | Status | Trend             | Status Comments   |
|------------|--------|-------------------|---|
| Task Order | G      | $\Leftrightarrow$ | <ul> <li>Task Order 107 ended on May 7, 2002. Subcontractors (Deva &amp; Associates have pulled three &amp; are contemplating pulling another senior individual to another project until the funding issue is resolved). Deva will bring back 2 resources pulled on 8/14/2002. TASK ORDER WAS SIGNED on October 1 for period October 7, 2002 through December 6, 2002.</li> </ul> |
| Scope      | G      | $\Leftrightarrow$ |   |
| Schedule   | G      | $\Leftrightarrow$ | Internal Control Procedures has been put on hold.   |
| Cost       | G      | $\Leftrightarrow$ |   |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



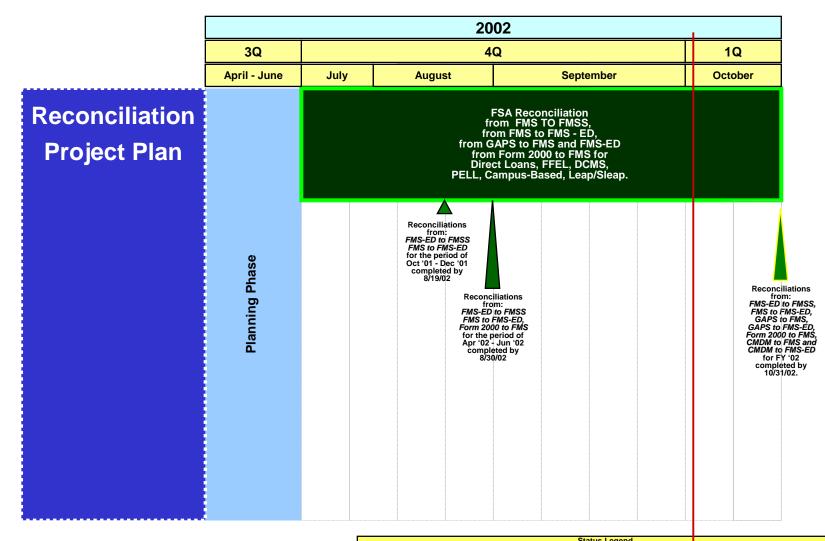
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



#### **Integrated Timeline**





## **Major Risks**

| Risk  | On Point   | Mitigating Actions   | Impact on Cost<br>and/or Schedule | Status   |
|---|--|--|-----------------------------------|--|
| Query FMS & FMS-ED to obtain detail transactions that support G/L account balances that we are reconciling. | Tushar Bhardwaj<br>FMS Ops.<br>Cynthia Heath<br>FSA<br>KC Abadian<br>Mod Partner | There are some accounts in Fund 4253 that we have not been able to get the FMS detail transactions for because the data is too large. There is a possible workaround that involves breaking up the report into smaller portions and then compiling them in another application. This process is very labor intensive however, and could possibly take a whole day to reconcile one account | No Impact on cost or schedule     | <ul> <li>Having FMS Ops<br/>team help us with<br/>queries. Still not<br/>receiving Trans<br/>Code on the<br/>reports.</li> </ul> |
|   |  |  |                                   |  |
|   |  |  |                                   |  |
|   |  |  |                                   |  |

5 TO 107 - CFO Transformation

#### Deliverable Schedule for TO 107 - CFO Transformation Support-Phase II

| Deliverable Number | Deliverable Name                                       | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|--|---------------------------|----------------------------------|-------------------------|
| 107.1.1a           | CFO Transformation Support-Monthly Status Rpt-May      | 7/31/2002                 | 8/19/2002                        | 8/19/2002               |
| 107.1.1b           | CFO Transformation Supp-Monthly Status Rpt-June        | 7/31/2002                 | 8/26/2002                        | 8/26/2002               |
| 107.1.1c           | CFO Transformation Supp-Monthly Status Rpt-July        | 8/9/2002                  | 8/30/2002                        | 9/3/2002                |
| 107.1.1d           | CFO Transformation Supp-Monthly Status Rpt-August      | 9/7/2002                  | 9/9/2002                         | 9/9/2002                |
| 107.1.1e           | CFO Transformation Supp-Monthly Status Rpt-September   | 10/7/2002                 |                                  |                         |
| 107.1.2a           | Facilites Mngmnt Support-Status RptApril-May           | 7/31/2002                 | 8/28/2002                        | 8/28/2002               |
| 107.1.2b           | Facilites Mngmnt Support-Status RptJune                | 7/31/2002                 | 8/28/2002                        | 8/28/2002               |
| 107.1.2c           | Facilites Mngmnt Support-Status RptJuly                | 8/15/2002                 | 8/28/2002                        | 8/28/2002               |
| 107.2.1a           | CFO Transformation Support Monthly Status Rpt-October  | 11/7/2002                 |                                  |                         |
| 107.2.1b           | CFO Transformation Support Monthly Status Rpt-November | 12/6/2002                 |                                  |                         |

Tuesday, October 08, 2002

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#### TO 79 – Portal Rollout Plan

**ITR: Martin Renwick** 

FSA Project Sponsor: Jennifer Douglas / Kristie Hansen FSA Project Lead: Mary K Muncie / Johan Bos-Beijer Modernization Partner Project Lead: Chris Paladino

October 4, 2002



## 77 WO 1 – SAIG (FSA to the Internet)

**ITR: Katie Crowley** 

FSA Project Sponsor: Kay Jacks FSA Project Lead: Lydia Morales

Modernization Partner Project Lead: Colleen Ward

October 4, 2002



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- Government & Project Dependencies
- Key Issues & Decisions



#### **Overall Status**



 SAIG performing at required levels – using message transmission and user sessions as metrics

| Project Funding                   | Dollar Amount                    |
|-----------------------------------|----------------------------------|
| IRB Approved Funding              | N/A<br>Shared In Saving Contract |
| Total \$\$ on Initial Contract    | N/A                              |
| Contract Mod Amount(s)            | N/A                              |
| Total \$\$ on Current<br>Contract | N/A                              |

#### Major Accomplishments Since Last Meeting

- No major disruption in service.
- FMS(LaRS) successfully added as a destination application for SAIG.
- Disaster Recovery Procedures tested. Restore time 9 hours to restore active folder and 17+ hours to restore the Archive data.
- SAIG Application Meeting held Sept 25

#### **Upcoming Activities / Target Dates**

- SAIG Satisfaction Survey Questions defined.
- Update Capacity Forecast
- Capacity Planning
  - results from VDC Oct 11
  - Meeting Oct 18
- EAC Conference (Orlando) Nov 4-7
- Software Developer's Conference Nov 8
- Disaster Recovery Test Nov 12-13



### **Project Scorecard**

| Category   | Status | Trend    | Status Comments  |  |  |
|------------|--------|----------|--|--|--|
| Task Order | G      | <b>⇔</b> | <ul> <li>Umbrella SIS task order has been approved.</li> <li>SFA to the Internet (Work Order 1) has also been approved.</li> </ul>   |  |  |
| Scope      | G      | <b>⇔</b> | <ul> <li>Baseline scope successfully executed.</li> <li>Operations now in place; savings being generated.</li> <li>New applications intending to use SAIG: <ul> <li>Lender Redesign (LaRS) – negotiating SOW with NCS</li> <li>eCDR - Business Case approved.</li> <li>NSLDS Redesign</li> </ul> </li> </ul> |  |  |
| Schedule   | G      | <b>(</b> | <ul> <li>Full migration of all SFA Applications and TIVWAN mailboxes completed 12/19/01.</li> <li>GEIS February 1, 2002 retirement achieved.</li> <li>Preparedness for peak traffic season (March / April ) completed.</li> </ul>  |  |  |
| Cost       | G      | *        | Shared in Savings – Savings being generated according to forecast.   |  |  |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



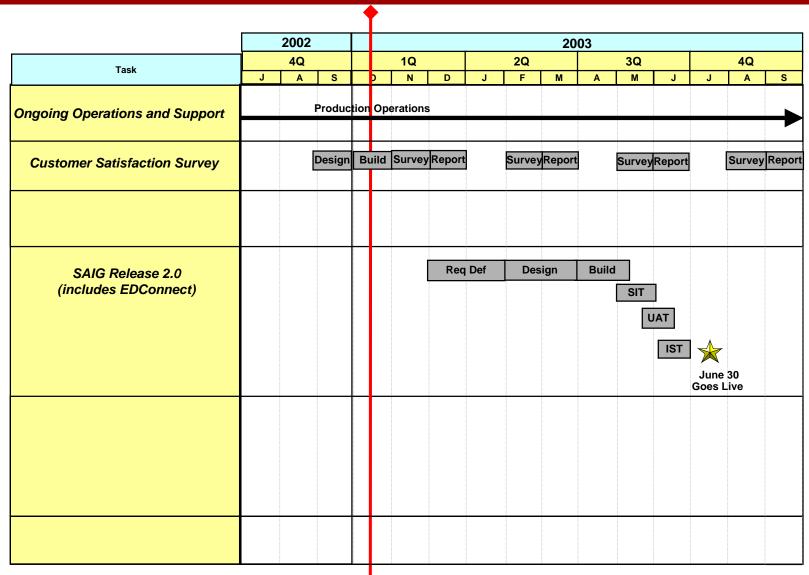
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



### **Integrated Timeline – One Year Horizon**





## **Key Issues & Decisions**

| Issue / Decision Required  | On Point   | Target Date      | Impact on Cost and/or Schedule  | Status Comments  |
|--|--|------------------|---|--|
| New applications requesting to use SAIG as part of their solution (LaRS, NSLDS Redesign). Existing applications significantly increase transmission volume (NSLDS, CPS). | O - II \ \ \                                       | Oct 31,<br>2002  | Additional load to<br>SAIG will result in<br>need for additional<br>resources or<br>degraded service. | [open] Requested revised forecast numbers from application systems   |
| SAIG communicating with application systems through the eAI bus architecture adds an additional 30 percent load.   | Colleen Ward,<br>Bruce<br>Kingsley<br>(Accenture)  | Sept 30,<br>2002 | Additional processing for eAI architecture may degrade SAIG performance.                              | [closed] Tracking as an eAl issue.   |
| VDC does not detect when SAIG loses connectivity to the internet (schools) as discovered August 25-26.   | Colleen Ward<br>(Accenture)<br>Gary Adams<br>(CSC) | Oct 31,<br>2002  | None  | [open] VDC Evaluating monitoring options. SAIG team implemented workaround solution.  VDC plan failed. Evaluating other options. |
| Department of Education desires following deliverables not part of task order: Security Plan, Disaster Recovery Plan (sep. from VDC), and COOP.                          | Colleen Ward<br>(Accenture)                        | Aug 31,<br>2002  | Deliverables were not included in original estimate. Need additional funding.                         | [Closed] Submitting proposal for documents   |
|  |  |                  |   |  |



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#### **Overall Status**



Green

Task Order Modified

■ Release 2 of the FP Portal and Release 1.1 of the Students portal were deployed into Production on 9/29/02. Release 2 of the Students Portal is delayed until System of Record and Information Collection paperwork/ process is completed (~2/03).

| Project Funding                   | Dollar Amount                                |
|-----------------------------------|--|
| IRB Approved Funding              | \$3,604,000                                  |
| Total \$\$ on Initial Contract    | \$3,146,635.08                               |
| Contract Mod Amount(s)            | \$249,956.73 – Mod 1<br>\$499,170.45 – Mod 2 |
| Total \$\$ on Current<br>Contract | \$3,895,762.26                               |

#### Major Accomplishments Since Last Meeting

- Completed Production Readiness Review (9/24/02)
- Task Order Modified (9/27/02)
- Deployed Release 2 of the FP Portal and Release 1.1 of the Students Portal into Production (9/29/02)
- Initiated stabilization and transition with Students Channel
- Continued working on System of Record and Information Collection documentation

#### **Upcoming Activities / Target Dates**

- Provide production support (as needed)
- Submit System of Record documentation (10/7/02)
- Submit Information Collection documentation (10/11/02)
- Initiate stabilization and transition with FP Channel (10/11/02)
- Conduct Post Production Review (PPR) (10/11/02)
- Continue Release 3 planning (on-going)
- Provide demonstrations on ClearQuest and the Portal Survey Summary page (10/11/02)
- Prepare demo of Release 2 of the Students Portal for OGC (10/11/02)
- Perform EFC Calculator comparison (10/18/02)
- Respond to IV&V comments (10/11/02)

2



## **Project Scorecard**

| Category   | Status | Trend    | Status Comments   |
|------------|--------|----------|---|
| Task Order | G      | 1        | Task Order Modification approved by FSA   |
| Scope      | G      | <b>*</b> | Scope has been defined for the task order   |
| Schedule   | G      | <b>*</b> | Production deployment completed on schedule (9/29/02)     Release 2 of Students Portal delayed until 2/03 |
| Cost       | G      | <b>*</b> | Deliverable 79.1.7 was split into two deliverables so that partial payment can be made now                |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



#### **Integrated Timeline**

#### Students Portal Release 1.1

Provide application stabilization

#### Students Portal Release 2

Complete Systems of Record documentation

Complete Information Collection documentation

Modify logon/registration functionality

Perform FAFSA integration testing

**On-Going Capacity Planning** 

Performance Testing

Regression Testing

**Customer Adoption Plan** 

Conduct Production Readiness Review (PRR)

Full Release 2 deployment

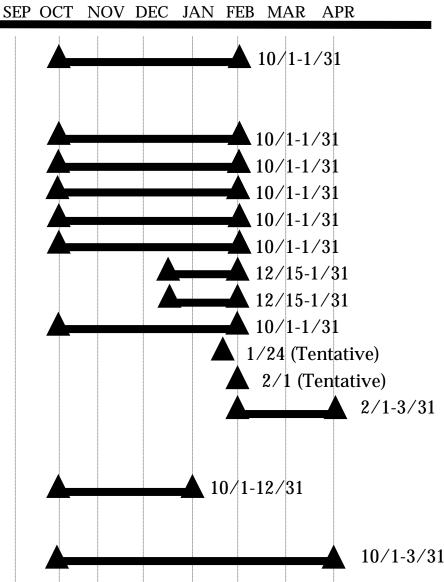
Perform production stabilization/transition

#### Students Portal Release 3

**Planning** 

#### FP Portal Release 2

Provide application stabilzation





## **Major Risks**

| Risk  | On Point          | Mitigating Actions  | Impact on Cost<br>and/or Schedule   | Status  |
|---|-------------------|---|---|---|
| The System of Record and Information Collection documentation process could take up to 134 days | Chris<br>Paladino | Meeting with ED/OGC and ED/ OCIO to address potential issues and speed up the process | Release 2 of the<br>Students Portal<br>may be delayed<br>until February<br>2003 | <ul> <li>Documentation<br/>preparation in<br/>progress,<br/>scheduled for<br/>submission by<br/>10/11/02</li> </ul> |
|   |                   |   |   |   |
|   |                   |   |   |   |
|   |                   |   |   |   |

TO 79 – Portal Rollout



## **Government & Program Dependencies**

| Dependency   | On Point                          | Target Date   | Impact on Cost and/or Schedule | Status Comments  |
|--|-----------------------------------|---------------|--------------------------------|--|
| Xap needs to pass Dept of Education's Security Assessment (Students Portal Release 2)                      | Paladino,<br>XAP,<br>CIO/IV&V     | February 2003 |                                | Working with IV&V on Security Assessment.                          |
| Need an agreement in place for Xap, as a FAFSA Prepopulation client (Students Portal Release 2)            | Nina Colon /<br>Chris<br>Paladino |               |                                | Nina has a template, but wants to circle back with Jeanne Saunders |
| Need to have testing support<br>from NCSP in place for Xap<br>functionality (Students Portal<br>Release 2) | Nina Colon /<br>Adam Essex        |               |                                |  |

#### Deliverable Schedule for TO79-Portal Rollout Strategy

| Deliverable Number | Deliverable Name   | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|--|---------------------------|----------------------------------|-------------------------|
| 79.1.1             | Project Schedule and Resource Assignment Release 1                   | 2/4/2002                  |                                  | 2/5/2002                |
| 79.1.2             | Requirements Definition Release 1                                    | 2/4/2002                  |                                  | 2/5/2002                |
| 79.1.3             | Detailed Document Design-Release 1                                   | 2/11/2002                 | 2/22/2002                        | 2/18/2002               |
| 79.1.4             | Test Plan and Test Scripts for Portal- Release 1                     | 3/11/2002                 | 3/21/2002                        | 3/21/2002               |
| 79.1.5             | Developed, Tested, and Accepted Solution-Release 1                   | 4/15/2002                 | 4/30/2002                        | 5/1/2002                |
| 79.1.6             | Project Schedule, Xap Conceptual Design-Release 2                    | 8/16/2002                 | 8/22/2002                        | 8/22/2002               |
| 79.1.7             | Developed, Tested, & Accepted Solution-Release 2                     | 9/30/2002                 |                                  | 10/1/2002               |
| 79.2.1             | Requirements Definition - Release 2                                  | 8/16/2002                 | 8/22/2002                        | 8/22/2002               |
| 79.2.2             | Detailed Design Document-Release 2                                   | 8/16/2002                 | 8/22/2002                        | 8/22/2002               |
| 79.2.3             | Test Plan and Test Scripts-Release 2                                 | 8/30/2002                 |                                  | 8/30/2002               |
| 79.3.1             | Developed, Tested and Accepted Solution-Students Portal Release 2    | 1/31/2003                 |                                  |                         |
| 79.3.2a            | Stabilization & Tranformation Support-October Status-Release 2       | 10/31/2002                |                                  |                         |
| 79.3.2b            | Stabilization & Transformation Support November Status-<br>Release 2 | 11/30/2002                |                                  |                         |
| 79.3.2c            | Stabilization & Transformation Support December Status-Release 2     | 12/31/2002                |                                  |                         |
| 79.3.2d            | Stabilization & Transformation Support January Status-Release 2      | 1/31/2003                 |                                  |                         |
| 79.3.2e            | Stabilization & Transformation Support February Status-Release 2     | 2/28/2003                 |                                  |                         |
| 79.3.2f            | Stabilization & Transformation Support March Status-Release 2        | 3/31/2003                 |                                  |                         |

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#### **TO 89 – Workforce Transition**

ITR: Linh Nguyen

**FSA Project Sponsor: Calvin Thomas** 

**FSA Project Lead: Calvin Thomas** 

**Modernization Partner Project Lead: Alka Kesavan** 

October 4, 2002



#### **Table of Contents**

- Overall Status
- Project Scorecard
- Integrated Timeline
- Deliverables Schedule



#### **Overall Status**



Task Order 89 has been completed. All deliverables have been submitted on time per acceptance criteria.

| Project Funding                   | Dollar Amount                                  |
|-----------------------------------|--|
| IRB Approved Funding              | \$0  |
| Total \$\$ on Initial Contract    | \$ 348,828.40                                  |
| Contract Mod Amount(s)            | \$828,627.20 (Mod 1)<br>\$1,083,063.02 (Mod 2) |
| Total \$\$ on Current<br>Contract | \$2, 260,518.62                                |

#### Major Accomplishments Since Last Meeting

- Supported Calvin Thomas on HR briefing for the new COO
- Finalized documenting FSA HC's Lever 4: Performance Planning & Management concept and process implemented within CFO and Schools Front Office
- Finalized FSA Retirement Eligibility Analysis
- Documented Post September HC Planning document recapping the state of the workforce and outlining areas to implement the Human Capital Operating Model
- Submitted the following deliverables:
  - 89.3.6b Performance Based Human Capital Implementation Support August – September 2002
  - 89.3.7d Workforce Transition Support Summary September 1 - 30

#### **Upcoming Activities / Target Dates**

Task Order 89 completed



## **Project Scorecard**

| Category   | Status | Trend             | Status Comments      |
|------------|--------|-------------------|----------------------|
| Task Order | G      | $\Leftrightarrow$ |                      |
| Scope      | G      | $\Leftrightarrow$ |                      |
| Schedule   | G      | $\Leftrightarrow$ | Task Order completed |
| Cost       | G      | <b>⇔</b>          | On target.           |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



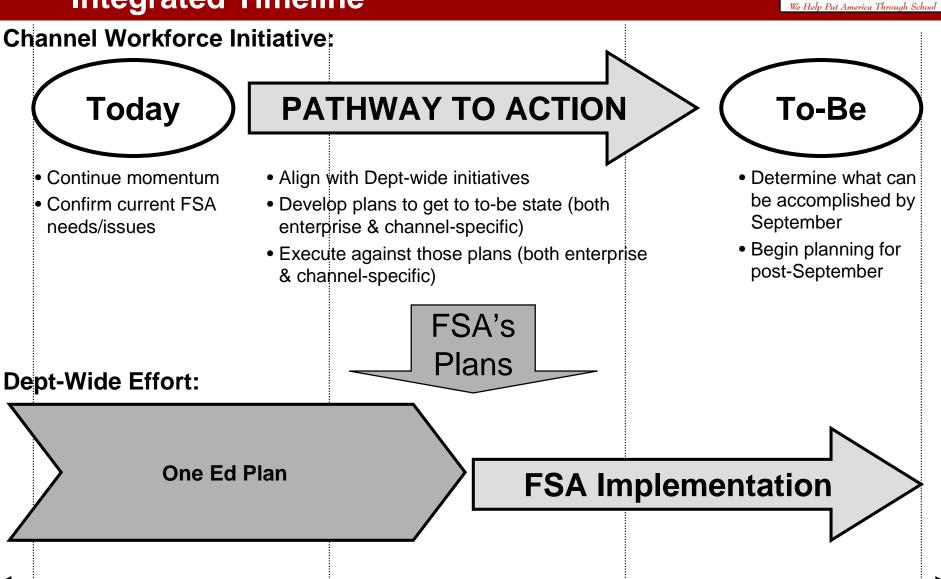
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



#### Integrated Timeline



TO 89 – Workforce Transition July September

#### Deliverable Schedule for TO 89-Workforce Transition Support

| Deliverable Number | Deliverable Name  | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|---|---------------------------|----------------------------------|-------------------------|
| 89.1.1a            | Workfroce Transition Support Summary (December 31, 2001)            | 12/31/2001                |                                  | 12/30/2001              |
| 89.1.1b            | Workforce Transition Support Summary (January 31, 2002)             | 1/31/2002                 |                                  | 1/31/2002               |
| 89.1.1c            | Transition Support Summary (February 28, 2002)                      | 2/28/2002                 |                                  | 2/28/2002               |
| 89.1.2             | Workforce Transition Roadmap  | 2/28/2002                 |                                  | 2/28/2002               |
| 89.2.1             | Acquisition Competitive Sourcing Proj Plan                          | 2/28/2002                 |                                  | 2/27/2002               |
| 89.2.2             | Competitive Sourcing Study  | 3/15/2002                 |                                  | 3/15/2002               |
| 89.2.3             | Competitive Sourcing "Next Steps" Strategies & Workplan             | 3/30/2002                 | 4/22/2002                        | 4/22/2002               |
| 89.2.3a            | Competitive Sourcing Status Rpts and Work Products 2/1/02-4/30-02   | 4/30/2002                 |                                  |                         |
| 89.2.3b            | Competitive Sourcing Status Rpts and Work Products 05/1/02-06/28/02 | 6/28/2002                 |                                  | 7/15/2002               |
| 89.2.3c            | Competitive Sourcing Status Rpts and Work Products 7/1/02-8//30/02  | 8/30/2002                 |                                  |                         |
| 89.2.4a            | Communication Straegy & Implementation Support 02/01/02-05/31/02    | 5/31/2002                 |                                  |                         |
| 89.2.4b            | Communication Strategy & Implementation Support 06/01/02-07/31/02   | 7/31/2002                 |                                  |                         |
| 89.2.4c            | Communication Straegy & Implementation Support 08/01/02-09/30/02    | 9/30/2002                 |                                  |                         |
| 89.3.1             | Human Capital Point of View & "What's Next" Mtg. Agenda             | 3/31/2002                 | 4/22/2002                        | 4/22/2002               |
| 89.3.2             | Action Plans for the Channels                                       | 4/30/2002                 |                                  | 4/30/2002               |
| 89.3.3             | Communications Support for the Enterprise                           | 5/31/2002                 | 6/29/2002                        | 6/28/2002               |
| 89.3.4             | Human Capital Operating Model                                       | 6/30/2002                 |                                  | 6/30/2002               |

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| Deliverable Number | Deliverable Name  | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|---|---------------------------|----------------------------------|-------------------------|
| 89.3.5             | Human Capital Implementation Strategy   | 6/30/2002                 |                                  | 6/30/2002               |
| 89.3.6a            | Performance Based Human Capital Implementation Support: June-July 2002        | 7/31/2002                 |                                  | 7/31/2002               |
| 89.3.6b            | Performance Based Human Capital Implementation Support: August-September 2002 | 9/30/2002                 |                                  | 9/30/2002               |
| 89.3.7a            | Workfore Transition Support Summary March 1-April 30                          | 4/30/2002                 |                                  | 4/30/2002               |
| 89.3.7b            | Workforce Transition Support Summary May -June 30                             | 6/30/2002                 |                                  | 6/28/2002               |
| 89.3.7c            | Workforce Transition Support Summary July 1-August 31                         | 8/31/2002                 |                                  | 8/30/2002               |
| 89.3.7d            | Workforce Transition Support Summary Sept.1-30                                | 9/30/2002                 |                                  | 9/30/2002               |

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## **TO 95 – FSA University Modernization Support**

ITR: Linh C. Nguyen

FSA Project Sponsor: Anne Teresa

**FSA Project Lead: Anne Teresa** 

Modernization Partner Project Lead: Howard M. Weitzner

October 4, 2002



#### **Table of Contents**

- Overall Status
- Project Scorecard
- Integrated Timeline
- Deliverables Schedule



#### **Overall Status**



Trend

The task order is proceeding on schedule. Values delivered include:

- Enable FSA to develop and deliver training with efficiency, quality and consistency.
- Defined metrics and tool for identifying and reducing training costs.
- Processes and templates to support FSA U's partnership with other FSA channels and Enterprise Units.

| Project Funding                    | Dollar Amount                                     |
|------------------------------------|---|
| IRB Approved Funding               | \$0   |
| Total \$\$ on Initial Contract     | \$273,756.52<br>(2/2002 – 4/2002<br>deliverables) |
| *Contract Mod Amount(s)            | \$230,787.39 – Mod<br>\$256,473.33 – Mod          |
| *Total \$\$ on Current<br>Contract | \$761,017.24                                      |

#### Major Accomplishments Since Last Meeting

- Continued to advise FSAU on FY03 strategic planning.
- Continued support for cost analysis team, including One-ED ad hoc support and phase 2 planning.
- Continued deployment of performance consulting process, which creates a standard approach for responding to customer requests for service.
- Continued deployment of training development process through coaching of individual training teams.
- Continued updates to DL/FFEL training program materials.
- Continued roll-out of resource planning and homeroom concept initiatives, which enable FSAU to improve management of teams, projects, and individual resources.
- Continued support of development of external partner training curriculum and schedule.
- Initiated Line of Sight planning process.

#### **Upcoming Activities / Target Dates**

- Continue to advise FSAU on FY03 strategic planning.
- Support cost analysis team, including One-ED ad hoc support and phase 2 planning.
- Continue deployment of performance consultant process.
- Continue deployment of training development process through coaching of individual training teams.
- Design updates to DL/FFEL training program materials.
- Continue roll-out of resource planning and homeroom concept initiatives.
- Support development of external partner training curriculum and schedule.
- Prepare for Line of Sight pilot within FSAU.



### **Project Scorecard**

| Category   | Status | Trend             | Status Comments  |
|------------|--------|-------------------|--|
| Task Order | G      | $\Leftrightarrow$ | Task order proceeding on schedule.                     |
| Scope      | G      | $\Leftrightarrow$ | Scope is well defined and regularly reviewed with FSA. |
| Schedule   | G      | <b>⇔</b>          | Milestones and deliverables on schedule                |
| Cost       | G      | <b>⇔</b>          |  |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost

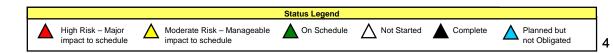


<sup>\*</sup> Per current plan



### **Integrated Timeline**

Today FY2002 FY2003 **2Q 4Q 1Q 3Q** F S 0 Ν D Deliverable 95.1.1a Deliverable 95.1.1b Deliverable 95.1.2 Deliverable 95.1.1c Deliverable 95.1.1d Deliverable 95.1.1e Deliverable 95.1.1f Deliverable 95.2.1a Deliverable 95.2.1b Deliverable 95.2.1c



#### Deliverable Schedule for TO 95-SFA University Modernization Support

| Deliverable Number | Deliverable Name                      | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|---------------------------------------|---------------------------|----------------------------------|-------------------------|
| 95.1.1a            | Training Services Summary-February    | 2/28/2002                 |                                  | 2/28/2002               |
| 95.1.1b            | Training Services Summary-March       | 3/31/2002                 |                                  | 3/29/2002               |
| 95.1.1c            | Training Services Summary-April       | 4/30/2002                 |                                  | 4/30/2002               |
| 95.1.1d            | Training Services Summary-May         | 5/31/2002                 |                                  | 5/31/2002               |
| 95.1.1e            | Training Serivces Summary-June        | 6/30/2002                 |                                  | 6/30/2002               |
| 95.1.1f            | Training Services Summary-July        | 7/31/2002                 |                                  | 7/31/2002               |
| 95.1.2             | Facilitative Leadership Conference    | 3/31/2002                 |                                  | 3/22/2002               |
| 95.2.1a            | Training Services Summary - August    | 8/31/2002                 |                                  | 8/31/2002               |
| 95.2.1b            | Training Services Summary - September | 9/30/2002                 |                                  | 9/30/2002               |
| 95.2.1c            | Training Services Summary - October   | 10/31/2002                | 11/29/2002                       |                         |

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#### **TO 115 – CIO Transformation**

ITR:Linh Nguyen/Elisabeth Schmidt FSA Project Sponsor: Steve Hawald

**FSA Project Lead: Harry Feely** 

Modernization Partner Project Lead: Elena Pienkowski

October 4, 2002



#### **Table of Contents**

- Overall Status
- Project Scorecard
- Integrated Timeline
- Key Issues & Decisions
- Deliverables Schedule



#### **Overall Status**



The CIO Transformation To has had its first deliverable awarded. The effort is beginning with communication/information sharing on upcoming events between CIO Directors and staff.

| Project Funding                   | Dollar Amount              |  |
|-----------------------------------|----------------------------|--|
| IRB Approved Funding              | N/A Operations TO          |  |
| Total \$\$ on Initial Contract    | 46,800.26 awarded thus far |  |
| Contract Mod Amount(s)            |                            |  |
| Total \$\$ on Current<br>Contract | 46, 800.26 total TO cost   |  |

#### Major Accomplishments Since Last Meeting

Funding for first deliverable was awarded

#### **Upcoming Activities / Target Dates**

 Information sharing sessions being planned for Directors to communicate to staff upcoming events



## **Project Scorecard**

| Category   | Status | Trend    | Status Comments  |
|------------|--------|----------|--|
| Task Order | Y      | <b>⇔</b> | First deliverable has been awarded     Current TO amt ends on Oct 31 |
| Scope      | G      | <b>⇔</b> | No additions, changes or comments relative to Scope                  |
| Schedule   | G      | <b>⇔</b> | Work progressing at plan   |
| Cost       | G      | <b>*</b> | Overall delivering as planned and within budget.                     |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



## **Integrated Timeline**

# Under Development Initial funding awarded Oct 1

TO 115 – CIO Transformation



## **Key Issues & Decisions**

| Issue / Decision Required              | On Point            | Target Date | Impact on Cost and/or Schedule | Status Comments                                 |
|--|---------------------|-------------|--------------------------------|---|
| Timeline and topics to be communicated | Elena<br>Pienkowski | Oct 8,2002i | N/A                            | Funding awarded on Oct 1:<br>we are on schedule |
|  |                     |             |                                |   |
|  |                     |             |                                |   |
|  |                     |             |                                |   |
|  |                     |             |                                |   |
|  |                     |             |                                |   |

5 TO 115 - CIO Transformation

#### Deliverable Schedule for TO 115 - CIO Workforce Transformation

| Deliverable Nun | nber Deliverable Name      | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|-----------------|----------------------------|---------------------------|----------------------------------|-------------------------|
| 115 1 1         | CIO Reorganization Package | 10/31/2002                |                                  |                         |

Tuesday, October 08, 2002

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## **TO 110 – FP Data Mart Operations**

**ITR: Nicole Shaffer** 

FSA Project Sponsor: Anna Allen FSA Project Lead: James Greene

Modernization Partner Project Lead: Scott A. McConaghie

October 4, 2002



#### **Table of Contents**

- Overall Status
- Project Scorecard
- Integrated Timeline
- Major Risks
- Deliverables Schedule



#### **Overall Status**



FP Data Mart Operations Team is achieving its major milestones on schedule.

| Project Funding                   | Dollar Amount |
|-----------------------------------|---------------|
| IRB Approved Funding              | \$0           |
| Total \$\$ on Initial Contract    | \$172,649.40  |
| Contract Mod Amount(s)            | \$54,087.60   |
| Total \$\$ on Current<br>Contract | \$226,737.00  |

## $\iff$

#### Major Accomplishments Since Last Meeting

- Received 4 new FP DM SIRs, 2 were resolved (existing SIRs and new SIRs), 15 requests are outstanding.
- Submitted Deliverable 110.1.1c on 9/6/2002 as scheduled.
- Provided support and migrated 10 Microstrategy reports that were developed/tested by FSA Power Users.
- Developed 3 additional reports, one of which has been migrated to Production, and the other 2 are being prepared for testing.

#### **Upcoming Activities / Target Dates**

- Support all on-going FP Data Mart Operations.
- Upgrade Microstrategy to v7i. Currently on hold until after remaining MSTR in TEST have been migrated to PROD.
- Submit Deliverable 110.1.1d on 10/7/2002 as scheduled.



## **Project Scorecard**

| Category   | Status | Trend             | Status Comments   |
|------------|--------|-------------------|---|
| Task Order | G      | $\Leftrightarrow$ | <ul> <li>Task Order deliverable has been accepted on time per the contract.</li> <li>Task Order period is from 6/1/02 thru 12/31/02, with follow on optional periods.</li> <li>TO110 Mod 01 awarded. This mod incorporates a mutually agreed upon change in scope to add 3 additional resources to 2 deliverables for August/September 2002 timeframe.</li> </ul> |
| Scope      | G      | $\Leftrightarrow$ | No changes in scope.  |
| Schedule   | G      | $\Leftrightarrow$ | No schedule issues.   |
| Cost       | G      | <b>⇔</b>          | No cost issues.   |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



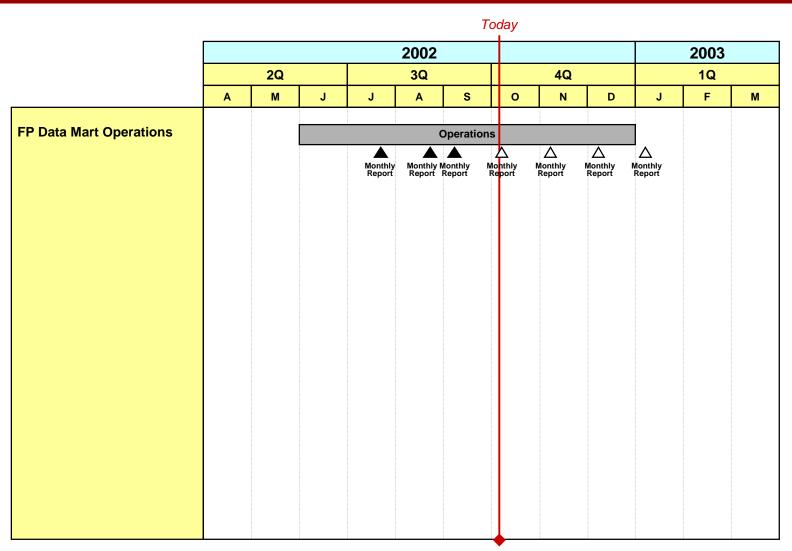
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



## **Integrated Timeline**





## **Major Risks**

| Risk                             | On Point            | Mitigating Actions  | Impact on Cost<br>and/or Schedule                               | Status |
|----------------------------------|---------------------|---|---|--------|
| Security Issue with MSTR filters | Scott<br>McConaghie | <ul> <li>Implemented a fix.</li> <li>Currently working w/Microstrategy to ensure fix is permanent.</li> <li>Manual filter checking process in place.</li> </ul> | Possible delay in schedule until FSA comfortable with solution. | OPEN   |
|                                  |                     |   |   |        |
|                                  |                     |   |   |        |
|                                  |                     |   |   |        |

#### Deliverable Schedule for TO 110 - Data Mart Operations, Release 2

| Deliverable Number | Deliverable Name                                       | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|--|---------------------------|----------------------------------|-------------------------|
| 110.1.1a           | Data Mart Operations Monthly SLA Metrics Rpt June      | 7/22/2002                 |                                  | 7/22/2002               |
| 110.1.1b           | Data Mart Operations Monthly SLA Metrics Rpt July      | 8/7/2002                  |                                  | 8/23/2002               |
| 110.1.1c           | Data Mart Operations Monthly SLA Metrics Rpt August    | 9/7/2002                  |                                  | 9/6/2002                |
| 110.1.1d           | Data Mart Operations Monthly SLA Metrics Rpt September | 10/7/2002                 |                                  |                         |
| 110.1.1e           | Data Mart Operations Monthly SLA Metrics Rpt October   | 11/7/2002                 | 11/21/2002                       |                         |
| 110.1.1f           | Data Mart Operations Monthly SLA Metrics Rpt November  | 12/7/2002                 |                                  |                         |
| 110.1.1g           | Data Mart Operations Monthly SLA Metrics Rpt December  | 1/7/2003                  |                                  |                         |

Tuesday, October 08, 2002

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# **TO 51 – Rational Tool Implementation Support**

**ITR: Elisabeth Schmidt** 

**FSA Project Sponsor: Charlie Coleman** 

**FSA Project Lead: Frank Kidd** 

Modernization Partner Project Lead: Ron Langkamp

October 4, 2002

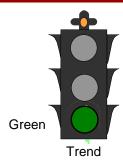


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- Overall Status
- Project Scorecard
- Pilot Projects
- Integrated Timeline
- Deliverables Schedule



#### **Overall Status**



Rational tool deployment efforts continue on various projects. Team will focus on long term capacity planning and infrastructure needs.

| Project Funding                   | Dollar Amount                                |
|-----------------------------------|--|
| IRB Approved Funding              | \$0  |
| Total \$\$ on Initial Contract    | \$649,957.44                                 |
| Contract Mod Amount(s)            | \$173,196.09 – Mod 1<br>\$338,103.40 – Mod 2 |
| Total \$\$ on Current<br>Contract | \$1,161,256.93                               |

#### Major Accomplishments Since Last Meeting

- Continued monitoring license usage for Rational Suite. We Now track usage based on specific users and projects for ClearQuest and RequisitePro as well as all possible ClearQuest users, to plan future capacity needs.
- Updated the Rational license usage mappings to improve use of new Rational Enterprise and AnalystStudio licenses.
- Supported Rational review of Tool implementation and VDC alignment with VDC SDM's and LOS's.
- NSLDS II (ClearCase): Completed the NSLDS II ClearCase source tree layout. Submitted 60 user account request to the VDC. Completed 5 ClearCase installs on UNIX hosts. Started a user training plan for NSLDS II. Started version control of JAVA and Micro Strategy artifacts. Continued development of project specific CM processes and procedures.
- Completed initial review of eZ-Audit ClearCase implementation needs.

#### **Upcoming Activities / Target Dates**

- Complete initial review of Portals Rollout ClearCase implementation. (10/7)
- Develop a change request record type for the Portals Rollout team in ClearQuest. (beginning 10/8)
- Completed NSLDS II user accounts and begin use of ClearCase (10/18)
- Continue NSLDS II ClearCase UNIX installs. (ongoing)
- Update eZ-Audit ClearCase implementation plan. (ongoing)
- Continue user administration work on all ClearQuest projects. (ongoing)
- Finalize Rational long term architecture plan and Infrastructure Plan. A senior management review of the Rational effort with FSA CIO Architect Ganesh Reddy was completed.(11/08)
- Continue monitoring license usage by user and project on the Rational license server. (ongoing)



## **Project Scorecard**

| Category   | Status | Trend             | Status Comments   |
|------------|--------|-------------------|---|
| Task Order | G      | $\Leftrightarrow$ | <ul> <li>Deliverable 51.1.3h – 'Monthly Tool Support Activity Report – September' was accepted by Frank Kidd on September 24<sup>th</sup>.</li> <li>A Mod the Task order has extended the TO until December 7th.</li> </ul> |
| Scope      | G      | $\Leftrightarrow$ | The Scope of the project has not changed from the Task Order  |
| Schedule   | G      | $\Leftrightarrow$ | Deliverable 51.1.3i – 'Monthly Tool Support Activity Report – October' is due to FSA on Monday,<br>October 7 <sup>th</sup> .  |
| Cost       | G      | <b>⇔</b>          | Overall delivering as planned and within budget.  |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan

## F S A F E D E R A L STUDENT AID We Help Put America Through School

#### **Pilot Projects**

#### ClearQuest

- **CRM4FSA (In-Production)** No new activity this period. Work on the Risk record type has been put on hold while the project is on hold.
- **ECM (In-Production)** Darrick Atkins is the project administrator for ECM.
- Portals Rollout (In-Production) Conducted a requirements meeting with Chris Lawson to plan for a Change Request record type to be added to their existing schema. Requirements for this record type completed on October 3<sup>rd</sup> and implementation will begin on October 8<sup>th</sup>. It is scheduled to be completed by October 15<sup>th</sup>.

#### ClearCase

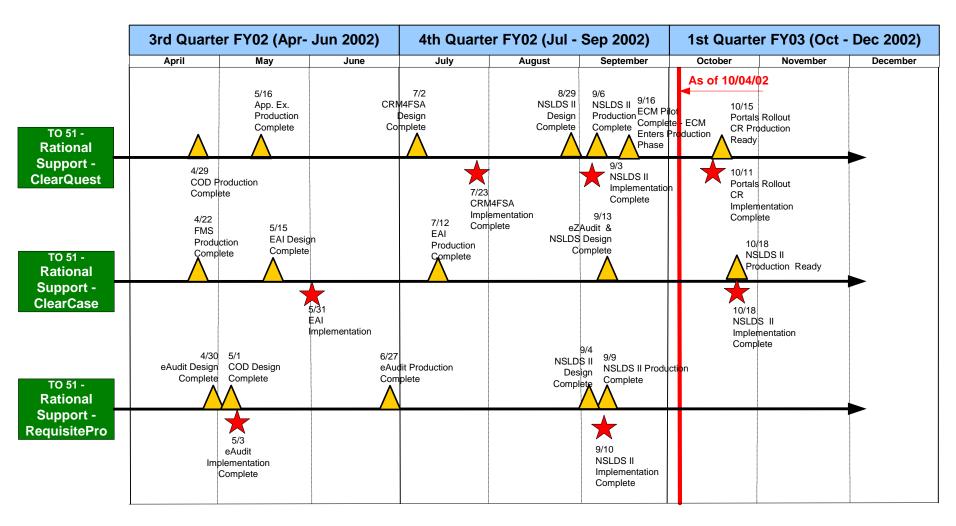
- **eZ-Audit (in Progress)** Completed initial review of the eZ-Audit ClearCase implementation. Will complete plan and approach for this implementation by 10/15.
- NSLDS II (In-Progress) ClearCase was installed on five Unix hosts. These installs are currently being validated. Installations will continue through October. NSDLS II will be able to begin using their ClearCase implementation by October 18<sup>th</sup>. Over sixty account requests have been submitted, with twenty initial users. Configuration management and ClearCase processes and procedures development continued with expected completion of 10/31. Procedures will be posted for general team reuse.
- Portals Rollout (Completed but not currently being used) Conducted a Requirements review of Portals Rollout request for ClearCase services.

#### RequisitePro

NSLDS II (In-Production) – Coached NSLDS II users on connection to their RequisitePro project file.



#### **Integrated Timeline**



## Deliverable Schedule for TO 51 R1-Rational Tool Implementation

| Deliverable Number | Deliverable Name                                      | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|---|---------------------------|----------------------------------|-------------------------|
| 51.1.1             | Prepare and Rollout Tool Support Program              | 10/16/2001                | 11/16/2001                       | 11/16/2001              |
| 51.1.2             | Implementation Guide-Tool Rollout to Pilot Project(s) | 1/15/2002                 | 1/31/2002                        | 1/31/2002               |
| 51.1.3a            | Monthly Tool Support Activity Report-February         | 2/7/2002                  |                                  | 2/7/2002                |
| 51.1.3b            | Monthly Tool Support Activity Report-March            | 3/7/2002                  |                                  | 3/7/2002                |
| 51.1.3c            | Monthly Tool Support Activity Report-April            | 4/7/2002                  |                                  | 4/8/2002                |
| 51.1.3d            | Monthly Tool Support Activity Report-May              | 5/7/2002                  |                                  | 5/7/2002                |
| 51.1.3e            | Monthly Tool Support Activity Report-June             | 6/7/2002                  |                                  | 6/7/2002                |
| 51.1.3f            | Monthly Tool Support Activity Report-July             | 7/7/2002                  |                                  | 7/8/2002                |
| 51.1.3g            | Monthly Tool Support Activity Report-August           | 8/7/2002                  |                                  | 8/7/2002                |
| 51.1.3h            | Monthly Tool Support Activity Report-September        | 9/7/2002                  |                                  | 9/9/2002                |
| 51.2.1a            | Monthly Tool Support Activity Report-Ocotber          | 10/7/2002                 |                                  |                         |
| 51.2.1b            | Monthly Tool Support Activity Report-November         | 11/7/2002                 |                                  |                         |
| 51.2.1c            | Monthly Tool Support Activity Report-December         | 12/7/2002                 |                                  |                         |
| 51.3.1a            | Monthly Tool Support Activity Rpt-January             | 1/7/2003                  |                                  |                         |
| 51.3.1b            | Monthly Tool Support Activity Rpt-February            | 2/7/2003                  |                                  |                         |
| 51.3.1c            | Monthly Tool Support Activity Rpt-March               | 3/7/2003                  |                                  |                         |
| 51.3.1d            | Monthly Tool Support Activity Rpt-April               | 4/7/2003                  |                                  |                         |
| 51.3.1e            | Monthly Tool Support Activity Rpt-May                 | 5/7/2003                  |                                  |                         |

Tuesday, October 08, 2002

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#### TO 69 - ITA Release 3.0

ITR: Paul Peck

**FSA Project Sponsor: Ganesh Reddy** 

**FSA Project Lead: Ganesh Reddy** 

Modernization Partner Project Lead: Alex LeFur

October 4, 2002



#### **Table of Contents**

- Overall Status
- Project Scorecard
- Integrated Timeline
- Major Risks
- Key Issues & Decisions
- Deliverables Schedule

# F S A F E D E R A L STUDENT AID We Help Put America Through School

#### **Overall Status**



Trend

ITA Release 3.0 deliverables are on time and on schedule.

Reusable Common Services Build and Test Report, Technical Architecture Quarterly Services Report (4QFY02), Technical Architecture Application Maintenance Services Report (September) have been submitted to FSA.

| Project Funding                   | Dollar Amount   |
|-----------------------------------|---|
| IRB Approved Funding              | \$3,500,000   |
| Total \$\$ on Initial Contract    | \$2,847,974.81  |
| Contract Mod Amount(s)            | \$417,971.20 - Mod 1<br>\$352,862.98 - Mod 2<br>\$99,963.50 - Mod 3 |
| Total \$\$ on Current<br>Contract | \$3,718,772.49  |

#### Major Accomplishments Since Last Meeting

- Completed two cycles of FAFSA 7.0 Performance Test
- Completed Portals II performance test Report.
- Worked Performance Test FAFSA 7.0 issues
- Worked with CSC and NCS on FAFSA 7.0 performance test issues
- Met with NSLDS II team to review application architecture design, Object model, 508 compliance information, and Interwoven
- Assisted Portals team with preparations for PRR/Go-Live
- Resolved Autonomy and Interwoven issues with Portals team
- Presented Search Engine Implementation Strategy to FSA app. owvers
- Supported Program Guidance team with production issues

#### **Upcoming Activities / Target Dates**

- FAFSA 7.0 Performance Test (23 Cycles)
- Small App Support Service Report (10/31/02)



## **Project Scorecard**

| Category   | Status | Trend    | Status Comments  |
|------------|--------|----------|--|
| Task Order | G      | <b>⇔</b> | •ITA Release 3.0 Modernization funding has been approved by the IRB. An operational funding gap of \$400,000 has been closed, as SFA has allocated funding for maintenance services. |
| Scope      | G      | <b>⇔</b> | •ITA R3.0 proposed scope approved by the IRB   |
| Schedule   | G      | <b>⇔</b> | •All tasks on schedule   |
| Cost       | G      | <b>⇔</b> | ■Contract costs are on target  |



High Risk – Significantly impacts
Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost

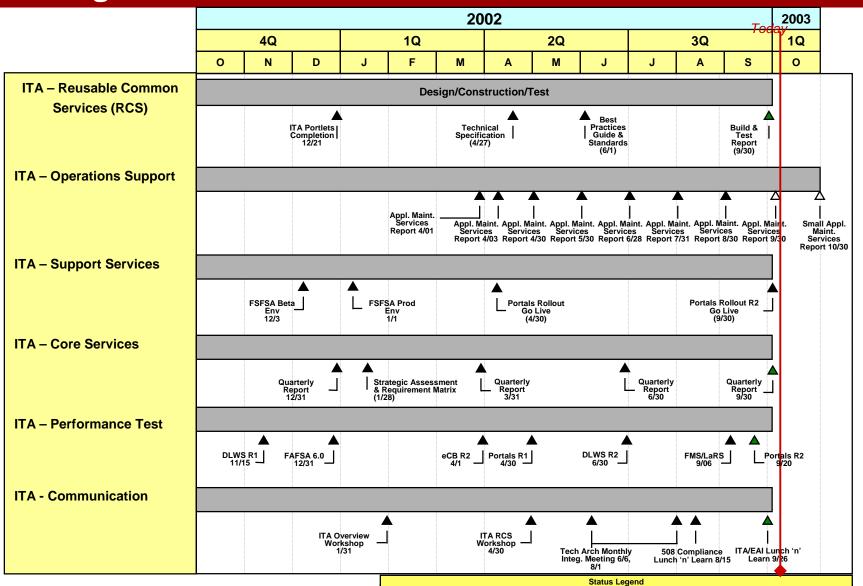


Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost





#### **Integrated Timeline**



High Risk - Major

impact to schedule



## **Major Risks**

| Risk                                    | On Point    | Mitigation Actions  | Impact on Cost or<br>Schedule | Status      |
|---|-------------|---|-------------------------------|-------------|
| Need to ensure teams use RCS components | Wayne Chang | Meeting with teams and providing support as needed. Conducted RCS Workshop on April 30. |                               | On schedule |
|   |             |   |                               |             |
|   |             |   |                               |             |
|   |             |   |                               |             |



## **Key Issues & Decisions**

| Issue/Decision Required   | On Point      | Target Date | Impact on Cost<br>and / or Schedule | Status Comments   |
|---|---------------|-------------|-------------------------------------|---|
| ITA does not have the LoadRunner<br>Oracle NCA license to conduct<br>LaRS performance test. | Roshani Bhatt | August 12   | Medium                              | Issue Closed. Sign-off for LoadRunner<br>Oracle license was obtained on<br>September 4, 2002. |
|   |               |             |                                     |   |
|   |               |             |                                     |   |
|   |               |             |                                     |   |
|   |               |             |                                     |   |

#### Deliverable Schedule for TO 69-SFA Integrated Technical Architecture Release 3.0

| Deliverable Number | Deliverable Name                                       | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|--|---------------------------|----------------------------------|-------------------------|
| 69.1.1             | ITA Release 3.0 Strategic Assessment                   | 2/1/2002                  |                                  | 2/1/2002                |
| 69.1.2             | Release 3.0 Requirements Traceability Matrix           | 2/1/2002                  |                                  | 2/1/2002                |
| 69.1.3             | ITA Release 3.0 Technical Specification                | 4/27/2002                 | 5/6/2002                         | 5/6/2002                |
| 69.1.4             | ITA Release 3.0 Best Practices Guide and Standards     | 6/6/2002                  |                                  | 6/4/2002                |
| 69.1.5             | ITA Release 3.0 Build & Test Report                    | 9/30/2002                 |                                  | 9/30/2002               |
| 69.1.6a            | Technical Architecture Services Report-1Q FY02         | 2/1/2002                  |                                  | 2/1/2002                |
| 69.1.6b            | Technical Architecture Services Report-2Q FY02         | 3/31/2002                 |                                  | 4/1/2002                |
| 69.1.6c            | Technical Architecture Services Report-3Q FY02         | 6/30/2002                 |                                  | 6/28/2002               |
| 69.1.6d            | Technical Architecture Services Report-4Q FY02         | 9/30/2002                 |                                  | 9/30/2002               |
| 69.2.1a            | Application Maintenance Services Rpt-Oct 2001-Feb 2002 | 3/28/2002                 | 4/2/2002                         | 4/2/2002                |
| 69.2.1b            | Application Maintenance Services Rpt-March 2002        | 3/28/2002                 | 4/3/2002                         | 4/3/2002                |
| 69.2.1c            | Application Maintenance Services Rpt-April 2002        | 4/30/2002                 |                                  | 5/1/2002                |
| 69.2.1d            | Application Maintenance Services Rpt-May 2002          | 5/30/2002                 |                                  | 6/1/2002                |
| 69.2.1e            | Application Maintenance Services Rpt-June 2002         | 6/28/2002                 |                                  | 6/28/2002               |
| 69.2.1f            | Application Maintenance Services Rpt-July 2002         | 7/31/2002                 |                                  | 7/31/2002               |
| 69.2.1g            | Application Maintenance Servcies Rpt-August 2002       | 8/30/2002                 |                                  | 8/30/2002               |
| 69.2.1h            | Application Maintenance Services Rpt-September 2002    | 9/30/2002                 |                                  | 9/30/2002               |
| 69.3.1             | Small Application Support Services Rpt - Oct 2002      | 10/31/2002                |                                  |                         |

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#### **TO 80 - EAI Core Architecture Release 3.0**

**ITR: Paul Peck** 

FSA Project Sponsor: Denise Hill FSA Project Lead: Ganesh Reddy

**Modernization Partner Project Lead: Paul J. Peck** 

October 4, 2002



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# F S A F E D E R A L STUDENT AID We Help Put America Through School

#### **Overall Status**



Trend

Release 3.0 of EAI was successfully completed on September 30, 2002. The EAI team is currently providing operations support to the interfaces built during previous releases of EAI. In addition, the team is building and developing new interfaces which are scheduled to go live in Release 4.0

| Project Funding                   | Dollar Amount         |
|-----------------------------------|-----------------------|
| IRB Approved Funding              | \$ 3.5 Million        |
| Total \$\$ on Initial Contract    | \$ 3,122,430.31       |
| Contract Mod Amount(s)            | \$ 299,986.03 (Mod 1) |
| Total \$\$ on Current<br>Contract | \$ 3,422,416.34       |

\*\*\$100,000 for IV&V and \$278,00 for software are allocated, but not yet disbursed.

#### Major Accomplishments Since Last Meeting

- For the eServicing interface, the EAI team identified and resolved a Data Integrator file transfer issue. Files are now being sent and received by eServicing. (9/30)
- For CRM4FSA, identified and resolved issue with improperly functioning queue manager. The EAI team rebuilt the system. (10/3)
- For DLSS, corrected the DLSS adapter and moved the interface to the Production and Test environment. (10/3)
- For NSLDS II, completed the draft prototype for the DLSS Exit Counseling business function.
- Conducted the Tech Arch Monthly Integration Meeting for application teams to support communication. (10/3)
- For LaRS and Mellon, systems interfaces were moved into production. (10/1)
- For FAFSA 7.0, completed first cycle of performance tests. (9/30)
- Provided a development environment for NCSP and ACS for their MQSeries development for the updated CPS imaging interface with IDC.

#### **Upcoming Activities / Target Dates**

- For eZAudit continue to design the Data Integrator interface.
- Provide support to LaRS and Mellon interfaces.
- Design the Release 4.0 Communication Strategy.
- Support COD interfaces.
- Finalize TO 117 Release 4.0 approval.



## **Project Scorecard**

| Category   | Status | Trend    | Status Comments   |
|------------|--------|----------|---|
| Task Order | G      | <b>⇔</b> | Release 3.0 Task Order has been completed.     Release 4.0 Task Order is in progress. |
| Scope      | G      | <b>⇔</b> | Release 4.0 is proceeding at risk.  |
| Schedule   | G      | <b>*</b> | On schedule.  |
| Cost       | G      | <b>*</b> | Overall cost on track.  |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



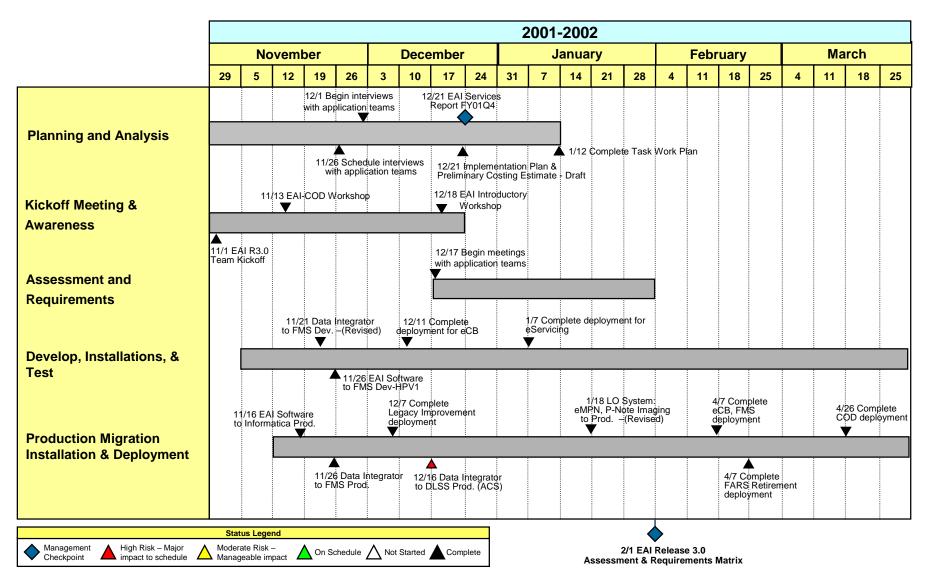
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan

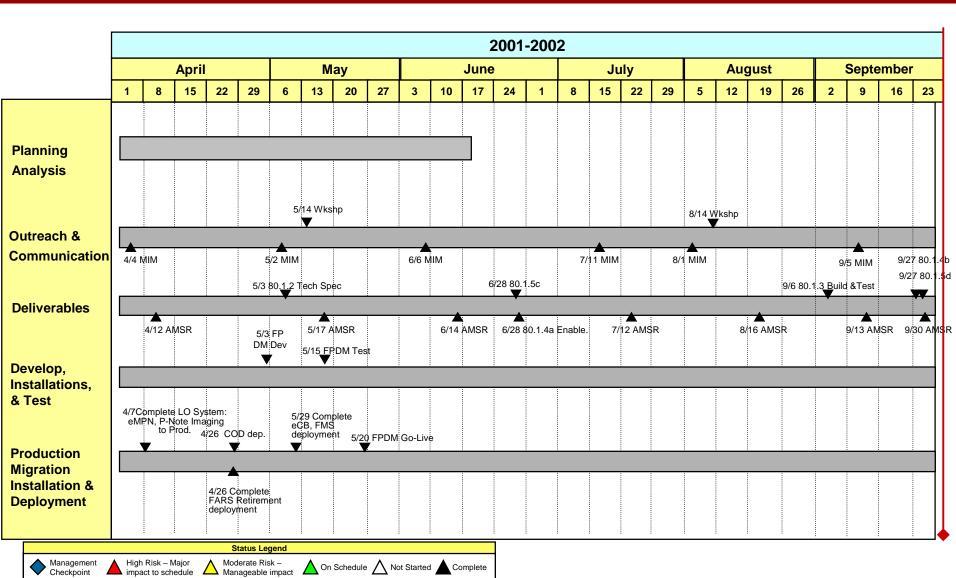


#### **Integrated Timeline**





## **Integrated Timeline (cont'd)**





## **Major Issues**

| Risk  | On Point         | Mitigating Actions   | Impact on Cost<br>and/or Schedule   | Status |
|---|------------------|--|---|--------|
| Missing P-Note Messages: There are a large number of Promissory Notes that are not linked to loans in COD. The P-Note data is not getting through to the COD application from the imaging center.       | Patrick<br>Volpe | The EAI team is working with EDS and TSYS to troubleshoot the issue. There have been no failures logged within the EAI infrastructure. We are implementing a change request to increase the logging of the data flowing through EAI to clarify whether or not the problem is with EAI. | EDS is resending the data this weekend. If there are problems the EAI team will need to troubleshoot. | Open   |
| FAFSA Performance Testing Issue: Under high load the WAS server goes down when using MQSeries to interface CPS with FAFSA on the Web. It does not go down under the same load when using Shadow Direct. | Scott Gray       | We suspect a threading issue with the AMI MQ package, and have opened a sev 1 issue with IBM. In addition, we are coding an alternative version that uses native MQ objects instead of AMI as a contingency.   | May impact FAFSA Performance testing schedule.  | Open   |
| COD to FMS Messages: Deployed the update to the FMS interface to fix the problem detected during the COD R1.9 deployment this past weekend when the interface was disabled at COD's request.            | Patrick<br>Volpe | COD is expected to resend the data today.  | N/A   | Open   |

#### Deliverable Schedule for TO 80 - EAI Core Archtecture, Release 3.0

| Deliverable Number | Deliverable Name   | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|--|---------------------------|----------------------------------|-------------------------|
| 80.1.1             | EAI Release 3.0 Assessment & Requirements Matrix                   | 2/1/2002                  |                                  | 2/1/2002                |
| 80.1.2             | EAI Release 3.0 Technical Specification                            | 5/3/2002                  |                                  | 5/3/2002                |
| 80.1.3             | EAI Releast 3.0 Build and Test Report                              | 9/6/2002                  |                                  | 9/6/2002                |
| 80.1.4a            | EAI Release 3.0 Application Enablement Guide (Preliminary)         | 6/28/2002                 |                                  | 6/28/2002               |
| 80.1.4b            | EAI Release 3.0 Application Enablement Guide (Final)               | 9/27/2002                 |                                  | 9/27/2002               |
| 80.1.5a            | EAI Release 3.0 Services Report - FY02Q1                           | 1/31/2002                 |                                  | 1/31/2002               |
| 80.1.5b            | EAI Release 3.0 Services Report - FY02Q2                           | 3/29/2002                 |                                  | 3/29/2002               |
| 80.1.5c            | EAI Release 3.0 Services Report - FY02Q3                           | 6/28/2002                 |                                  | 6/28/2002               |
| 80.1.5d            | EAI Release 3.0 Services Report - FY02Q4                           | 9/27/2002                 |                                  | 9/27/2002               |
| 80.2.1a            | EAI Application Maintenance Services Report-Nov 2001 thru Feb 2002 | 3/29/2002                 |                                  | 3/21/2002               |
| 80.2.1b            | EAI Application Maintenance Services Report-March 2002             | 4/12/2002                 |                                  | 4/12/2002               |
| 80.2.1c            | EAI Application Maintenance Services Report-April 2002             | 5/17/2002                 |                                  | 5/17/2002               |
| 80.2.1d            | EAI Application Maintenance Services Report-May 2002               | 6/14/2002                 |                                  | 6/14/2002               |
| 80.2.1e            | EAI Application Maintenance Services Report-June 2002              | 7/12/2002                 |                                  | 7/12/2002               |
| 80.2.1f            | EAI Application Maintenance Services Report-July 2002              | 8/16/2002                 |                                  | 8/16/2002               |
| 80.2.1g            | EAI Application Maintenance Services Report- August 2002           | 9/13/2002                 |                                  | 9/13/2002               |
| 80.2.1h            | EAI Application Maintenance Services Report-September 2002         | 9/30/2002                 |                                  | 9/30/2002               |

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## TO 81 – Program Management & Leadership

**ITR: Elisabeth Schmidt** 

**FSA Project Sponsor: Steve Hawald** 

**FSA Project Lead: Carol Seifert** 

**Modernization Partner Project Lead: Eric Stackman** 

October 4, 2002



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- Project Scorecard
- Integrated Timeline
- Major Risks
- Deliverables Schedule



#### **Overall Status**



Program Management & Leadership is currently in green status.

| Project Funding                   | Dollar Amount  |
|-----------------------------------|----------------|
| IRB Approved Funding              | \$9,000,000.00 |
| Total \$\$ on Initial Contract    | \$8,999,851.04 |
| Contract Mod Amount(s)            | \$0.00         |
| Total \$\$ on Current<br>Contract | \$8,999,851.04 |



#### Major Accomplishments Since Last Meeting

- Delivered the Bi-Weekly Status Report to FSA
- Delivered the Integrated Master Schedule to FSA
- Provided support at Integration and Modernization FSA Sr. Leadership planning session
- Created the Modernization Wall on the FSA 11<sup>th</sup> Floor
- Submitted 6 Task Order proposals: TO79 Mod 2 Portals, TO107 Mod 1 – CFO Transformation Support, TO108 – SAIG Security, TO108 R1 – SAIG Security, TO115 – CIO Transformation Support, and TO115 R1 – CIO Transformation Support.
- Continued staff security effort 390 of 390 complete.
- Continued subcontractor negotiation efforts 43 signed and active, 5 in progress, and 37 inactive.

#### **Upcoming Activities / Target Dates**

- Submit the September 2002 Monthly Report
- Develop the next Schedule
- Consolidate the Bi-Weekly Status Report
- Provide Integration Support
- Continue effort to have each Modernization Partner staff member execute a Notice of Criminal Liability under the Privacy Act statement and an OF-306 Declaration for Federal Employment form.
- Continue negotiation efforts with multiple subcontractors.
- Continue to work and submit outstanding Task Order proposals: TO73 Mod 3 Lender Redesign, TO77 WO2 Mod 2 COD SIS, TO83 Mod 3 FMS Phase IV, TO88 Mod 1 FMS Operations, TO94 WO4 NSLDS Development, TO101 R1 ERM, TO113 R1 CMDM Transition, TO116 ezAudit, TO117 EAI Release 4, TO118 ITA Release 4, TO119 FMS Releases, TO120 Security and Privacy Support, and TO121 BTA Support.



## **Project Scorecard**

| Category   | Status | Trend             | Status Comments                                    |
|------------|--------|-------------------|--|
| Task Order | G      | $\Leftrightarrow$ | The task order has been awarded and is on schedule |
| Scope      | G      | $\Leftrightarrow$ | PM&L scope is stable.                              |
| Schedule   | G      | <b>⇔</b>          | PM&L is on schedule.                               |
| Cost       | G      | <b>*</b>          | PM&L cost is stable.                               |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



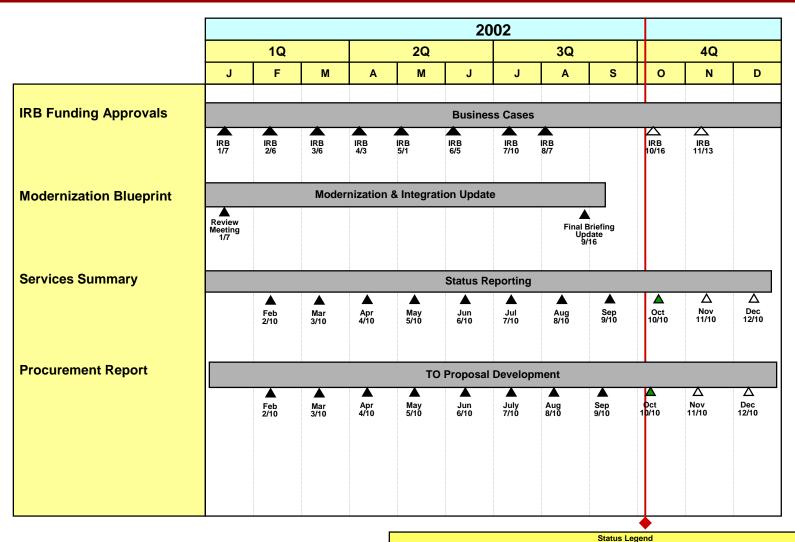
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



#### **Integrated Timeline**



High Risk - Major

impact to schedule

Moderate Risk - Manageable

impact to schedule

On Schedule

∧ Not Started

Complete



## **Major Risks**

| Risk  | On Point   | Mitigating Actions  | Impact on Cost<br>and/or Schedule | Status        |
|---|------------|---|-----------------------------------|---------------|
| Delay in FSA IRB schedule and FSA Budget issues | Jake Brody | <ul> <li>Coordinate with FSA COO and CIO office to determine upcoming IRB schedule</li> <li>Work with FSA CFO Budget Services to outline budget resolution</li> </ul> | ■ TBD                             | ■ In progress |
|   |            |   |                                   |               |
|   |            |   |                                   |               |
|   |            |   |                                   |               |

#### Deliverable Schedule for TO 81-Program Management & Leadership

Tuesday, October 08, 2002

| Deliverable Number | Deliverable Name  | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|---|---------------------------|----------------------------------|-------------------------|
| 81.1.1a            | FY02 Modernization Blueprint Update-Incorporation of Final Comments | 2/15/2002                 | 11/11/2011                       |                         |
| 81.1.1b            | FY02 Modernization Blueprint Update-Production                      | 2/28/2002                 | 11/11/2011                       |                         |
| 81.1.2a            | FY02 Modernization Blueprint Update-Initial Draft                   | 10/15/2002                |                                  |                         |
| 81.1.2b            | FY03 Modernization Blueprint Update-Initial Draft                   | 11/30/2002                |                                  |                         |
| 81.1.3a            | Program Management Services Summary-December 01                     | 1/10/2002                 |                                  | 1/10/2002               |
| 81.1.3b            | Program Management Services Summary-January 02                      | 2/10/2002                 |                                  | 2/10/2002               |
| 81.1.3c            | Program Management Services Summary-February 02                     | 3/10/2002                 |                                  | 3/10/2002               |
| 81.1.3d            | Program Management Services Summary-March 02                        | 4/10/2002                 |                                  | 4/10/2002               |
| 81.1.3e            | Program Management Services Summary-April 02                        | 5/10/2002                 |                                  | 5/10/2002               |
| 81.1.3f            | Program Management Services Summary-May 02                          | 6/10/2002                 |                                  | 6/10/2002               |
| 81.1.3g            | Program Management Services Summary-June 02                         | 7/10/2002                 |                                  | 7/10/2002               |
| 81.1.3h            | Program Management Services Summary-July 02                         | 8/10/2002                 |                                  | 8/10/2002               |
| 81.1.3i            | Program Management Services Summary-August 02                       | 9/10/2002                 |                                  | 9/10/2002               |
| 81.1.3j            | Program Management Services Summary-September 02                    | 10/10/2002                |                                  |                         |
| 81.1.3k            | Program Management Services Summary-October 02                      | 11/10/2002                |                                  |                         |
| 81.1.3l            | Program Management Services Summary-November 02                     | 12/10/2002                |                                  |                         |
| 81.1.4a            | Program Services Summary-December 01                                | 1/10/2002                 |                                  | 1/10/2002               |
| 81.1.4b            | Program Services Summary-January 02                                 | 2/10/2002                 |                                  | 2/10/2002               |
| 81.1.4c            | Program Services Summary-February 02                                | 3/10/2002                 |                                  | 3/10/2002               |
| 81.1.4d            | Program Services Summary-March 02                                   | 4/10/2002                 |                                  | 4/10/2002               |

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| Deliverable Number | Deliverable Name                      | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|---------------------------------------|---------------------------|----------------------------------|-------------------------|
| 81.1.4e            | Program Services Summary-April 02     | 5/10/2002                 |                                  | 5/10/2002               |
| 81.1.4f            | Program Services Summary-May 02       | 6/10/2002                 |                                  | 6/10/2002               |
| 81.1.4g            | Program Services Summary-June 02      | 7/10/2002                 |                                  | 7/10/2002               |
| 81.1.4h            | Program Services Summary-July 02      | 8/10/2002                 |                                  | 8/9/2002                |
| 81.1.4i            | Program Services Summary-August 02    | 9/10/2002                 |                                  | 9/10/2002               |
| 81.1.4j            | Program Services Summary-September 02 | 10/10/2002                |                                  |                         |
| 81.1.4k            | Program Services Summary-October 02   | 11/10/2002                |                                  |                         |
| 81.1.4l            | Program Services Summary-November 02  | 12/10/2002                |                                  |                         |
| 81.2.1             | Modernization Update Briefing         | 9/15/2002                 |                                  | 9/16/2002               |

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## **TO 85 – Business-Technology Alignment Phase II**

ITR: Elisabeth Schmidt

**FSA Project Sponsor: Steve Haywald** 

**FSA Project Lead: Denise Hill** 

**Modernization Partner Project Lead: Karen Anderson** 

October 4, 2002



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- Project Scorecard
- Integrated Timeline
- Deliverables Schedule



#### **Overall Status**



#### Trend

#### ■TO 85 is on schedule.

- The next AWG meeting is scheduled for October 16.
- ■The Standards, Policy and Products document has been updated and is under review.
- The tool population is on schedule.

| Project Funding                   | Dollar Amount   |
|-----------------------------------|---|
| IRB Approved Funding              | \$0   |
| Total \$\$ on Initial Contract    | \$924,996.65  |
| Contract Mod Amount(s)            | \$(230,075.27) – Mod 1<br>\$234,985.12 – Mod 2<br>\$(26.09) – Mod 3 |
| Total \$\$ on Current<br>Contract | \$929,880.41  |

#### Major Accomplishments Since Last Meeting

- Completed and delivered the Web Page GUI Guidelines and template document.
- Completed and delivered the Framework Data Collection Meetings document
- Completed and delivered the September monthly status report
- Completed and delivered the Standards, Policy and Products Guide

#### **Upcoming Activities / Target Dates**

- Begin preparing the October monthly status report.
- Review the Web Page GUI Guidelines with the Content Management group.
- Prepare for the October 16 AWG meeting
- Continue to populate the first two rows of the enterprise architecture tool with information
- Prepare the proposal for continuing BTA support



## **Project Scorecard**

| Category   | Status | Trend             | Status Comments   |
|------------|--------|-------------------|---|
| Task Order | G      | $\Leftrightarrow$ | Task Order is on schedule.  |
| Scope      | G      | $\Leftrightarrow$ | Task Order is on target.  |
| Schedule   | G      | <b>⇔</b>          | Task Order is on schedule.  |
| Cost       | Y      | $\Leftrightarrow$ | <ul> <li>Task Order was extended out by one month, which will be partially funded by the planned contingency monies.</li> <li>An unplanned and variable sub-contractor cost exist for September and October.</li> </ul> |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



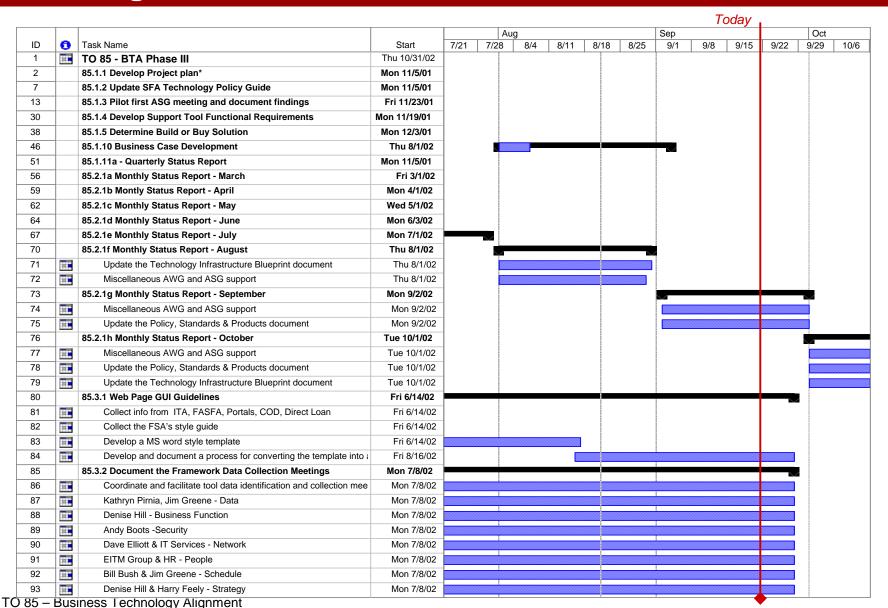
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



#### **Integrated Timeline**



#### Deliverable Schedule for TO 85-Business Technology Alignment (BTA)- Phase II

| Deliverable Number | Deliverable Name   | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|--|---------------------------|----------------------------------|-------------------------|
| 85.1.01            | Phase II Project Plan  | 1/14/2002                 |                                  | 1/11/2002               |
| 85.1.02            | Updated IT Standards Guide                                   | 1/25/2002                 |                                  | 1/25/2002               |
| 85.1.03            | First ASG Review Document                                    | 2/1/2002                  |                                  | 2/1/2002                |
| 85.1.04            | Support Tool Functional Requirements Document                | 1/11/2002                 |                                  | 1/11/2002               |
| 85.1.05            | Documented Decision to Build, Buy, or Enhance Existing Tools | 3/8/2002                  |                                  | 3/6/2002                |
| 85.1.10            | Business Case  | 9/3/2002                  |                                  | 9/3/2002                |
| 85.1.11a           | Quarterly Status Reports                                     | 1/7/2002                  |                                  | 1/7/2002                |
| 85.1.11b           | Quarterly Status Reports                                     | 4/7/2002                  |                                  |                         |
| 85.1.11c           | Quarterly Status Reports                                     | 7/7/2002                  |                                  |                         |
| 85.1.11d           | Quarterly Status Reports                                     | 9/27/2002                 |                                  |                         |
| 85.1.6             | Tool Solution Design   | 9/27/2002                 |                                  |                         |
| 85.1.7             | Production Readiness Review Document                         | 9/27/2002                 |                                  |                         |
| 85.1.8             | Tool Deployment  | 9/27/2002                 |                                  |                         |
| 85.1.9             | Published Technology Infrastructure Blueprint                | 9/27/2002                 |                                  |                         |
| 85.2.1a            | Monthly Status Report-March                                  | 3/30/2002                 |                                  | 3/29/2002               |
| 85.2.1b            | Monthly Status Report-April                                  | 4/30/2002                 |                                  | 4/30/2002               |
| 85.2.1c            | Monthly Status Report-May                                    | 5/30/2002                 |                                  | 6/3/2002                |
| 85.2.1d            | Monthly Status Report-June                                   | 6/30/2002                 |                                  | 6/30/2002               |
| 85.2.1e            | Monthly Status Report-July                                   | 8/9/2002                  |                                  | 8/9/2002                |
| 85.2.1f            | Monthly Status Report-August                                 | 8/31/2002                 | 9/9/2002                         | 9/9/2002                |

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| Deliverable Number | Deliverable Name                                | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|---|---------------------------|----------------------------------|-------------------------|
| 85.2.1g            | Monthly Status Report-September                 | 9/30/2002                 |                                  | 9/30/2002               |
| 85.2.1h            | Monthly Status Report - October 2002            | 10/31/2002                |                                  |                         |
| 85.3.1             | Web Page GUI Guidelines                         | 9/27/2002                 |                                  | 9/27/2002               |
| 85.3.2             | Document the Framework Data Collection Meetings | 9/27/2002                 |                                  | 9/27/2002               |

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## **TO 87 – Solution Life Cycle Deployment**

**ITR: Elisabeth Schmidt** 

**FSA Project Sponsor: Charlie Coleman** 

**FSA Project Lead: Lana Gourdine** 

**Modernization Partner Project Lead: Ron Langkamp** 

October 4, 2002



#### **Table of Contents**

- Overall Status
- Project Scorecard
- Pilot Projects
- Integrated Timeline
- Key Issues & Decisions
- Deliverables Schedule



## **Overall Status**



SLC Deployment has begun defining and developing the approach and materials to support the coaching effort.

| Project Funding                   | Dollar Amount  |
|-----------------------------------|--|
| IRB Approved Funding              | N/A Operations TO  |
| Total \$\$ on Initial Contract    | \$250,000.00   |
| Contract Mod Amount(s)            | \$155,887.86(Mod 01 rev<br>01)<br>\$199,533.40 (FSA<br>Approved) |
| Total \$\$ on Current<br>Contract | \$605,421.26   |

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|---|---|----|----|
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| Major Accomplishments Since Last Meeting   | Upcoming Activities / Target Dates  |
|--|---|
| <ul> <li>Aligned all SLC activity into a master plan and schedule</li> <li>Reviewed Work Plan, Approach and Materials list with client</li> <li>Updated and standardized existing materials</li> <li>Defined standards and templates for new materials created</li> <li>Reviewed Coach Role and Responsibilities document</li> <li>Developed comprehensive outline of SLC Coaches toolkit</li> <li>Defined content of Coaching Job Aids</li> <li>Developed SLC Overview document for presenting to Project Managers</li> <li>Aligned SLC Deployment to Strategic priorities for FSA in FY03</li> </ul> | <ul> <li>Identify Pilot Projects (10/11)</li> <li>Begin creating Coaching Materials</li> <li>Identify FSA Employees to act as coaches (10/18)</li> <li>Begin Developing SLC Communication Plan (10/18)</li> <li>Initial Client review of materials (10/18)</li> <li>Determine PSG relationship to SLC Coaching effort (10/18)</li> <li>Identify elements of Measurement Plan (10/11)</li> </ul> |



## **Project Scorecard**

| Category   | Status | Trend             | Status Comments  |
|------------|--------|-------------------|--|
| Task Order | G      | $\Leftrightarrow$ | Request was made to modify delivery dates from initial task order due to changes required to align multiple efforts and stemming from resource availability problems at project kick-off   |
| Scope      | G      | <b>⇔</b>          | No additions, changes or comments relative to Scope  |
| Schedule   | G      | 1                 | <ul> <li>Deliverable 87.2.1a has started developing the materials that will be completed and the approach to completing it. The deliverable is on target for meeting the 11/8 (proposed) deliverable date</li> <li>Work progressing at or ahead of plan</li> </ul> |
| Cost       | G      | <b>⇔</b>          | Overall delivering as planned and within budget.   |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



## **Integrated Timeline**

| Deliverables  | Delivery<br>Date        | Status   | Comments   |
|---|-------------------------|--|--|
| 87.2.1a – SLC Coaching Deployment<br>Support Bi-Monthly Report –<br>September - October | 11/8/2002<br>(Proposed) | September/<br>October<br>Report on<br>Schedule | Initial plans and materials have been developed and reviewed with client |
| 87.3.1 – Additional Support for the Coaching Enablement Process                         | 1/24/2002               | Mod<br>Accepted                                | The Mod was submitted and accepted on September 9, 2002                  |



## **Key Issues & Decisions**

| Issue/ Decision Required  | On Point                                 | Target Date | Status Comments   |
|---|--|-------------|---|
| Need to determine the extent to which FSA employees will be involved in the development effort                                  | SLC<br>Deployment<br>Team and<br>Clients | 9/13/02     | COMPLETE - Client and team met to discuss and it is now assumed that Client coaches will be involved in materials development, however this has not been finalized. |
| Need to determine if all Coaches<br>currently involved will remain involved<br>and how to determine members of<br>Project teams | SLC<br>Deployment<br>Team and<br>Client  | 10/18/02    | EXTENDED - PSG meeting with current coaches to gauge interest in continuing in role. Determine strategy based on feedback received.                                 |

## Deliverable Schedule for TO 87 Solution Life Cycle Deployment and Maintenance

| Deliverable Number | Deliverable Name   | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|--|---------------------------|----------------------------------|-------------------------|
| 87.1.1             | SLC Deployment Approach and Plan                         | 2/15/2002                 |                                  | 1/30/2002               |
| 87.1.2             | SLC Awareness and Marketing                              | 3/15/2002                 |                                  | 3/15/2002               |
| 87.1.5b            | SLC Process Guide release 2.0-Final                      | 9/30/2002                 |                                  |                         |
| 87.2.1a            | SLC Coaching Deployment Support-Bi Monthly RptAug-Sept.  | 10/7/2002                 |                                  |                         |
| 87.2.1b            | SLC Coaching Deployment Support-BI-Monthly OctNov.       | 12/7/2002                 |                                  |                         |
| 87.2.2             | SLC Change Control Process Implementation                | 10/7/2002                 |                                  |                         |
| 87.2.3             | Configuration Management Coaching Deployment Status Rpt. | 8/1/2002                  | 8/23/2002                        | 8/23/2002               |
| 87.3.1             | Additional Support for Coaching Enablement Process       | 1/24/2003                 |                                  |                         |
| 87.3.2             | Formalized Performance Measures                          | 11/15/2002                |                                  |                         |
| 87.3.3             | Pulbication of SLC Process Guide Release 2.0             | 1/3/2003                  |                                  |                         |

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# **TO 90 – Enterprise Configuration Management Implementation (ECMI)**

ITR: Elisabeth Schmidt

**FSA Project Sponsor: Charlie Coleman** 

**FSA Project Lead: Lana Gourdine** 

Modernization Partner Project Lead: J. Ronald Langkamp

October 4, 2002



## **Table of Contents**

- Overall Status
- Project Scorecard
- ECM Integrated Timeline
- ECM Tool Rollout Plan
- ECM Tool Rollout Results
- Key Issues & Decisions

# FSA FEDERAL STUDENTAID We Help Put America Through School

## **Overall Status**



Trend

The ECM Executive Review Committee has decided to implement the Enterprise Change Management (ECM) Solution across the FSA Enterprise. The Enterprise-wide Roll-out is proceeding according the schedule set in the Task Order. The ECM Solution (ECM Tool, Process, and Training) has been fully rolled-out to 17 of 31 FSA Application Teams. The Tool has been used to log, track and manage over 210 CRs submitted by Application Teams. Over 85 Users have been provided formal ECM Tool Training. ECM is rapidly becoming the "data of record" for Data Center change management activity across FSA.

| Project Funding                   | Dollar Amount                                |
|-----------------------------------|--|
| IRB Approved Funding              | \$0  |
| Total \$\$ on Initial Contract    | \$175,000                                    |
| Contract Mod Amount(s)            | \$524,969.62 – Mod 1<br>\$313,628.92 – Mod 2 |
| Total \$\$ on Current<br>Contract | \$1,013,598.54                               |

#### Major Accomplishments Since Last Report

- Received Approval for 90.2.1c
- Met goals for 9/31 Rollout Activity
  - Application Teams already using ECM Solution include all Modernization Partner (VDC-based) Production Teams
  - Applications Teams scheduled for Roll-out include all Operating Partner & Other Application Teams Across the Enterprise
- During this period, 1 additional Application Teams became full ECM Tool users and several Operating Partner Applications Team's were fully trained on the ECM Tool (teams using ECM detail is on page 6)
- ECM Solution Support Repository (on FSANet) widely used by ECM User Community
- Impact Analysis process reinforced as part of ECM Tool Release 2.0
- Continue to refine the CM process guides developed during this FY and the SLC documentation for integration

#### **Upcoming Activities / Target Dates**

- Successful completion of ECM Tool Roll-out to Teams scheduled to have ECM Capability by 10/30 and beyond
- The First phase of the integration effort with GCARS is scheduled to be complete pending VDC coordination of Rational Expert's involvement
- Continue FSA Coordination to implement Enterprise Level Change Control Group (ECCG)



## **Project Scorecard**

| Category   | Status | Trend             | Status Comments  |
|------------|--------|-------------------|--|
| Task Order | G      | $\Leftrightarrow$ | • 90.2.1c Approved   |
| Scope      | G      | <b>⇔</b>          | <ul> <li>Mod 01 was approved and extends the period of performance through October. This modification adds a full time ECM tool support resource to maintain and enhance the ECM tool.</li> <li>Impact analysis process was incorporated into ECM Release 2.0 for its 9/16 launch and is being followed-up with additional communications and training.</li> </ul> |
| Schedule   | G      | <b>⇔</b>          | <ul> <li>Project on schedule with Application Team Roll-out activity</li> <li>Goals for 9/31 Rollout Activity Met.</li> <li>On schedule to meet goals for 10/31 Rollout Activity.</li> </ul>   |
| Cost       | G      | <b>⇔</b>          | Project within cost  |



High Risk – Significantly impacts
Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost

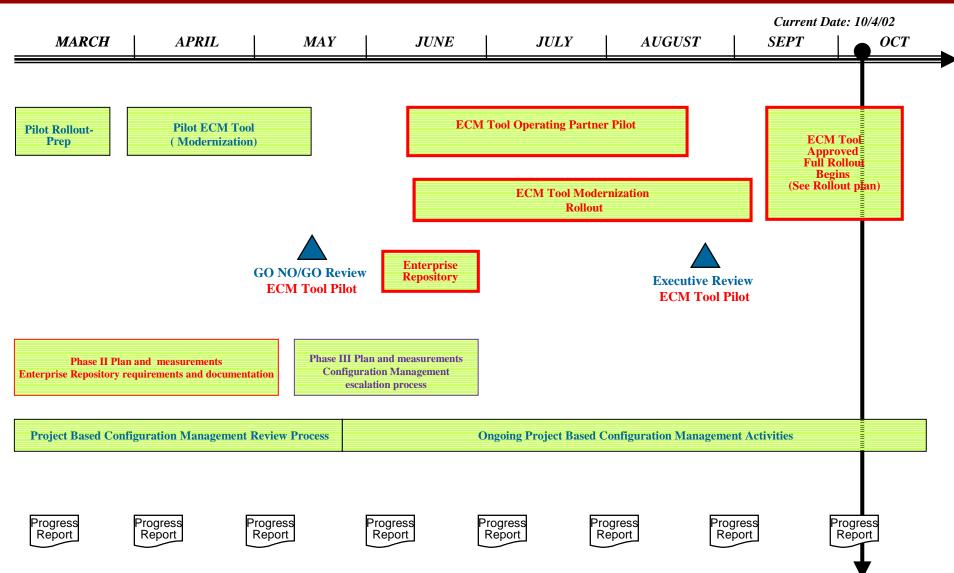


Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost





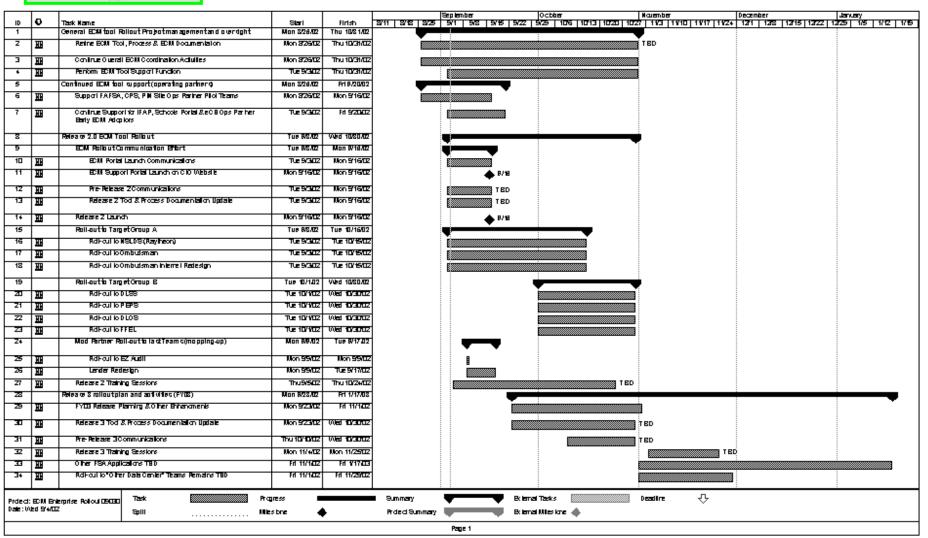
## **Integrated Timeline**





### **ECM Tool Roll-out Plan**

ECM Tool Release 2.0 Roll-out 8/26/02-10/31/02 Detail



# F S A F E D E R A L STUDENT AID We Help Put America Through School

### **ECM Tool Rollout Results**

## ECM Solution is being implemented across all FSA Application Teams:

### Who Has It Today?

#### **Rollout 100% Complete**

- 1. ITA
- 2. EAI
- 3. FMS
- 4. SAIG
- Students Portal
- FP Portal
- 7. NSLDS II (reengineered)
- 8. FAFSA
- 9. PIN Site
- 10. CPS
- 11. IFAP
- 12. Schools Portal
- 13. eCB
- 14. FP DataMart
- 15. CM DataMart
- 16. Rational Support Team
- 17. Lender Redesign

## Who Will and When?

#### By 10/31/02:

- 1. EZ Audit 75% 1
- 2. NSLDS 75% 1
- 3. FFEL 25% 1
- 4. Ombudsman 75% 1
- 5. Ombudsman Internet Redesign 75% 1
- 6. DLOS
- 7. DLSS
- 8. PEPS 25% 1

#### By 1/31/03

- 1. COD
- eServicing
- CRM4FSA (hold)
- 4. Program Guidance DB 75%
- 5. FSA Net 75% 1
- 6. Students.gov 75% 1

Note: Percentages indicate progress toward Rollout completion.

Green Arrows indicate advances toward completion during the reporting last biweekly period.



# **Key Issues & Decisions**

| Issue / Decision Required   | On Point                                 | Target Date   | Impact on Cost and/or Schedule | Status Comments  |
|---|--|---|--------------------------------|--|
| ECM and GCAR data integration effort is tested and implemented. Currently a VDC funding request is pending. | Laura Mueller<br>Gary Adams<br>Phil Wynn | <del>8/29</del><br><del>9/13</del><br><del>10/10</del><br><del>10/24</del><br>TBD |                                | GCARS Integration is managed by the VDC project manager, Laura Mueller. VDC Initiated Change Requests will not be tracked via the ECM solution until the GCAR integration effort is complete. Once introduced, ECM to manage all CRs across the VDC and dramatically improve our ability to have a one "data of Record" for FSA change activity. |

# Deliverable Schedule for TO 90 M1 -Enterprise Configuration Management Implementation

| Deliverable Number | Deliverable Name                      | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|---------------------------------------|---------------------------|----------------------------------|-------------------------|
| 90.1.1a            | Progress Report-October-December 2001 | 2/7/2002                  |                                  | 2/28/2002               |
| 90.1.1b            | Progress Report-January 2002          | 2/7/2002                  |                                  | 2/28/2002               |
| 90.1.1c            | Progress Report-February 2002         | 3/7/2002                  |                                  | 3/7/2002                |
| 90.1.1d            | Progress Report -March 2002           | 4/7/2002                  |                                  | 4/5/2002                |
| 90.1.1e            | Progress Report - April 2002          | 5/7/2002                  |                                  | 5/7/2002                |
| 90.1.1f            | Progress Report - May 2002            | 6/7/2002                  |                                  | 6/7/2002                |
| 90.1.1g            | Progress Report - June 2002           | 7/7/2002                  |                                  | 7/8/2002                |
| 90.1.1h            | Progress Report - July 2002           | 8/7/2002                  |                                  |                         |
| 90.1.1i            | Progress Report - August 2002         | 9/7/2002                  |                                  |                         |
| 90.1.1j            | Progress Report - September 2002      | 10/7/2002                 |                                  |                         |
| 90.1.2             | Enterprise Repository                 | 7/31/2002                 |                                  | 5/24/2002               |
| 90.2.1a            | Progress Report - June 2002           | 7/22/2002                 | 8/14/2002                        | 8/14/2002               |
| 90.2.1b            | Progress Report - July 2002           | 8/7/2002                  | 8/12/2002                        | 8/12/2002               |
| 90.2.1c            | Progress Report - August 2002         | 9/7/2002                  |                                  | 9/6/2002                |
| 90.2.1d            | Progress Report - September 2002      | 10/7/2002                 |                                  |                         |
| 90.2.1e            | Progress Report - October 2002        | 11/7/2002                 |                                  |                         |

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## **TO 92 Security Policy & Program Support**

**ITR: Mark Snead** 

**FSA Project Sponsor: Stephen Hawald** 

**FSA Project Lead: Andrew Boots** 

Modernization Partner Project Lead: Yateesh Katyal / J. Michael Gibbons

October 4, 2002



## **Table of Contents**

- Overall Status
- Project Scorecard
- Integrated Timeline
- Deliverables Schedule



## **Overall Status**



The FSA Modernization Partner team is supporting the FSA Security Program and working with the FSA Security Champion and staff.

All activities under this task order are complete.

| Project Funding                   | Dollar Amount |
|-----------------------------------|---------------|
| IRB Approved Funding              | \$600,000     |
| Total \$\$ on Initial Contract    | \$599,983.28  |
| Contract Mod Amount(s)            | None.         |
| Total \$\$ on Current<br>Contract | \$599,983.23  |

#### Trend

#### Major Accomplishments Since Last Report

#### Period Ending 09/30/2002

- Analyze ED C&A guidance.
- Review of SSO Security notebooks and provide analysis and further guidance.
- Complete SSO training for IT Contingency Plan.
- Complete IT Security & Privacy Policy compliance checklist.
- Assist reviewing new Departmental guidelines.

#### **Upcoming Activities / Target Dates**

All activities under this task order are complete.



## **Project Scorecard**

| Category   | Status | Trend             | Status Comments   |
|------------|--------|-------------------|---|
| Task Order | G      | $\Leftrightarrow$ | Task Order has been awarded. Period of performance is January 1, 2002 to September 30, 2002.  |
| Scope      | G      | <b>⇔</b>          | Scope is defined for the task order.  |
| Schedule   | G      | <b>⇔</b>          | <ul> <li>Deliverables:</li> <li>92.1.1a, Six Week Security and Privacy Program Support Report, 02/15/2002; submitted as scheduled; accepted on 03/05/2002.</li> <li>92.1.1b, Six Week Security and Privacy Program Support Report, due 04/01/2002; submitted as scheduled; accepted on 04/02/2002.</li> <li>92.1.1c, Six Week Security and Privacy Program Support Report, due 06/15/2002; submitted as scheduled; accepted on 06/19/2002.</li> <li>92.1.1d, Six Week Security and Privacy Program Support Report, due 08/01/2002; submitted as scheduled; accepted on 08/06/2002.</li> <li>92.1.1e, Six Week Security and Privacy Program Support Report, due 09/15/2002; submitted as scheduled, accepted on 09/20/2002.</li> </ul> |
| Cost       | G      | $\Leftrightarrow$ | Closed on budget.   |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



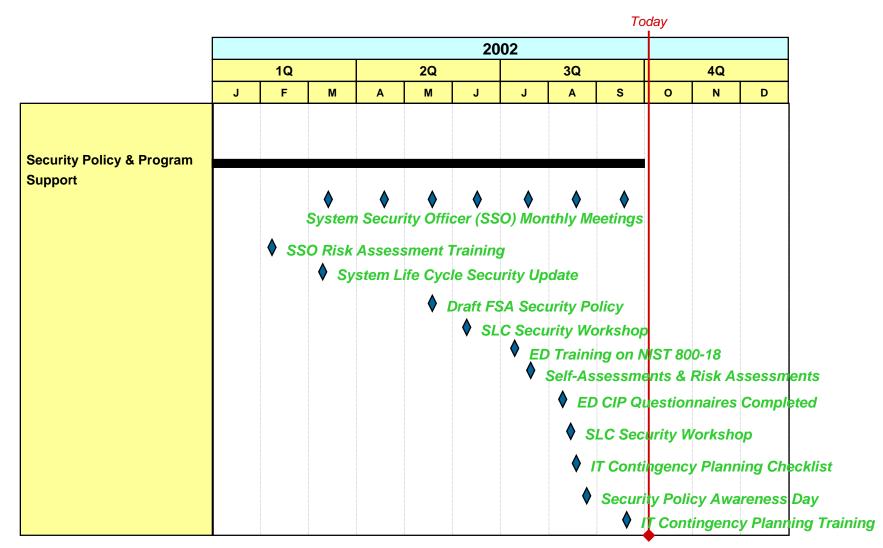
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



## **Integrated Timeline**



## Deliverable Schedule for TO 92-Security Policy and Program Support

| Deliverable Number | Deliverable Name  | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|---|---------------------------|----------------------------------|-------------------------|
| 92.1.1a            | Security and Privacy Program Support Report-1st Six Week Period | 2/15/2002                 |                                  | 2/15/2002               |
| 92.1.1b            | Security and Privacy Program Support Report-2nd Six Week Period | 4/1/2002                  |                                  | 4/1/2002                |
| 92.1.1c            | Security and Privacy Program Support Report-3rd Six Week Period | 6/15/2002                 |                                  | 6/15/2002               |
| 92.1.1d            | Security and Privacy Program Support Report-4th Six Week Period | 8/1/2002                  |                                  | 8/1/2002                |
| 92.1.1e            | Security and Privacy Program Support Report-5th Six Week Period | 9/30/2002                 |                                  | 9/15/2002               |

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## **TO 108 – SAIG System Security**

**ITR: Paul Peck** 

FSA Project Sponsor: Steve Hawald FSA Project Lead: Lydia Morales

Modernization Partner Project Lead: Colleen Ward

October 4, 2002



## **Table of Contents**

- Overall Status
- Project Scorecard
- Integrated Timeline
- Deliverables Schedule



## **Overall Status**



Work begun on Task Order. Going as scheduled.

| Project Funding                   | Dollar Amount |
|-----------------------------------|---------------|
| IRB Approved Funding              |               |
| Total \$\$ on Initial Contract    | \$123,937.84  |
| Contract Mod Amount(s)            | \$0           |
| Total \$\$ on Current<br>Contract | \$123,937.84  |

#### Major Accomplishments Since Last Meeting

- **Initial Contract Award**
- Kickoff with Accenture and BearingPoint
- Template for SAIG Security Plan Created
- Initial review of existing documentation

#### **Upcoming Activities / Target Dates**

- FSA ModPartner Kickoff
- Create template for Continuity of Support Plan
- Create template for Disaster Recovery Plan
- SAIG Security Plan Nov 15
- SAIG Continuity of Support Plan Dec 10
- SAIG Disaster Recovery Plan Dec 10



## **Project Scorecard**

| Category   | Status | Trend    | Status Comments   |
|------------|--------|----------|---|
| Task Order | G      | <b>⇔</b> | Task Order deliverable has been accepted on time per the contract (Green) |
| Scope      | G      | <b>⇔</b> |   |
| Schedule   | G      | <b>⇔</b> | On schedule   |
| Cost       | G      | <b>*</b> | On budget   |



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



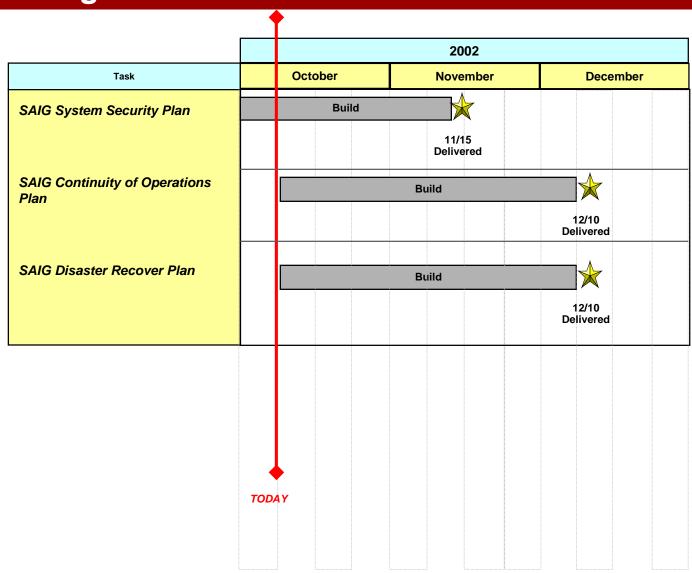
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



## **Integrated Timeline**



108– SAIG System Security

## Deliverable Schedule for TO 108 - Student Aid Internet Gateway (SAIG) System Security

| Deliverable Number | Deliverable Name                | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|---------------------------------|---------------------------|----------------------------------|-------------------------|
| 108.1.1            | SAIG SystemSecurity Plan        | 11/15/2002                |                                  |                         |
| 108.1.2            | SAIG Disaster Recovery Plan     | 12/20/2002                |                                  |                         |
| 108.1.3            | SAIG Continuity of Support Plan | 12/20/2002                |                                  |                         |

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## TO 109 – E-Signature & E-Authentication Support

ITR: Mark Snead

FSA Project Sponsor: Stephen Hawald

**FSA Project Lead: Neil Sattler** 

Modernization Partner Project Lead: Yateesh Katyal

October 4, 2002

# F E D E R A L STUDENT AID We Help Put America Through School

## **Table of Contents**

- Overall Status
- Project Scorecard
- Integrated Timeline
- Government & Project Dependencies
- Deliverables Schedule



## **Overall Status**



Modernization – technical and project management support as FSA, Department of Education and E-Gov implements enterprise solutions for electronic signatures impacting multiple FSA channels/offices, systems and business processes.

| Project Funding                   | Dollar Amount |
|-----------------------------------|---------------|
| IRB Approved Funding              | \$49,975.60   |
| Total \$\$ on Initial Contract    | \$49,975.60   |
| Contract Mod Amount(s)            | N/A           |
| Total \$\$ on Current<br>Contract | \$49,975.60   |

#### Major Accomplishments Since Last Meeting

■ None; project is in start-up stage.

#### **Upcoming Activities / Target Dates**

Specific activities being reviewed.



## **Project Scorecard**

| Category   | Status | Trend    | Status Comments  |
|------------|--------|----------|--|
| Task Order | G      | <b>⇔</b> | Task order has been awarded.   |
| Scope      | G      | <b>⇔</b> | Scope is defined and includes evaluating potential for additional eSign opportunities and potential for integration among current implementations and e-Gov plans.   |
| Schedule   | G      | <b>⇔</b> | <ul> <li>On Schedule.</li> <li>Deliverable 109.1.1, Project Management &amp; Integration Support Report, 11/22/2002.</li> <li>Deliverable 109.1.2, E-Signature and E-Authentication Innovations Report, 01/31/2003.</li> </ul> |
| Cost       | G      | <b>⇔</b> | Tracking to budget.  |



High Risk – Significantly impacts
Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



<sup>\*</sup> Per current plan



## **Integrated Timeline**

Today 2002 2003 1Q 1Q 3Q 4Q 2Q Ν J F M S 0 D J E-Signature & E-**Authentication Support** Innovations Report



## **Government & Program Dependencies**

| Dependency                                       | On Point                                       | Target Date | Impact on Cost and/or Schedule | Status Comments |
|--|--|-------------|--------------------------------|-----------------|
| E-Gov e-Authentication and e-<br>Loans Direction | FSA CIO –<br>Neil Sattler /<br>Charlie Coleman | TBD         | TBD                            |                 |
|  |  |             |                                |                 |
|  |  |             |                                |                 |
|  |  |             |                                |                 |

## Deliverable Schedule for TO 109 E-Signature & E-Authentication Support

| Deliverable Number | Deliverable Name                               | Original<br>Contract Date | Updated Current<br>Contract Date | Actual<br>Delivery Date |
|--------------------|--|---------------------------|----------------------------------|-------------------------|
| 109.1.1            | Project Management & Integration Support Rpt   | 11/22/2002                |                                  |                         |
| 109.1.2            | E-Signature & E-Authentication Innovations Rpt | 1/31/2003                 |                                  |                         |

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